

ForwardHealth **ALERT**

Wisconsin serving you



TO

All Providers, HMOs and Other Managed Care Programs

REGARDING

Same-Day Transportation to COVID-19 Vaccination Appointments Available for Eligible BadgerCare Plus and Wisconsin Medicaid Members

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During the COVID-19 public health emergency, BadgerCare Plus and Wisconsin Medicaid members who are [eligible for non-emergency medical transportation \(NEMT\) services](#) may schedule rides to COVID-19 vaccination appointments with MTM, Inc. (Wisconsin's NEMT manager) once members have confirmed their appointment. **This includes rides scheduled the same day as the appointment.**

To schedule a ride, members may call MTM, Inc. at 866-907-1493 (TTY 711). When scheduling their ride, members will be asked to provide their ForwardHealth ID number (from their ForwardHealth ID card) and the address of the vaccination site.

For more information regarding scheduling rides, refer members to the Wisconsin Department of Health Services [NEMT website](#).