

Hearing Aid Contract Manufacturers

Effective for dates of service on and after September 1, 2023 (Additional information available in ForwardHealth Online Handbook topic [#2996](#))

Providers may purchase contracted hearing aids only from the following manufacturers who have entered a contract with ForwardHealth. (Note: the delivery time for all manufacturers listed is "as required.")

Manufacturer and Contact Name	Address	Telephone and Fax Number	Equipment Warranty
Beltone Electronics Contact: Courtney Massie Email: cmassie@beltone.com	656 W Randolph St, STE 2E Chicago IL 60661	Telephone: 224-355-5088 Fax: 847-832-3667	24 or 36 months
GN ReSound Contact: Paul Rozendaal Email: prozendaal@gnresound.com	8001 E Bloomington Fwy Bloomington MN 55420	Telephone: 952-769-8259 Fax: 952-769-8259	36 months
Oticon, Inc. Contact: Danielle Alford Email: dalf@oticonusa.com	580 Howard Ave Somerset NJ 08873	Telephone: 800-526-3921 Fax: 732-560-0029	36 or 60 months
Sonova USA, Inc. Product Line: Phonak Email: ordersdeskmedicaid@phonak.com	4520 Weaver Parkway Warren, IL 60555	Telephone: 800-777-7333 Fax: 630-393-9858	24, 36 or 60 months
Sonova USA, Inc. Product Line: Unitron Email: orders@unitron.com	750 N Commons Drive #200 Aurora, IL 60504	Telephone: 800-888-8882 Fax: 800-521-5400	24 or 36 months
Starkey Lab, INC. Email: starkeysupport@starkey.com	6700 Washington Ave S Eden Prairie MN 55344	Telephone: 800-328-8602 Fax: 952-828-6904	24 or 36 months
Widex USA, LLC Contact: Maria Balcerak Email: customerservice@widexusa.com	185 Commerce Dr Hauppauge NY 11788	Telephone: 718-360-1169 Fax: 631-273-0639	36 months
WS Audiology USA INC & SUBS (formerly Sivantos, Inc.) Product Line: Rexton Email: orders@sivantos.com	3033 Campus Dr W125 Plymouth MN 55441	Telephone: 800-876-1141 Fax: 732-562-1431	36 months
WS Audiology USA INC & SUBS (formerly Sivantos, Inc.) Product Line: Signia Email: customerservice-shi@sivantos.com	101 Wood Ave S, 7 th Floor Iselin NJ 08830	Telephone: 800-766-4500 Fax: 732-652-6683	36 months