

Reminder: Multiple Organizations May Be Added to One ForwardHealth Portal Account

Providers are reminded that ForwardHealth Portal users with an administrative account may add multiple organizations (e.g., billing providers) to an existing Portal account. This feature offers the convenience of managing multiple organizations within one Portal account as an alternative to creating separate Portal accounts for each organization.

Refer to the <u>Account User Guide</u> for information on how to add an organization to an existing Portal account. Providers may also contact the Portal Helpdesk at 866-908-1363 for assistance.