

Self-Paced Learning Checklist

What you may have done so far:

- ___ Read the *ForwardHealth Updates* (2015-55 and 2015-62).
- ___ Used the ForwardHealth Desktop Reference for Behavioral Treatment Providers document.
- ___ Attended provider trainings in November and/or December.
- ___ Registered for the Behavioral Treatment Benefit E-mail Subscription.

What are your next steps:

- ___ Register for the Behavioral Treatment Benefit E-mail Subscription, if needed.
- ___ View November 4, 2015, training information, if needed.
- ___ Review the materials highlighted as Resources in today's session.

Handout

- Establishing Secure Portal Accounts

User Guides and Instruction Sheets

- ForwardHealth Portal Maximum Allowable Fee Schedule
- ForwardHealth Portal E-mail Subscription
- ForwardHealth Provider Portal Account
- ForwardHealth Portal Electronic Funds Transfer
- ForwardHealth Portal Enrollment Verification
- ForwardHealth Provider Portal Prior Authorization
- ForwardHealth Provider Portal Professional Claims
- Claims Instruction Sheets
- ForwardHealth Provider Portal Remittance Advice

Webcasts

- ForwardHealth Portal Basics for New Users — An Overview of Portal Functionality and Introduction to Resources
- ForwardHealth Portal Basics for New Users — An Introduction to Portal Functionality and Enrollment Verification
- ForwardHealth Portal Prior Authorization Training
- ForwardHealth Portal Basics for New Users — An Overview of Portal Functionality and the Claims Process

___ Review the other miscellaneous reference materials handed out at today's session.

- Quick Reference Contact Information
- Provider Relations Field Representative Map
- Medicaid Provider Revalidation
- Key Portal Areas

What will take you even further:

___ Review other training offerings on the Trainings page (e.g., Power User trainings).

___ Become familiar with other resources and when to use them.

- ForwardHealth Online Handbook (coming soon)
- Portal Administration Essentials (coming soon)