



**TO**

Home Health Agencies, Personal Care Agencies, HMOs and Other Managed Care Programs

**REGARDING**

Temporary Policy Changes for Personal Care Providers to Continue Through the Public Health Emergency

**Remote Supervision by Registered Nurses**

ForwardHealth will continue the temporary policy allowing for remote supervision of personal care workers by registered nurses included in the policies outlined in ForwardHealth Update [2020-15](#), titled "Additional Services to Be Provided Via Telehealth," through the end of the federal public health emergency unless providers are notified otherwise in writing prior to that time.

**Timesheet Submission**

Pursuant to Wis. Admin. Code § [DHS 107.112\(3\)\(c\)](#), ForwardHealth allows faxed, scanned, or other copied forms of timesheets as acceptable documentation for a personal care worker's record of care. All original versions of timesheets should be retained by the employee and submitted to the agency once notified that these temporary policies have ended. This temporary policy will also continue through the end of the federal public health emergency.