In response to the COVID-19 pandemic, ForwardHealth is temporarily altering certain policy requirements in order to prevent further spread of the disease and effectively treat existing cases. These altered policy requirements will only be in effect during the public health emergency declared by Governor Tony Evers for the State of Wisconsin under Executive Order 72.

**Remote Supervision by Registered Nurses**

During the public health emergency, ForwardHealth will allow remote supervision for personal care services with the following requirements:

- Nurse supervisors must adhere to Wis. Admin. Code §§ DHS 105.17 and 107.112 in all other aspects. For example, nurses must review the plan of care, evaluate the member's condition, and discuss with the ordering provider any necessary changes in the plan of care utilizing technology as available (virtual visits, phone, etc.) in the timeframes required.
- Agencies must keep complete and accurate documentation of all remote supervision as well as the reason for the remote supervision.

**Timesheet Submission**

Also during the public health emergency timeframe, ForwardHealth will allow faxed, scanned, or other copied forms of timesheets as acceptable documentation for a personal worker’s record of care. All original versions of timesheets should be retained by the employee.