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January 30, 2019

Mr. Chad Lillethun Division of Medicaid Services Wisconsin Department of Health Services One West Wilson Street PO Box 309 Madison, WI 53701-0309

Re: January 1, 2019 through December 31, 2019 Rate Report and Actuarial Certification – Supplemental Security Income Program

Dear Chad:

Thank you for the opportunity to assist the Wisconsin Department of Health Services (DHS) with this important project. The attached report summarizes the development and actuarial certification of the January 1, 2019 through December 31, 2019 (CY 2019) capitation rates for the Supplemental Security Income program.

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Please call Jill Brostowitz at 262 641 3561 or me at 262 796 3482 if you have questions.

Sincerely,

Shelly Brandel

Shelly S. Brandel, FSA, MAAA Principal and Consulting Actuary

SSB/mb

Attachments



Wisconsin Department of Health Services Capitation Rate Development January 1, 2019 through December 31, 2019 SSI Medicaid Managed Care Programs

Prepared for: Wisconsin Department of Health Services

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Wisconsin Department of Health Services Capitation Rate Development January 1, 2019 through December 31, 2019 SSI Medicaid Managed Care Programs

This material assumes the reader is familiar with the State of Wisconsin's Medicaid program, Wisconsin Medicaid benefits, and rate setting principles. The material was prepared solely to provide assistance to DHS to set 2019 capitation rates for the SSI Medicaid managed care programs. It may not be appropriate for other purposes. Milliman does not intend to benefit and assumes no duty or liability to other parties who receive this work. This material should only be reviewed in its entirety.

I. SUMMARY OF RESULTS AND CAVEATS

This report documents the development of capitation rates effective January 1, 2019 through December 31, 2019 for Wisconsin's Supplemental Security Income (SSI) Medicaid managed care programs.

The Wisconsin Department of Health Services (DHS) retained Milliman, Inc. (Milliman) to develop and certify its 2019 SSI capitation rates. Milliman's role is to calculate and certify actuarially sound capitation rates to comply with CMS regulations and the CMS rate setting checklist.

The capitation rates provided under this certification are actuarially sound for purposes of 42 CFR 438.4(a), according to the following criteria:

 The capitation rates provide for all reasonable, appropriate, and attainable costs that are required under terms of the contract and for the operation of the managed care plan for the time period and population covered under the terms of the contract, and such capitation rates were developed in accordance with the requirements under 42 CFR 438.4(b)

To ensure compliance with generally accepted actuarial practices and regulatory requirements, we referred to published guidance from the American Academy of Actuaries (AAA), the Actuarial Standards Board (ASB), the Centers for Medicare and Medicaid Services (CMS), and federal regulations. Specifically, the following were referenced during the rate development:

- Actuarial standards of practice applicable to Medicaid managed care rate setting which have been enacted as of the capitation rate certification date, including: ASOP 1 (Introductory Actuarial Standard of Practice); ASOP 5 (Incurred Health and Disability Claims); ASOP 23 (Data Quality); ASOP 25 (Credibility Procedures); ASOP 41 (Actuarial Communications); ASOP 45 (The Use of Health Status Based Risk Adjustment Methodologies); and ASOP 49 (Medicaid Managed Care Capitation Rate Development and Certification)
- Actuarial soundness and rate development requirements in the Medicaid and CHIP Managed Care Final Rule (CMS 2390-F) for the provisions effective for the CY 2019 managed care program rating period
- The most recent Medicaid Managed Care Rate Development Guide published by CMS

Throughout this document and consistent with the requirements under 42 CFR 438.4(a), the term "actuarially sound" will be defined as in ASOP 49:

"Medicaid capitation rates are "actuarially sound" if, for business for which the certification is being prepared and for the period covered by the certification, projected capitation rates and other revenue sources provide for all reasonable, appropriate, and attainable costs. For purposes of this definition, other revenue sources include, but are not limited to, expected reinsurance and governmental stop-loss cash flows, governmental risk-adjustment cash flows, and investment income. For purposes of this definition, costs include, but are not limited to, expected health benefits; health benefit settlement expenses; administrative expenses; the cost of capital, and government-mandated assessments, fees, and taxes (excluding income taxes)."

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SSI MANAGED CARE EXPANSION

Managed care enrollment was voluntary for the SSI population prior to the mandatory HMO expansion that occurred during 2018 for counties with two or more participating HMOs. As a result, a significant portion of SSI members were covered through the Medicaid fee-for-service (FFS) delivery system during the 2016 and 2017 experience years.

Starting in 2018 based on the phase-in schedule by region shown in Table 1, DHS requires most SSI Medicaid Only members to enroll into HMOs unless they meet specific exemption criteria (enrollment for SSI Dual Eligible remains voluntary). During 2018, all counties had two or more participating HMOs except for Menominee County. Voluntary HMO selection occurred in the first expansion month, followed by auto-enrollment in the following month.

Table 1 Wisconsin Department of Health Services SSI Medicaid Only Expansion Schedule							
	Voluntary Enrollment	Auto-Enrollment					
Region 1	January	February					
Region 2	May	June					
Region 3	February	March					
Region 4	May	June					
Region 5	March	April					
Region 6	April	May					

We developed two sets of SSI Medicaid Only capitation rates for 2018 as a result of the SSI enrollment expansion:

- The pre-expansion capitation rates covered the time period prior to SSI expansion (i.e., January 1, 2018 through April 30, 2018 for Region 2). These rates were primarily based on HMO encounter data projected to the midpoint of the pre-expansion rate period for each region.
- The post-expansion capitation rates covered the time period from SSI expansion until the end of the year (i.e., May 1, 2018 through December 31, 2018 for Region 2). These rates were based on a blend of HMO encounter data for existing HMO members and FFS data for expansion members currently enrolled in FFS.

The SSI Medicaid Only risk adjustment for 2018 was also separated into two time periods:

- The pre-expansion capitation rates included a prospective risk score adjustment with a year-end budget neutral retrospective risk score settlement calculation using member months for the pre-expansion period only.
- The post-expansion initial capitation rates did not have any prospective risk score adjustments applied, since the distribution of expansion members by HMO was unknown at the time of capitation rate development. As a result, we will calculate risk scores for each HMO on a retrospective basis using actual member months across the entire expansion period.

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In 2018, we developed separate statewide Medicaid Purchase Plan (MAPP) capitation rates for both the MAPP Medicaid Only and MAPP Dual Eligible populations with no risk adjustment. Effective January 1, 2019, we combined the MAPP population with the SSI population for capitation rate development and the MAPP Medicaid Only population will include risk adjustment. References to the SSI population include both the SSI and MAPP populations, unless we specify otherwise.

A. CAPITATION RATE CHANGES

Table 2 shows a comparison of the 2019 and 2018 per member per month (PMPM) medical, dental, and chiropractic capitation rates by geographic rate region and eligibility category.

The 2018 capitation rates for SSI Medicaid Only used for comparison to the 2019 capitation rates are the 2018 post-expansion SSI Medicaid Only capitation rates before risk adjustment and the 2018 MAPP Medicaid Only capitation rates weighted by the July 2018 member counts.

The 2018 capitation rates for SSI Dual Eligible used for comparison to the 2019 capitation rates are the 2018 SSI and MAPP Dual Eligible capitation rates weighted by the July 2018 member counts.

Table 2A Wisconsin Department of Health Services Summary of Capitation Rate Changes by Region (Excluding Provider Access Payments) Calendar Year 2018 ¹ to Calendar Year 2019 SSI Medicaid Only								
	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Statewide ²	
		Med	ical Capitatio	on Rates				
2019 Capitation Rate	\$490.08	\$512.21	\$505.42	\$483.94	\$498.26	\$776.06	\$606.78	
2018 Capitation Rate	\$654.97	\$594.89	\$569.32	\$570.99	\$580.52	\$902.74	\$711.89	
Rate Change	-25.2%	-13.9%	-11.2%	-15.2%	-14.2%	-14.0%	-14.8%	
		Den	tal Capitatio	n Rates				
2019 Capitation Rate ³	n/a	n/a	n/a	n/a	\$9.93	\$10.54	\$10.40	
2018 Capitation Rate ³	n/a	n/a	n/a	n/a	\$8.73	\$9.66	\$9.44	
Rate Change	n/a	n/a	n/a	n/a	13.7%	9.1%	10.1%	
		Chirop	ractic Capita	tion Rates				
2019 Capitation Rate	\$3.42	\$2.32	\$3.46	\$1.87	\$1.06	\$0.60	\$1.62	
2018 Capitation Rate	\$3.26	\$2.43	\$3.90	\$1.84	\$1.12	\$0.64	\$1.70	
Rate Change	4.9%	-4.5%	-11.3%	1.6%	-5.4%	-6.2%	-4.7%	

¹ 2018 capitation rates are post-expansion and are based on a weighted average of SSI and MAPP rates.

² Statewide changes in capitation rates are based on July 2018 enrollment.

³ Dental capitation rates for Regions 1 through 4 are not applicable since no HMOs cover dental services in these regions.

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Table 2B Wisconsin Department of Health Services Summary of Capitation Rate Changes by Region (Excluding Provider Access Payments) Calendar Year 2018 ¹ to Calendar Year 2019 SSI Dual Eligible									
	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Statewide ²		
		Medical	Capitation R	ates					
2019 Capitation Rate	\$74.41	\$59.62	\$55.28	\$71.09	\$51.00	\$138.74	\$98.60		
2018 Capitation Rate	\$69.01	\$67.70	\$71.32	\$77.32	\$65.23	\$138.90	\$103.48		
Rate Change	7.8%	-11.9%	-22.5%	-8.1%	-21.8%	-0.1%	-4.7%		
Dental Capitation Rates									
2019 Capitation Rate ³	n/a	n/a	n/a	n/a	\$8.90	\$9.27	\$9.18		
2018 Capitation Rate ³	n/a	n/a	n/a	n/a	\$9.09	\$10.59	\$10.24		
Rate Change	n/a	n/a	n/a	n/a	-2.1%	-12.5%	-10.3%		
Chiropractic Capitation	Chiropractic Capitation Rates								
2019 Capitation Rate	\$0.29	\$0.58	\$0.97	\$0.39	\$0.14	\$0.09	\$0.27		
2018 Capitation Rate	\$0.54	\$0.45	\$0.48	\$0.49	\$0.19	\$0.15	\$0.28		
Rate Change	-46.3%	28.9%	102.1%	-20.4%	-26.3%	-40.0%	-3.6%		

¹ 2018 capitation rates are based on a weighted average of SSI and MAPP rates.

² Statewide changes in capitation rates are based on July 2018 enrollment.

³ Dental capitation rates for Regions 1 through 4 are not applicable since no HMOs cover dental services in these regions.

Exhibits 15 through 17 contain more detailed comparisons summarizing the rate changes for all coverage types (medical only, medical / dental, medical / chiropractic, and medical / dental / chiropractic) separately for each Health Maintenance Organization (HMO) based on July 2018 enrollment.

For SSI Medicaid Only, we only included Exhibits 16 through 17 for "All HMOs" since the 2018 postexpansion SSI Medicaid Only risk adjusted rates by HMO will not be determined until the end of 2018. Exhibit 19 shows the final 2019 capitation rates, including provider access payments.

Table 3 provides a high level summary of each rate component and the impact on the overall medical capitation rate change from 2018 to 2019. For example, updating the base period data decreased the SSI Dual Eligible rates by an average of 3.3%.

The primary driver of the SSI Medicaid Only rate decrease is the actual versus projected enrollment of expansion members into HMOs. For the 2018 rate development, we included data for all expansion eligible members in the base FFS experience data.

For the 2019 rate development, we identified the subset of expansion eligible members in the base FFS experience data that were enrolled in an HMO as of July 2018. This subset of members has lower average costs than the entire expansion eligible population.

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Table 3 Wisconsin Department of Health Services High Level Summary of Medical Capitation Rate Changes between 2018 and 2019							
	SSI N	ledicaid Or	nly				
Rate Component	HMO Data	FFS Data	Total*	SSI Dual Eligible			
Updated base period data	2.7%	-21.0%	-12.2%	-3.3%			
Reimbursement change between base period and rating period	-4.0%	-2.0%	-2.8%	0.6%			
Trend and other projection factor changes	-0.3%	-0.6%	-0.4%	-2.5%			
Subtotal	-1.6%	-23.0%	-15.1%	-5.1%			
Change in FFS blending weight	n/a	n/a	-1.0%	n/a			
Change in administrative allowance percentage	n/a	n/a	1.1%	0.0%			
Other changes	n/a	n/a	0.2%	0.4%			
Total rate change	n/a	n/a	-14.8%	-4.7%			

*The changes in the Total column until the Subtotal row are based on the FFS blending weight used in the 2018 rates.

B. CAPITATION RATE CELL STRUCTURE

Separate capitation rates are calculated by eligibility category, region and rate cell for each type of coverage (medical, dental and chiropractic).

Eligibility Categories

We developed capitation rates for the following eligibility categories:

- SSI Medicaid Only: Includes SSI and MAPP Medicaid Only members ages 19 and over who receive the same benefits. SSI members receive SSI or SSI-related Medicaid benefits due to a disability. MAPP members are low-income disabled individuals that purchase Medicaid coverage through the Wisconsin Medicaid Purchase Plan. SSI and MAPP Medicaid Only members are not eligible for Medicare benefits. Members may not be residing in an institution or nursing home and may not be receiving home and community based waiver benefits. Managed care enrollment is mandatory for SSI Medicaid Only members with a few exceptions (e.g., tribal members).
- **SSI Dual Eligible:** Includes SSI and MAPP members similar to SSI and MAPP Medicaid Only but eligible for Medicare benefits. Managed care enrollment is voluntary for SSI Dual Eligible members.

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Rate Regions

Capitation rates for SSI Medicaid Only and SSI Dual Eligible are developed for each of six geographic rate regions:

- Region 1 North
- Region 2 North East
- Region 3 West Central
- Region 4 Madison
- Region 5 South East
- Region 6 Milwaukee

Appendix A contains a mapping of Wisconsin counties to the six rate regions for the 2019 capitation rates.

Rate Cells

SSI capitation rates are paid separately by age category, as well as rate region. Table 4 summarizes the age categories used within the SSI Medicaid Only and SSI Dual Eligible eligibility categories.

Table 4Wisconsin Department of Health ServicesAge Rate CellsSSI Medicaid Only and SSI Dual Eligible					
Ages 19 – 39					
Ages 40 – 64					
Ages 65+					

Covered Services

HMOs are responsible for providing comprehensive health care to SSI members, including hospital inpatient, hospital outpatient, professional, and other services. Prescription drugs are carved out of the capitation rates. Dental and chiropractic capitation rates are developed separately. Dental and chiropractic coverage are optional in all regions. We describe exclusions applied to the HMO encounter and FFS data in Sections II.B. and II.C., respectively. We also remove methadone-related claims and Institution for Mental Disease (IMD) claims for stays greater than 15 days in a given month, as described in Section III.B.

C. HIGH-LEVEL RATE METHODOLOGY

The SSI managed care program started in Milwaukee and expanded into additional counties in 2007. DHS held contracts with 10 Health Maintenance Organizations (HMOs) to provide services to SSI members during the experience period. The following changes occurred between the experience and rating period:

Effective January 1, 2018, CompCare and Trilogy Health Insurance exited the SSI program. The
experience for both HMOs is included in the base data, and the impact of member enrollment
changes by HMO after these HMO terminations are reflected in the July 2018 member counts used
to develop the CDPS risk score adjustments.

The SSI capitation rates are first developed by eligibility category and rate region, and then by age category within each eligibility category using age factors that reflect statewide cost relationships by age category within an eligibility category.

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The risk adjustment process adjusts the capitation rates for estimated differences in acuity by HMO for the SSI Medicaid Only eligibility category (excluding Ages 65+). The SSI Dual Eligible capitation rates are not risk adjusted.

Material Changes to Rate Methodology

We made the following material changes to the 2019 rate methodology:

- Rating regions We moved three counties to different regions effective January 1, 2019 to better align cost and provider network usage between counties. The 2016 and 2017 experience reflects the new rate region definitions, with Chippewa and Marathon Counties moved from Region 1 to Region 3 and Menominee County moved from Region 2 to Region 1.
- Rate cells We combined the SSI and MAPP eligibility categories for 2019 (previously we developed separate capitation rates for SSI and MAPP).
- Experience data sources The 2018 rates were based on HMO encounter data, FFS data for the expansion eligible population, and financial data from calendar years 2015 and 2016. The 2019 rates are based on more recent HMO encounter and financial data from calendar years 2016 and 2017, as well as FFS data for SSI Medicaid Only members who enrolled with an HMO as of July 2018.
- Managed care savings We applied the full impact of the medical managed care saving assumptions. In the 2018 capitation rates, we assumed it would take the HMOs approximately three months to realize the savings. The SSI expansion will have occurred for at least three months in all regions by January 2019.
- Risk adjustment weights We developed custom prospective risk adjustment weights for the SSI Medicaid Only population using the Chronic Illness and Disability Payment System plus Prescription Drug model (CDPS+Rx) with Wisconsin-specific SSI Medicaid Only experience. The 2018 capitation rates used the custom prospective risk adjustment weights developed for the 2017 SSI Medicaid Only capitation rates using the SSI Medicaid Only experience. For 2019 capitation rates, we also updated to version 6.3 of the CDPS+Rx model from version 6.0.

As noted earlier, the 2018 post-expansion SSI Medicaid Only capitation rates were developed without any prospective risk score adjustments. The 2019 capitation rates are developed including prospective risk score adjustments based on July 2018 enrollment, consistent with the methodology used in the 2018 pre-expansion capitation rate development.

- FFS Blending weights for dental capitation rates in Regions 5 and 6 We set the 2019 FFS blending weight to zero in these regions and relied entirely on the projected dental claims from the HMO financial data because we assumed the expansion members will have better access to dental services once enrolled in an HMO compared to the FFS program. The 2018 dental capitation rates in these regions were based on both the financial data for the existing HMO population and FFS data for the expansion eligible population and blended based on the projected member months expected from each population.
- HMO-specific dental capitation rates We added an adjustment to the 2019 dental rate development in Regions 5 and 6 to reflect historical differences in dental claims PMPM by HMO. This adjustment was not included in the 2018 rate development.

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D. REPORT STRUCTURE

The remainder of this report includes the following information:

- Section II summarizes the development of the base period experience and data adjustments
- Section III documents reimbursement changes, program changes, trend, and other adjustments applied to the adjusted base period data to develop projected 2019 base capitation rates by eligibility category, region and age category
- Section IV documents the development of final HMO-specific capitation rates, including risk score adjustments, pay-for-performance (P4P) withholds, and provider access payments
- Section V documents the projected costs for services eligible for enhanced federal funding (applies to medical capitation rates)
- Section VI provides responses to the CMS rate setting checklist
- Section VII provides responses to the 2018-2019 CMS Medicaid Managed Care Rate Development Guide

Exhibits 1 through 23 summarize the 2019 rate development. Appendix A provides a mapping of counties to rate regions. Appendices B and C contain details on the custom CDPS risk score model. Appendix E contains the actuarial certification.

E. IMPORTANT LIMITATIONS AND CAVEATS

We relied on several sources of HMO and FFS claims and eligibility data to develop the capitation rates in this report, including HMO encounter data, HMO financial data, FFS data, hospital inpatient and outpatient 2019 re-pricing data, and other supporting information from DHS. <u>We did not audit any of the base data</u> <u>sources</u>, but we did assess the data for reasonableness.

We relied on DHS for the collection and processing of the HMO encounter data, the accuracy of the FFS data, and the inpatient and hospital outpatient 2019 re-pricing data. We relied on the HMOs to provide accurate financial data to DHS. If the data used is inadequate or incomplete, the results will be likewise inadequate or incomplete.

Differences between the capitation rates and actual experience will depend on the extent to which future experience conforms to the assumptions made in the capitation rate calculations. It is certain that actual experience will not conform exactly to the assumptions used. Actual amounts will differ from projected amounts to the extent that actual experience is better or worse than expected.

This report is intended for the internal use of DHS to develop 2019 SSI Medicaid managed care capitation rates. It may not be appropriate for other purposes. Milliman does not intend to benefit and assumes no duty or liability to other parties who receive this work. It should only be reviewed in its entirety.

The results of this report are technical in nature and are dependent upon specific assumptions and methods. No party should rely on these results without a thorough understanding of those assumptions and methods. Such an understanding may require consultation with qualified professionals.

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Guidelines issued by the American Academy of Actuaries require actuaries to include their professional qualifications in all actuarial communications. The authors of this report are members of the American Academy of Actuaries, and meet the qualification standards for performing the analyses in this report.

This report is subject to the contract between DHS and Milliman effective January 1, 2015.

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II. BASE DATA DEVELOPMENT

This section of the report describes the base data development and the blending of the various data sources described in this report. In general, the base data used to calculate the 2019 capitation rates reflects the most current credible available data from DHS and the HMOs.

The following exhibits summarize the base data and adjustments by region for all age categories combined (separate exhibits are provided by eligibility category):

- Exhibit 1A: Medical (for HMO encounter and FFS claims separately) SSI Medicaid Only
- Exhibit 1B: Medical (for HMO encounter claims only) SSI Dual Eligible
- Exhibit 7A: Dental SSI Medicaid Only
- Exhibit 7B: Dental SSI Dual Eligible
- Exhibit 12A: Chiropractic SSI Medicaid Only
- Exhibit 12B: Chiropractic SSI Dual Eligible

A. BASE DATA SOURCES

The data sources used in the 2019 rate development are listed and described below:

- HMO Encounter Data Includes claims paid by HMOs on a FFS basis, as well as sub-capitated encounters. DHS re-prices each HMO encounter based on the Medicaid fee schedule. The encounter data also includes HMO paid amounts. The re-priced Medicaid paid amounts are used to develop the base period claims experience.
- 2. HMO Financial Data Participating HMOs were required to submit CY 2016, CY 2017, and YTD April 2018 financial data to DHS. The financial data included the following information by eligibility category, region and calendar year:
 - Member months
 - Total revenue including capitation payments and other sources
 - Claim payments to providers, including FFS claim payments, payments made to sub-capitated providers, provider risk sharing and incentive payments, and other payments made outside the FFS claims system
 - Administrative costs
 - Additional information on payments made to related parties
 - A certification from the HMO attesting the data is accurate, complete and truthful
 - A reconciliation to HMO financial statements

We used the financial data to calculate missing data adjustments to apply to the encounter data payments, develop adjustments to reflect claims paid outside of FFS claims systems, analyze historical trends, and develop the administrative cost allowances included in the capitation rates. We also used financial data to develop the dental capitation rates in Regions 5 and 6. We believe

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the HMO financial data is a more accurate summary of historical dental claims due to under-reporting of dental encounter data due to the prevalence of sub-capitation.

Fee-For-Service (FFS) Data – Includes claims paid by DHS on a FFS basis. We used FFS data
as the basis for developing capitation rates for dental services in Regions 1 to 4 and chiropractic
services in all regions. We also used FFS data to develop the SSI Medicaid Only capitation rates
for medical, dental, and chiropractic services for SSI expansion members.

DHS and Milliman went through an extensive data validation process to review all HMO data included in the 2019 rate setting methodology. DHS collected monthly encounter reporting from each HMO to monitor the quality of encounter data submissions. After this process was complete, DHS forwarded the data to Milliman.

Milliman also reviewed the encounter data and financial data. We provided data summaries to all participating HMOs along with HMO-specific data questions. After receiving answers to our questions and a few data resubmissions from the HMOs, we released base data summaries on August 6, 2018 for HMO review and comment. Additionally, we presented the information to the HMOs with DHS on September 20, 2018 to explain the base data and solicit feedback from the HMOs.

Table 5 Wisconsin Department of Health Services Base Data Time Periods							
Data Source	Data Time Period Used	Paid Through Date					
HMO Encounter Data	CY 2016 and CY 2017	May 2018 ¹					
HMO Financial Data	CY 2016 and CY 2017	April 2018					
HMO Emerging 2018 Financial Data	YTD April 2018	June 2018					
FFS Data	CY 2016 and CY 2017	May 2018					

Table 5 summarizes the base data time periods for the various data sources.

¹ Encounter data files received from DHS on June 18, 2018; paid through date may differ by HMO

B. HMO ENCOUNTER DATA PROCESSING METHODOLOGY

HMO Encounter Data Submission

Participating HMOs are required to submit encounters for Medicaid covered services to DHS on a periodic basis. DHS, along with their contracted data processing vendor, DXC Technology, performs a re-pricing analysis on the encounter data records and assigns re-priced Medicaid allowed and paid amounts for accepted encounter records. The encounter records also include HMO paid amounts in addition to the re-priced Medicaid paid amounts. We included HMO paid amounts from the encounter data for accepted records only to develop missing data adjustments and provider contracting adjustments, thereby excluding any potential duplicate rejected claims.

The encounter data provided to Milliman includes services incurred during calendar years 2015 through 2017. As noted above, we used 2016 and 2017 encounter data to develop the base period costs. We summarized the 2016 and 2017 encounter data using the methodology described in the following sections.

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We identified the submitting HMO based on the HMO ID field and the eligibility category based on the Medical Status code and Medicare status in the encounter data files using the mapping provided by DHS.

Excluded Claims

Some of the claims included in the encounter data files submitted by the HMOs are excluded from the base period encounter data. We excluded claims for the following reasons:

- 1. Claims incurred outside of CY 2016 and CY 2017: We excluded claims for services provided outside of the period January 1, 2016 through December 31, 2017.
- 2. Financial Indicator "N" claims: We excluded claims with a Financial Indicator of "N", which were flagged by DHS as not having any payment made by the HMO.
- 3. Claims without a corresponding eligibility record for the month of service: We matched the service date in the encounter data to the monthly capitation files provided by DHS. If there was no capitation payment made to any HMO for the member in the month of service, the claim was excluded.
- 4. Ventilator dependent claims: The HMOs are not at risk for claims for ventilator dependent members. DHS retroactively reimburses the HMOs for claims incurred and recoups premiums provided to the HMOs for these members. Therefore, these claims are excluded from the base data used to develop the capitation rates, along with the corresponding member months from the same time period. We used the list of ventilator dependent member IDs provided by DHS for each year to exclude all claims and member months for these members for the time period they were ventilator dependent.
- 5. Physician administered drugs: We excluded claims for physician administered drugs based on criteria provided by DHS since these professional claims are reimbursed on a FFS basis by DHS.
- 6. Dental claims in Regions 1 through 4: We excluded claims based on the dental criteria in Regions 1 through 4 since there were no HMOs providing dental coverage in these regions during the base period.
- 7. Chiropractic claims: We excluded chiropractic claims from the HMO encounter data used for rate development and used chiropractic claims covered under the FFS program since only one HMO covered chiropractic services during the base period.
- 8. Invalid ages or regions: We excluded immaterial claim amounts with invalid ages or regions.

Included Claims

The total amounts after excluding the claims and member months listed above represent the encounter data used to develop the base period experience. We developed separate capitation rates for medical coverage, dental services, and chiropractic services. Any included claims not identified as dental or chiropractic services were classified as medical coverage.

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Dental

Encounters with procedure codes from D0120 – D9999 were identified as dental services and carved out from the base data. In the base period, HMOs were required to cover dental services in Regions 5 and 6. Dental coverage is optional in other regions; however, no HMOs currently cover dental services in Regions 1 through 4.

Chiropractic

Encounters with category of service code 60 (chiropractic) were identified as chiropractic services.

Medical "Payments Made Outside Encounter Data"

We summarized "Payments Made Outside Encounter Data" from the HMO financial data by eligibility category and region to reflect provider risk sharing, incentives, and other miscellaneous provider payments made outside of the encounter data. These amounts are added to the base period experience and shown at the bottom of Exhibit 1. These payments are reported separately in the HMO financial data and were not included in the missing data adjustments discussed in Section D below.

In Lieu of Services

SSI Medicaid Only covers an in lieu of service called "Sub-Acute Psychiatric Community-Based Psychiatric and Recovery Center Services". These services are defined in Section IV.B.12 of the HMO contract. The benefit is limited to behavioral health: short term residential (non-hospital residential treatment program). Sub-acute community based clinical treatment may be used in lieu of inpatient psychiatric hospitalization. The benefit is reimbursed at \$450 per diem. This benefit is cost effective since it is much lower than the SSI Medicaid Only inpatient psychiatric cost per day.

The SSI program allows HMOs to provide IMD benefits in lieu of inpatient psychiatric admissions. Reimbursement adjustments for IMDs are documented in Section III.A, and benefit adjustments are documented in Section III.B.

Service Category Assignment

We relied on the claim type (and category of service for FQHC / RHC) in the encounter files provided by DHS to assign broad categories of service (hospital inpatient, hospital outpatient, professional, FQHC / RHC, and other services). We identified IMD, hospice, zero copay preventive services, and family planning services based on criteria provided by DHS. We then used Milliman's *Health Cost Guidelines* Grouper to assign the detailed service categories.

C. FFS DATA PROCESSING METHODOLOGY

We used FFS data for HMO members to develop capitation rates for dental services in Regions 1 to 4 and chiropractic services in all regions since credible encounter data is not available. We summarized dental and chiropractic FFS claims (using the service criteria above) for members enrolled in HMOs during the base period.

We also used FFS data to develop the SSI Medicaid Only rates (in combination with the HMO encounter data for existing HMO members). The data exclusions in the encounter data section also apply to the FFS data. In addition to the encounter data adjustments, we applied the following adjustments to the FFS data:

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1. Excluded populations

- Patients residing in ICF / MR or IMDs
- Members receiving home and community based waiver services
- Members enrolled in HMOs
- Members in an HMO exemption status (other than HIV positive / AIDS, methadone treatment, SSI opt out, and SSI waiver program opt out exemptions)
- Members with a non-SSI Medical Status code
- 2. Excluded services (not covered by the capitation rate)
 - Targeted case management
 - School-based services
 - Prenatal care coordination
 - Community Support Program
 - Crisis intervention services
 - Prescription drugs

For the SSI Medicaid Only capitation rates, we used the FFS data for the members who enrolled in the HMOs as of July 2018 since some expansion eligible members did not enroll with an HMO.

D. ADJUSTMENTS TO THE BASE DATA

This section discusses the adjustments we made to the base 2016 and 2017 data before projecting costs to the 2019 rating period. These adjustments are shown in the following exhibits:

- Exhibit 1A: Medical (for HMO encounter and FFS claims separately) SSI Medicaid Only
- Exhibit 1B: Medical (for HMO encounter claims only) SSI Dual Eligible
- Exhibit 7A: Dental SSI Medicaid Only
- Exhibit 7B Dental SSI Dual Eligible
- Exhibit 12A: Chiropractic SSI Medicaid Only
- Exhibit 12B: Chiropractic SSI Dual Eligible

Missing Data Adjustment (Encounter Data)

We developed missing data adjustments for each HMO and calendar year based on a comparison of the total HMO paid amounts in the encounter data and the total FFS and sub-capitated claim payments reported in the HMO financial data (excluding IBNR with similar claims run-out to the encounter data as shown in Table 5). We combined FFS and sub-capitated claim payments together to develop the missing data adjustments since the encounter data does not consistently identify FFS versus sub-capitated claims separately. Therefore, the missing data adjustments reflect the impact of missing encounters (including sub-capitated claims), as well as encounters that were submitted, but not accepted by the DHS system edits.

Table 6 summarizes the medical missing data adjustments by eligibility category, region and calendar year. As noted above, missing data adjustments were developed at the HMO level and, therefore, the differences shown in Table 5 are due to differences in the mix of HMO payments within each subcategory. The missing data adjustments have been decreasing consistently over the past several years, indicating increasing completeness of the encounter data submissions.

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Table 6 Wisconsin Department of Health Services Missing Data Adjustments Applied to HMO Encounter Data (Medical Services)									
	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6			
			SSI Medicaid	Only					
2016	1.028	1.034	1.022	1.037	1.035	1.024			
2017	1.016	1.017	1.015	1.021	1.018	1.014			
SSI Dual Eligible									
2016	1.024	1.029	1.017	1.023	1.028	1.015			
2017	1.014	1.016	1.015	1.019	1.016	1.011			

Dental missing data adjustments are not applicable since we used the HMO dental financial data to summarize the base period experience for regions 5 and 6 and FFS data as the base period experience for regions 1 to 4. Chiropractic missing data adjustments are also not applicable because we used FFS data.

Completion Factor (Encounter and FFS Data)

Table 7 summarizes the completion factors applied to base 2017 claims to adjust for incurred but not reported (IBNR) claims as of the claim submission date. CY 2016 claims are assumed to be complete since there are approximately 17 months of claims runout.

Table 7 Wisconsin Department of Health Services 2017 Completion Factors								
	HMO	Encounter	r-Service C	laims				
	Hospital Inpatient	Dental	Other Services	Hospital Inpatient	Dental	Other Services		
SSI Medicaid Only	1.017	1.002	1.009	1.032	1.002	1.018		
SSI Dual Eligible	1.016	1.002	1.011	n/a	1.002	1.023		

We calculated the encounter claims completion factors based on reported IBNR amounts in the HMO financial data, and reviewed the resulting factors for reasonableness. We developed the FFS completion factors based on FFS claim lag patterns.

Provider Contracting Adjustment (Encounter and FFS Data)

The base encounter data reflects the re-priced Medicaid paid amounts assigned by DHS to each encounter. We compared the total HMO paid amounts to the re-priced Medicaid paid amounts by broad service category and region to develop provider contracting adjustments that reflect average HMO contracting levels relative to Medicaid fees across the two years of base period experience data. Regions 5 and 6 include counties around the Milwaukee area, where some providers require higher reimbursement to participate in the Medicaid program. Table 8 summarizes the provider contracting adjustments applied to the SSI Medicaid Only re-priced Medicaid paid amounts in the encounter data. We did not apply provider contracting adjustments to the SSI Dual Eligible population.

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Table 8 Wisconsin Department of Health Services SSI Medicaid Only Provider Contracting Adjustments								
Region 1 Region 2 Region 3 Region 4 Region 5 Region								
Hospital Inpatient	1.01	1.01	1.01	1.01	1.02	1.02		
Hospital Outpatient	1.00	1.00	1.00	1.00	1.06	1.06		
Professional	1.01	1.01	1.01	1.01	1.02	1.02		
FQHC / RHC	1.00	1.00	1.00	1.00	1.00	1.00		
Other	1.00	1.00	1.00	1.00	1.00	1.00		

Managed Care Savings Factors (FFS Data)

We applied adjustments to the medical FFS data to reflect estimated savings due to members being enrolled into managed care. The medical managed care savings adjustments shown below were developed by comparing the risk-adjusted claims PMPM for HMO enrolled members to FFS claims PMPM by broad category of service:

- Hospital inpatient = 0.85
- Hospital outpatient = 0.93
- Professional = 0.96
- Personal care = 0.96 (i.e., the "Other / Other" category)
- All other = 0.85

We did not assume managed care savings for dental or chiropractic claims.

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III. PROJECTED 2019 BASE CAPITATION RATES

This section of the report documents reimbursement changes, program changes, trend, and other adjustments applied to the base data to develop projected 2019 capitation rates by eligibility category, region, and age category before risk adjustment, P4P withholds, and provider access payments are applied.

The following exhibits summarize the development of projected 2019 claim costs:

- Exhibit 2A: Medical (for HMO encounter and FFS claims separately) SSI Medicaid Only
- Exhibit 2B: Medical (for HMO encounter claims only) SSI Dual Eligible
- Exhibit 7A: Dental SSI Medicaid Only
- Exhibit 7B: Dental SSI Dual Eligible
- Exhibit 12A: Chiropractic SSI MA Only
- Exhibit 12B: Chiropractic SSI Dual Eligible

A. REIMBURSEMENT CHANGES

Generally, the HMOs are not required to pay the Medicaid fee schedule with a few exceptions. The five areas that HMOs are contractually required to pay a minimum of 100% of the FFS Medicaid rate are Federally Qualified Health Center (FQHC), Rural Health Center (RHC), Indian Health Care Provider or Service (Indian Tribe, Tribal Organization, or Urban Indian Organization, or I/T/U), dental, and out-of-network emergency services. However, most HMOs reimburse providers at the Medicaid fee schedule or at a percentage of the Medicaid fee schedule. In these instances, they would be required to apply changes to the Medicaid fee schedule as appropriate. Therefore, we applied reimbursement adjustments to the SSI Medicaid Only experience consistent with projected Medicaid fee schedule changes.

Because the reimbursement changes for the SSI Dual Eligible population are primarily impacted by changes in Medicare fee schedules rather than Medicaid fee schedules, we applied a 1% annual reimbursement trend to the SSI Dual Eligible population for all service categories except "Payments Made Outside Encounter Data." We did not apply any of the other reimbursement adjustments in this section to the SSI Dual Eligible population.

We are not aware of any other material anticipated fee changes other than the items mentioned in this section.

Hospital Inpatient Re-Pricing Adjustment (Encounter and FFS Data)

Hospital inpatient claims, excluding skilled nursing facility (SNF), were re-priced by DHS to the inpatient Medicaid reimbursement rates effective January 1, 2019. We used detailed re-pricing data, provided by DHS, to calculate the impact of reimbursement changes on the historical 2016 and 2017 hospital inpatient claims. Since the re-pricing impact varies by hospital, the rating adjustments are applied by eligibility category, year, and region to reflect the expected changes based on the historical volume of claims by hospital. Table 9 summarizes the hospital inpatient re-pricing adjustments for 2019 fee changes (prior to the 'other reimbursement adjustments' described below) applied to both the base HMO encounter and FFS hospital inpatient claims for the SSI Medicaid Only population.

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Table 9 Wisconsin Department of Health Services SSI Medicaid Only Hospital Inpatient Re-Pricing Adjustments (excluding Skilled Nursing Facility)									
	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6			
		HN	IO Encounte	er Data					
2016	1.089	1.104	1.150	1.060	1.104	1.123			
2017	0.993	1.058	1.049	0.994	1.023	1.018			
FFS Data									
2016	1.123	1.097	1.175	1.203	1.142	1.228			
2017	1.015	1.045	1.062	0.999	1.011	1.030			

Hospital Outpatient Re-Pricing Adjustment (Encounter and FFS Data)

Similar to hospital inpatient claims, DHS provided re-priced hospital outpatient claims, excluding hospice, based on the Medicaid fees effective January 1, 2019. Table 10 summarizes the HMO encounter hospital outpatient re-pricing adjustments for 2019 fee changes (prior to the 'other reimbursement adjustments' described below) applied to both the base HMO encounter and FFS hospital outpatient claims for the SSI Medicaid Only population.

Table 10 Wisconsin Department of Health Services SSI Medicaid Only Hospital Outpatient Re-Pricing Adjustments (excluding Hospice) HMO Encounter Data									
	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6			
2016	0.826	0.971	0.932	1.025	1.008	0.954			
2017	0.945	1.030	0.995	1.014	1.051	1.001			
FFS Data									
2016	0.887	1.054	0.926	0.965	1.044	0.990			
2017	0.981	1.019	0.972	1.028	1.001	1.007			

Other Reimbursement Adjustments

Ambulatory Surgery Center (ASC)

The ASC provider access payments were discontinued as of October 1, 2017, and DHS increased ASC Medicaid fees by 51.3% between the experience period and the contract period. We applied reimbursement factors based on the proportion of these ASC claims to total claims in the "Professional Outpatient Surgery" service category for the SSI Medicaid Only population.

Behavioral Health

DHS expects Medicaid fees for specific behavioral health services to increase 30.5% effective January 1, 2018. We applied reimbursement factors based on the proportion of these behavioral health claims to total claims in the "Professional Psychiatric / Substance Abuse," "Professional Other," and "FQHC Other" service categories for the SSI Medicaid Only population.

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Durable Medical Equipment (DME)

DHS expects Medicaid fees for DME services to decrease 11.1% effective January 1, 2019. The Medicaid fee schedule for DME services will decrease over several years to phase in requirements to reimburse DME providers no more than the Medicare fee schedule, with the first change effective January 1, 2019. We applied reimbursement factors to the "Other Durable Medical Equipment" service category to reflect the estimated decrease in Medicaid reimbursement for the SSI Medicaid Only population.

Hospice

The Medicaid fee schedule for hospice services changed on January 1, 2016, October 1, 2016, and October 1, 2017. DHS estimated the impact of these fee schedule changes to be a 4.2% increase for 2016 claims and a 3.2% increase for 2017 claims. We applied reimbursement factors to the hospice service category to reflect the estimated increase in Medicaid reimbursement for the SSI Medicaid Only population.

IMD

CMS requires IMD experience included in the capitation rate development to be based on the unit costs for State plan services. To be consistent with this requirement, we applied a 0.85 unit cost adjustment to HMO encounter base period IMD claims for the SSI Medicaid Only population based on a comparison of the historical average cost per day for inpatient psychiatric stays and IMD stays.

Personal Care

Medicaid fees for personal care services (procedure codes T1019 and 99509) are projected to increase by 4.0% from 2016 to 2019 and 3.0% 2017 to 2019 based on information provided by DHS. There was a 2% increase effective July 1, 2017 and another 2% increase effective July 1, 2018. Personal care services are included in the "Other / Other" service category. We applied reimbursement factors based on the proportion of these personal care claims to total claims in the "Other / Other" service category for the SSI Medicaid Only population.

Private Duty Nursing (FFS Only)

Medicaid fees for private duty nursing services (procedure codes 99504, S9123, S9124, and T1026) are projected to increase by an average of 19.9% effective September 1, 2018 based on information provided by DHS. Private duty nursing services are included in the "Other / Other" service category. We applied reimbursement factors to the FFS data based on the proportion of these private duty nursing claims to total claims in the "Other / Other" service category for the SSI Medicaid Only expansion population. We did not apply the adjustment to the HMO encounter data because the fee increase impact was immaterial.

B. PROGRAM CHANGES

Benefit Changes

IMD Utilization Adjustment (Encounter Data)

IMD services are routinely provided by HMOs in lieu of inpatient psychiatric admissions. Consistent with CMS rate setting requirements, we adjusted the HMO encounter base period utilization to exclude IMD stays of more than 15 days within a given month. For example, if a member is in an IMD for 20 days in one

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month, we excluded all 20 days for that month. These adjustments are shown in the benefit adjustment column of Exhibit 2 in the 'Hospital Inpatient IMD' service category.

We also reviewed the impact of removing the member months and non-IMD claims for members with over 15 days in an IMD for a given month from the 2019 capitation rates. Similar to the 2018 rate development, we determined the impact of this adjustment was not material, so we did not incorporate any specific adjustments into the rate development.

Methadone Treatment Claim Removal

DHS will reimburse the cost of methadone treatment on a FFS basis outside the capitation rates in 2019, similar to 2018, due to uncertainty around the base period experience as a result of claim payment issues between narcotic treatment service (NTS) providers and the HMOs. Therefore, we removed these services from the base period experience. These adjustments are shown in the benefit adjustment column of Exhibit 2 in the "Professional Psychiatric / Substance Abuse" service category. DHS intends to include methadone treatment claims in the 2020 capitation rates, subject to data quality.

C. TREND

The annual trend assumptions (excluding Medicaid reimbursement changes) are shown in Table 11. We developed the trend assumptions based on historical trends, Medicaid industry trends, and actuarial judgment.

Table 11 Wisconsin Department of Health Services Annual Trend Factors			
	SSI	SSI	
	Medicaid Only	Dual Eligible	
Hospital Inpatient	4.0%	3.0%	
Hospital Outpatient	3.0%	2.0%	
Professional and Other	2.5%	1.5%	
Dental	5.0%	2.0%	

As part of our trend analysis, we reviewed historical trends from 2015 to 2017 in the HMO encounter data, HMO financial data (including emerging 2018 experience), and FFS data by eligibility category, region, and broad category of service. We also reviewed historical hospital inpatient and outpatient trends from 2015 to 2017 re-priced to the 2018 Medicaid fee schedule to remove the impact of annual reimbursement changes. Table 12 summarizes the historical HMO encounter utilization and case mix trends.

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Table 12 Wisconsin Department of Health Services Annual 2015 to 2017 Utilization and Case Mix Encounter Data Trends						
	SSI Medicaid Only		SSI Dual Eligible			
	Utilization	Case Mix ¹	Combined	Utilization	Case Mix	Combined
Hospital Inpatient	1.1%	2.7%	3.8%	-3.1%	n/a	n/a
Hospital Outpatient	-0.7%	2.0%	1.3%	0.9%	n/a	n/a
Professional	2.9%	-1.6%	1.3%	-0.4%	-1.5%	-1.9%

¹ Case Mix trend is the change in the PMPMs re-priced at the 2018 facility fee schedule after excluding the impact of utilization. We were not able to normalize the historical facility claims for fee schedule changes for the Dual Eligible population.

- Hospital Inpatient: We assumed an annual hospital inpatient utilization and case mix combined trend of 4.0% for SSI Medicaid Only and 3.0% for SSI Dual Eligible. The SSI Medicaid Only annual historical hospital inpatient combined utilization and case mix trend is 3.8% as shown in Table 12, driven by case mix with utilization based on admissions. The historical utilization trend was negative for SSI Dual Eligible, so we assumed a lower trend of 3.0%.
- Hospital Outpatient: We assumed an annual hospital outpatient utilization and case mix combined trend of 3.0% for SSI Medicaid Only and 2.0% for SSI Dual Eligible. The SSI Medicaid Only assumption is consistent with the 2015 to 2016 trend of 3.1%. Similar to Hospital Inpatient, we assumed that the Dual Eligible trend would be slightly lower based on the historical utilization trend patterns.
- Professional and Other: We assumed an annual physician utilization and case mix combined trend of 2.5% for SSI Medicaid Only and 1.5% for SSI Dual Eligible. The SSI Medicaid Only assumption is supported by the utilization trends in Table 12. We assumed a lower trend for the SSI Dual Eligible population based on the negative historical utilization and case mix trends.
- Dental: We assumed an annual dental trend of 5% for SSI Medicaid Only and 2% for the Dual Eligible population. The SSI Medicaid Only assumption is based mainly on the 2016 to 2017 and early 2018 dental trends in the HMO financial data, and 2016 to 2017 dental trends in the FFS data. The SSI Dual Eligible 2016 to 2017 and early 2018 dental trends are negative in the HMO financial data and about 5% in the 2016 to 2017 FFS data, so we used a lower trend for this population.

The trend assumptions are intended to reflect utilization and cost impacts not already specifically accounted for in the other adjustments documented in this report.

We also reviewed the claim trends summarized in Table 13 from the CMS Office of the Actuary (OACT) in the <u>2017 Actuarial Report on the Financial Outlook for Medicaid</u>. This report projects future Medicaid per enrollee cost trends will be higher than historical trends and states the higher trends are, in part, due to anticipated higher provider reimbursement. We projected the SSI provider reimbursement trend impact separately from the remainder of the claim trend. As a result, our remaining claim trend projection is expected to be generally lower than OACT's total claim trend projected in Table 13.

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Table 13 Wisconsin Department of Health Services Summary of Projected National Medicaid Benefit Expenditures per Enrollee Table 22 of the 2017 Actuarial Report on the Financial Outlook for Medicaid Published by the CMS Office of the Actuary					
_	Aged		Disat	Disabled	
	Projected		Projected		
Federal Fiscal	Medicaid Cost	Annual	Medicaid Cost		
Year	per Enrollee	Trend	per Enrollee	Annual Trend	
2016	\$14,700	n/a	\$19,754	n/a	
2017	\$14,769	0.5%	\$20,048	1.5%	
2018	\$15,595	5.6%	\$21,209	5.8%	
2019	\$15,991	2.5%	\$21,853	3.0%	
Average Project	ed Annual Trend	2.8%		3.4%	

D. BLENDING OF 2019 PROJECTED CLAIMS BY YEAR

For all eligibility categories and regions, we weighted the 2019 claim projections from 2016 and 2017 experience based on the member month volume in each period.

E. BLENDING EXHIBITS AND ADMINISTRATIVE COST AND MARGIN ALLOWANCE

The following exhibits combine the results of the detailed claim cost projections by eligibility category, region, and delivery system (FFS and HMO encounter data). After blending, we added an administrative cost and margin allowance to the blended 2019 claim costs:

- Exhibit 3: Medical
- Exhibit 8: Dental
- Exhibit 13: Chiropractic

FFS / Encounter Data Blending Percentages

This section discusses the blending of FFS and encounter data (applicable when FFS data is used for rate development).

Medical Capitation Rates

The SSI Medicaid Only capitation rates are based on a blend of HMO encounter data (to reflect the projected costs for existing HMO members) and FFS data (to reflect the projected costs for SSI expansion members enrolled in HMOs during 2018). We calculated the 2019 FFS blending weight based on the July 2018 HMO enrollment file and assigned a member as coming from the FFS program if the member was enrolled in the FFS program during December 2017. Exhibit 3 shows the FFS blending weights for each region.

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Dental and Chiropractic Capitation Rates

The dental rates in Regions 1 through 4 are based on 100% FFS data since no HMOs provide coverage for dental services in these regions. The dental rates in Regions 5 and 6 are based on 100% encounter data. For SSI Medicaid Only in Regions 5 and 6, we assumed the expansion members will have better access to dental services once enrolled in an HMO compared to the FFS program. As a result, we set the 2019 FFS blending weight to zero and relied entirely on the projected dental claims from the HMO financial data.

The chiropractic rates are based on 100% FFS data since only one HMO provided chiropractic coverage during the base period and, therefore, credible encounter data is not available.

Administrative Cost / Margin Allowance for Medical, Dental, and Chiropractic Rates

We developed the administrative allowances in the 2019 capitation rates based on the 2016 and 2017 financial data provided by the HMOs, projected to 2019 assuming an annual administrative cost trend of 1.5%. Table 14 summarizes the administrative cost and margin assumptions applied to the medical, dental, and chiropractic rates, which use the same percentages within each population. We increased the administrative cost allowance by 1.0% for SSI Medicaid Only from the 2018 post-expansion capitation rates, and the SSI Dual Eligible amount did not change. We used the same 2% margin allowance as the 2018 capitation rates for both programs.

Table 14 Wisconsin Department of Health Services 2019 Administrative Cost and Margin Assumptions Medical, Dental, and Chiropractic Capitation Rates			
Administrative Cost Components	SSI Medicaid Only	SSI Dual Eligible	
Direct Expenses	4.0%	4.4%	
Indirect Expenses	4.5%	5.3%	
Care Coordination	1.2%	1.4%	
Licensing and Regulatory Fees	0.1%	0.1%	
Sales and Marketing	0.2%	0.8%	
Total Administrative Cost Allowance	10.0%	12.0%	
Margin Allowance	2.0%	2.0%	
Administrative Cost / Margin Allowance	12.0%	14.0%	

The 2019 SSI capitation rates exclude any provision for federal or state income taxes or state premium taxes, since HMOs are expected to pay any applicable taxes out of the margin included in the capitation rates.

The administrative loads are higher on a percentage basis than are typically used in other states because Wisconsin carves out prescription drugs from the capitation rates, resulting in lower medical costs. On average, the projected 2019 statewide administrative allowance for medical services is \$61.97 PMPM for SSI Medicaid Only and \$11.81 for SSI Dual Eligible, as shown in Exhibit 3 based on the base period demographic mix by rate cell and region. The resulting PMPM administrative loads are consistent with Wisconsin HMO reported experience.

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The margin allowance is 2% of capitation for all rate cells.

F. ALLOCATION OF BASE CAPITATION RATES BY RATE CELL

The 2019 SSI MA Only and SSI Dual Eligible base capitation rates are allocated by rate cell using the cost relativities among age bands based on statewide data. The regional rates by eligibility category are based on region specific total costs, but the relationships between age bands were standardized to statewide relativities.

The following exhibits show the calculation for each eligibility category and type of coverage:

- Exhibit 4A: Medical SSI Medicaid Only
- Exhibit 4B: Medical SSI Dual Eligible
- Exhibit 9A: Dental SSI Medicaid Only
- Exhibit 9B: Dental SSI Dual Eligible
- Exhibit 14A: Chiropractic SSI Medicaid Only
- Exhibit 14B: Chiropractic SSI Dual Eligible

The following steps were used to calculate capitation rates by rate cell and region.

- 1. Develop statewide rate cell factors: For each eligibility category, type of coverage, and rate cell, we calculated the statewide projected costs by rate cell and calculated the relativity PMPM to the overall costs PMPM.
- 2. Normalize statewide rate cell factors to 1.0 by region and eligibility category: For each region and eligibility category, the statewide rate cell factors are normalized so the rates by rate cell produce the overall capitation rate by region and eligibility category based on the member months in the base data used in the 2019 rate calculation.
- **3.** Apply rate cell factors to capitation rates by region and eligibility category: The normalized regional rate cell factors in step 2 are multiplied by the base capitation rates by region, type of coverage, and eligibility category to determine the normalized rates by rate cell and region.

G. DENTAL UTILIZATION ADJUSTMENT

The 2019 dental capitation rates include HMO-specific adjustments to compensate HMOs with higher utilization, while still providing funding to HMOs with lower dental utilization to provide an incentive to provide increased dental services. The adjustments are budget neutral across the HMOs based on July 2018 membership and reflect 25% of the difference between each HMO's dental claims PMPM relative to the average cost for HMOs included in the adjustment calculation. The adjustments are shown in Exhibit 10 and applied in Exhibit 11.

H. POTENTIAL RETROACTIVE RATE AMENDMENTS

Health Insurer Provider Fee

Plan reimbursement for costs related to the Affordable Care Act (ACA) HIF have historically been developed outside of the rate development. The base period claims experience excludes HIF payments. There is currently a moratorium on the HIF for 2019. If the HIF would be required for 2019, subject to any legal determinations, we will file a retroactive amendment to the capitation rates.

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HMO Encounter Based Payments Paid on a FFS Basis Outside of Capitation Rates

We understand DHS is currently in discussions with CMS regarding whether DHS will be required to file retroactive rate amendments to include HMO encounter-based payments paid on a FFS basis outside of the capitation rates, such as Dental Pilot, SSI intensive care management, Long-Acting Reversible Contraception (LARC), HIV / AIDS Medical Home, and Narcotic Treatment Services. These services are all required to be contractually provided by HMOs, but are not included in the capitation rates since the HMOs will be reimbursed for the cost of these services on a FFS basis outside of the capitation rates.

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IV. FINAL HMO-SPECIFIC CAPITATION RATES

This section of the report summarizes the development of final medical (HMO specific) and dental capitation rates, including applicable risk score adjustments, P4P withholds, and provider access payments.

These adjustments are summarized in the following exhibits:

- Exhibit 6A: Medical SSI Medicaid Only
- Exhibit 6B: Medical SSI Dual Eligible
- Exhibit 11A: Dental SSI Medicaid Only
- Exhibit 11B: Dental SSI Dual Eligible
- Exhibit 19A: Final HMO-Specific Capitation Rates by Type of Coverage SSI Medicaid Only
- Exhibit 19B: Final HMO-Specific Capitation Rates by Type of Coverage SSI Dual Eligible

A. RISK SCORE ADJUSTMENTS

Risk adjustment is an important tool for the development and sustainability of Medicaid managed care programs and helps align incentives between capitated plans and state Medicaid managed care programs. Risk adjustment, if done properly, allows capitated plans to succeed based on how efficiently they can deliver care and negotiate provider reimbursement, rather than on how well they can enroll the healthiest individuals.

Risk adjusted payment systems are intended to alleviate some of the inequities brought on by selection. If a capitated plan enrolls a healthier population, the risk adjustment system will lower its payments and reduce overpayments to capitated plans that experience positive selection. Likewise, if a capitated plan experiences adverse selection and consequently enrolls a sicker population, the risk adjustment system will increase its payments to reflect their enrollees' sicker health status.

Risk adjustment models measure the relative morbidity of individuals. The tools use demographic and health care claims data to develop these morbidity measures. These measures can be used to better predict future health care costs in order to adjust payment.

This section describes the development of the risk adjustment system that will be used to risk adjust payments for the 2019 SSI Medicaid Only capitation rates.

Exhibit 5A summarizes the risk score adjustments applied to the base 2019 capitation rates to calculate HMO-specific risk-adjusted 2019 SSI Medicaid Only medical capitation rates (before P4P withholds and provider access payments).

CDPS Risk Score Model Overview

The SSI Medicaid Only risk adjustment process uses the Chronic Illness and Disability Payment System plus Prescription Drug (CDPS+Rx) model structure developed by The University of California – San Diego (UCSD). UCSD developed three models, as described below.

 CDPS is a diagnostic classification system that Medicaid programs can use to make health-based capitated payments for TANF and disabled Medicaid beneficiaries. CDPS uses ICD-10 diagnostic codes to assess risk and assigns each member to one or more of 58 possible medical condition categories from 19 major diagnostic categories. Each member is also assigned to one of 11 age / gender categories. All of the 19 major diagnostic categories are "hierarchic" categories in that

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only the single most severe diagnostic category within the major category is counted. Single counting within major categories is intended to avoid encouraging a proliferation of different diagnoses reported for a single disease process just to increase payment.

- MRX is a pharmacy based risk adjustment model that may be used to adjust capitated payments to capitated plans that enroll Medicaid beneficiaries. The MRX model assigns each member to one or more of 45 medical condition categories based on the prescription drugs used by each member and to one of 11 age / gender categories.
- CDPS+Rx includes the full set of diagnosis categories from the CDPS model, as well as 15 categories from the MRX model that are embedded within the CDPS hierarchy. The researchers at UCSD limited the MRX categories to the 15 that added predictive power to the diagnostic model (i.e., both relatively common and significant predictors of cost) and were relatively less susceptible to variations in practice patterns.

CDPS, MRX, and CDPS+Rx are widely used in the Medicaid industry because they are designed specifically for the Medicaid population. We used the structure of version 6.3 for the 2019 capitation rates. The 2018 capitation rates used version 6.0.

Risk adjustment can be implemented in one of two ways:

- Concurrent risk adjustment: Diagnoses and pharmacy data from one time period are used to
 predict the acuity of the population in that same time period. Risk scores under concurrent risk
 adjustment methods are influenced by acute and one-time conditions in addition to reflecting
 chronic conditions.
- Prospective risk adjustment: Diagnoses and pharmacy data from a prior time period are used to
 predict the acuity of the population in a future time period. There is typically a lag of 6 to 12 months
 between the historical period and the prediction period. The longer the lag is, the less accurate the
 prediction of future costs becomes.

For 2018 capitation rate development, SSI Medicaid Only capitation rates were risk adjusted based on custom CDPS+Rx prospective risk weights developed in 2016, which used 2013 to 2014 diagnoses to predict 2014 to 2015 costs from the SSI Medicaid Only population (excluding MAPP Medicaid Only). For 2019 capitation rates, we developed prospective risk weight models for the SSI Medicaid Only population (including MAPP Medicaid Only), which used 2015 to 2016 diagnoses to predict 2016 to 2017 costs. These custom risk weight models, which we will refer to as the "custom prospective models," reflect Wisconsin's specific covered benefits, eligibility rules, provider reimbursement, and practice patterns.

R-squared measures the variability in a data set accounted for by the statistical model. R-squared values for regression models vary from 0% to 100%, with 100% indicating a model that explains all the variation in a particular data set. The custom prospective regression model calibrated to the SSI Medicaid Only population has an R-squared measure of 25%, which is comparable to typical prospective model predictive powers for comparable Medicaid populations.

Attachment B contains the model intercept and risk weights for the SSI Medicaid Only population and shows the statistical significance (p-value) and prevalence of each category.

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Attachment C shows the mapping of the risk categories from the standard to the custom CDPS+Rx models. For purposes of developing risk weights, we combined severity levels for several of the CDPS+Rx standard risk categories to ensure a logical relationship between the risk weights and the severity level or in situations where individual categories did not provide additional statistical predictive ability.

Risk Adjustment Methodology and Data

The risk scores shown in Exhibit 5A are based on 2017 FFS claims and HMO encounter claims for HMO members from the encounter data extracts submitted to DHS by the HMOs.

We used version 6.3 of the CDPS+Rx model to assign individuals to a demographic category and disease categories based on their diagnostic information and pharmacy utilization during 2017. Each scored individual receives a demographic relative cost weight and can have multiple disease categories assigned depending on that individual's health status. The recipient age and gender is calculated as of July 1, 2018 and is used for demographic classification. Diagnostic codes from laboratory, radiology, and DME and medical supplies claims were excluded to avoid including false positive diagnostic indicators for tests run on individuals and equipment and supplies used.

For each member, the weights for all of the disease categories assigned are combined with their demographic information and the model intercept to calculate a total individual risk score under the custom prospective model. Scored members are assigned to the SSI Medicaid Only population and each HMO using capitation data provided by DHS for July 2018.

For each HMO, the unnormalized risk scores are derived by performing a weighted average of the cost weights using the count of risk scored member months associated with each demographic and diagnostic category. An example of the weighted average is provided below:

(Model Intercept + [Scored Member Months in Demographic Bucket #1] x [Demographic Bucket #1 Risk Weight] + [Scored Member Months with Condition #1] x [Condition #1 Risk Weight] + [Scored Member Months with Condition #2] x [Condition #2 Risk Weight]) / [Total HMO Scored Member Months] = [Unnormalized Risk Score]

In order to ensure budget neutrality, the risk scores are normalized within each combination of rate cell and region within the SSI Medicaid Only population by dividing each individual HMO's unnormalized risk score by the total enrolled population's unnormalized risk score.

The final HMO rates are calculated by multiplying the base capitation rates (before CDPS) by the HMO-specific normalized risk scores. New HMOs will receive capitation rates based on 1.000 risk scores.

SSI Medicaid Only Ages 65+ rate cells are not risk adjusted due to credibility issues associated with low membership. SSI Dual Eligible capitation rates are also not risk adjusted.

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Risk Adjustment Implementation Considerations

We made several adjustments to the "raw" risk score results to calculate the risk scores shown in Exhibit 5A:

- <u>Membership threshold for scoring a member</u> Risk adjustment methods typically use 12 months of historical data to assess risk. For members with less than 12 months of eligibility in that historical period, a determination is needed as to how to handle their risk assessment. We used a minimum of 6 months of eligibility for risk scoring.
- Treatment of non-scored members Individuals with too short of an eligibility span to assess their risk are often assigned risk based on their age and gender and / or based on some portion of the risk assessed in the capitated plan's population with full eligibility. We assumed that non-scored members of an HMO have a risk score equal to that HMO's rate cell average risk score within a given combination of region and eligibility category.
- Normalization by rate cell within each region and eligibility category Risk adjustment is intended to measure the relative risk of populations enrolled by HMOs to develop capitation rate adjustments by HMO that are budget neutral. HMO risk factors are normalized to be budget neutral for each rate cell within each region and eligibility category based on projected (i.e., July 2018) member months.
- <u>Credibility adjustments</u> Risk scores developed for small populations may not be credible due to the inherent variability of risk scores. For HMOs with fewer than 50 scored members in a given rate cell within a given combination of each region and eligibility category, the normalized HMO risk score was set to 1.000 since the risk score result is not considered to be a credible measure of estimated future morbidity.

Retrospective Risk Score Adjustment

In addition to the risk scores being budget neutral on a prospective basis (based on July 2018 enrollment), DHS will perform a risk score settlement calculation on the SSI Medicaid Only capitation rates to ensure risk scores are budget neutral on a retrospective basis based on actual 2019 enrollment by HMO.

Potential Risk Score Adjustments Based on Actual Membership

As noted above, we developed 2019 risk score adjustments for each HMO based on their July 2018 enrollment. Historically, risk scores have been established prospectively for each calendar year with no midyear adjustments. DHS will consider an update to average risk scores (i.e., using the same risk scores by member developed from 2017 experience) if we observe material changes in enrollment between 2018 and 2019.

B. PAY-FOR-PERFORMANCE WITHHOLDS

A pay-for-performance (P4P) withhold of 2.5% of the medical capitation payment (prior to risk adjustment and provider access payments) applies to the SSI Medicaid Only medical capitation rates. There are no P4P withholds for SSI Dual Eligible for any coverage types and no SSI Medicaid Only P4P withholds on dental or chiropractic rates.

Based on historical withhold payment data from DHS, SSI HMOs have earned back at least 71% of the P4P withhold from 2011 to 2016 in aggregate. At this time, we are not aware of any significant changes in

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the withhold quality measures that would impact 2019 withhold payouts. Additionally, the 2% margin allowance would be sufficient to cover a significant decrease in withhold earn back. Therefore, we are comfortable that the capitation rates included in this report are actuarially sound net of the P4P withholds.

C. QUALITY INCENTIVE PAYMENTS

DHS has a potentially preventable re-admissions (PPR) incentive payment program. The maximum incentive payment to any HMO may not be more than 5% of their capitation rate.

D. DELIVERY SYSTEM AND PROVIDER PAYMENT INITIATIVES

Provider Access Payments

DHS provides funding to promote access for Medicaid individuals to acute care, rehabilitation, and critical access hospitals. This funding is included in the capitation rates for the SSI Medicaid Only population. The SSI Dual Eligible population is not eligible for provider access payments.

The provider access payments are intended to reimburse providers based on Medicaid utilization. Therefore, the prospective payment amounts per service do not vary based on acuity or provider billed charges. The total provider access payment funding amounts for the BadgerCare Plus (BCP) and SSI programs combined are appropriated in the Wisconsin state budget on a State Fiscal Year (SFY) basis.

Table 15 shows the SFY 2019 (July 2018 through June 2019) funding amounts for HMOs in total and the projections for BCP Standard versus SSI Medicaid.

Table 15 Wisconsin Department of Health Services Projected 2019 Provider Access Payment Funding				
		SSI		
	BCP Standard	Medicaid Only	Total	
Inpatient acute and rehabilitation	\$209,942,315	\$37,700,259	\$247,642,575	
Outpatient acute and rehabilitation	\$166,403,047	\$36,213,605	\$202,616,652	
Inpatient critical access	\$3,754,230	\$178,445	\$3,932,675	
Outpatient critical access	\$2,913,161	\$304,482	\$3,217,643	

The fiscal year access payments are budgeted for and fully expended in the given fiscal year. DHS performs an annual reconciliation process to ensure the budgeted amount is fully expended. While the fiscal year does not align completely with the calendar year, there is no bias in our rate setting for these payments, as the rate charged is an unbiased estimate of the budgeted and spent amount.

We allocated the funding amounts to BCP Standard versus SSI Medicaid Only and then by HMO based on the total projected mix of 2019 admissions (inpatient access payments) or visits (outpatient access payments) based on the 2016 and 2017 experience, adjusted to reflect the impact of missing data adjustments. We then calculated a fixed PMPM amount for each HMO by program to add to the 2019 capitation rates.

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The methodology used to calculate the 2019 provider access rate adjustments is summarized in the following steps:

- Summarize Historical Utilization: We summarized the total HMO encounter base period (2016 and 2017) utilization PMPM by HMO, eligibility category, region, and rate cell for providers eligible to receive provider access payments. The utilization counts are admissions for inpatient access payments and visits for outpatient access payments. DHS provided a list of National Provider Identification (NPI) codes for facilities eligible for each type of provider access payment.
- 2. Project 2019 Utilization Mix: We projected the mix of utilization PMPM by HMO, eligibility category, region, and rate cell to 2019.

For rate cells with at least 250 member months in the base period, the adjusted utilization PMPM is calculated as the base period utilization multiplied by the missing data adjustment. For other rate cells with less than 250 member months, we developed the adjusted utilization PMPM based on the regional average base period utilization PMPM with missing data adjustment across all HMOs. We excluded the 2017 utilization data for one HMO in the BCP program for 2017 due to encounter data submission issues.

We converted the adjusted utilization PMPM to total utilization counts based on the projected 2019 member months by rate cell (based on July 2018 membership).

3. Calculate Provider Access Payment Rate Adjustments: We allocated the total provider access payments by HMO based on the adjusted utilization and calculated the provider access payments PMPM by dividing the total allocated provider access payments by the total projected 2019 member months.

The provider access payment add-ons are calculated for each HMO with credible membership. New HMOs, if applicable, will receive the average regional PMPM adjustment. Exhibit 18A summarizes the 2019 provider access payments PMPM. Exhibits 18B through 18E show the adjusted utilization, July 2018 membership, and projected 2019 provider access payment dollars by HMO and region for each type of provider access payment.

Exhibit 19 shows the final 2019 capitation rates by HMO and type of coverage, including any applicable CDPS, P4P, and provider access payments.

Other Delivery System and Provider Payment Initiatives

HMOs are contractually required to pay a minimum of 100% of the FFS Medicaid rate for the following providers / services:

- FQHC and RHC providers
- Indian Health Care providers or services (Indian Tribe, Tribal Organization, or Urban Indian Organization or I/T/U)
- Dental services
- Out of network emergency services

DHS is currently in discussions with CMS regarding whether 438.6(c) preprints for these services need to be submitted and approved by CMS. We did not include any capitation rate adjustments for these services since the base data used for rate development reflects the Medicaid fee schedules for all claims.

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V. CAPITATION RATES FOR ENHANCED FMAP SERVICES

DHS receives enhanced Federal Medical Assistance Percentage (FMAP) for certain preventive services provided without member copayments, family planning services, and services provided to Native Americans or Alaskan Native members at facilities officially recognized as Indian Health Services (IHS) facilities. This section of the report documents the development of the 2019 capitation rates for services eligible for enhanced FMAP. There are no services eligible for enhanced FMAP in the dental or chiropractic capitation rates.

The medical capitation rates for services eligible for enhanced FMAP are summarized in the following exhibits:

- Exhibit 20: Overall FMAP capitation rates
- Exhibit 21: FMAP capitation rates for SSI Medicaid Only rate cells (preventive services)
- Exhibit 22A: FMAP capitation rates for SSI Medicaid Only rate cells (family planning services)
- Exhibit 22B: FMAP capitation rates for SSI Dual Eligible rate cells (family planning services)
- Exhibit 23A: FMAP capitation rates for SSI Medicaid Only rate cells (IHS)
- Exhibit 23B: FMAP capitation rates for SSI Dual Eligible rate cells (IHS)

A. SERVICES ELIGIBLE FOR ENHANCED FMAP

Appendix D includes a summary of the criteria used to identify services eligible for enhanced FMAP in the base data. We assigned the categories in the hierarchical order of family planning, preventive, and IHS so no services are double counted. The preventive services enhanced FMAP does not apply to the SSI Dual Eligible population.

B. METHODOLOGY USED TO DEVELOP FMAP PORTION OF CAPITATION PAYMENTS

The methodology used to develop the portion of the medical capitation rates represented by enhanced FMAP services is summarized in the following steps:

- Project 2019 claim costs:
 - Preventive Services: The projected 2019 medical cost PMPM for zero copay preventive services is developed in Exhibit 2.
 - Family Planning Services: The projected 2019 medical cost PMPM for family planning services is developed in Exhibit 2.
 - IHS: The projected 2019 medical cost PMPM for IHS services is developed in Exhibit 2.

Please refer to Section II for a discussion of the base period data and adjustments and Section III for the assumptions used to project the base period experience to 2019.

 Add administrative cost and margin allowance: The administrative cost and margin allowance is added to the projected claim costs in Exhibit 20. The administrative cost and margin allowance added to the services eligible for enhanced FMAP is the same as the allowance added to the total medical capitation rate and is summarized in Section III.E.

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- Allocate regional capitation rates by rate cell: The medical capitation rates are allocated by
 rate cell based on statewide rate cell factors normalized to the base period mix of member months
 by rate cell in each region. These calculations are shown in Exhibit 21 (preventive services), Exhibit
 22 (family planning), and Exhibit 23 (IHS). This methodology is described in detail in Section III.F.
- Apply P4P withholds: The SSI Medicaid Only P4P withhold of 2.5% is applied to the capitation rates by rate cell in Exhibit 21 (preventive services), Exhibit 22 (family planning), and Exhibit 23 (IHS). This step does not apply to the SSI Dual Eligible capitation rates.

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VI. CMS RATE SETTING CHECKLIST ISSUES

This section of the report lists each item in the CMS checklist and either discusses how DHS addresses each issue or directs the reader to other parts of this report. CMS uses the rate setting checklist to review and approve a state's Medicaid capitation rates.

AA.1.0 – OVERVIEW OF RATE SETTING METHODOLOGY

Please refer to Sections I through V of the report for a description of the rate setting methodology.

AA.1.1 – ACTUARIAL CERTIFICATION

Appendix E includes the actuarial certification.

AA.1.2 – PROJECTION OF EXPENDITURES

Exhibits 15 through 17 show the expected rate change from the 2018 to 2019 capitation rates by eligibility category, HMO, and rate cell excluding provider access payments. Exhibit 16A shows the 2018 post-expansion SSI Medicaid Only capitation rates. We only included Exhibits 16A through 17A for "All HMOs" since the 2018 post-expansion SSI Medicaid Only risk adjusted rates by HMO will not be determined until the end of 2018.

AA.1.3 – RISK CONTRACTS

DHS' contract with the HMO receiving the capitation rates in this report meets the criteria of a risk contract.

AA.1.4 – RATE MODIFICATIONS

The 2019 capitation rates in this report are the initial rates for the contract period.

NOTE - THERE IS NO ITEM AA.1.5 IN THE CHECKLIST

AA.1.6 – LIMIT ON PAYMENT TO OTHER PROVIDERS

It is our understanding no payment is made to a provider other than the HMOs for services available under the contract.

AA.1.7 – RISK AND PROFIT

Targeted margin is considered as part of the final rate development as described in Section III.E of the report.

AA.1.8 – FAMILY PLANNING ENHANCED MATCH

DHS claims enhanced match for family planning services and the administrative and margin portion associated with the delivery of those services. Please refer to Section V of this report for the development of capitation rates for services eligible for enhanced match.

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AA.1.9 – INDIAN HEALTH SERVICE FACILITY ENHANCED MATCH

DHS claims enhanced match for services provided to Native Americans or Alaskan Native members at facilities officially recognized as IHS facilities and the administrative and margin associated with the delivery of these services for the population covered under this program. Please refer to Section V of this report for the development of capitation rates for services eligible for enhanced match.

AA.1.10 – NEWLY ELIGIBLE ENHANCED MATCH

Wisconsin has not expanded its Medicaid eligibility rules to include adult populations that can be covered under the Medicaid expansion provisions of the Affordable Care Act.

AA.1.11 – RETROACTIVE ADJUSTMENTS

Please see response to Section AA.1.4. Any future retroactive capitation adjustments will be limited to a maximum period of two years.

AA.2.0 – BASED ONLY UPON SERVICES COVERED UNDER THE STATE PLAN

The Medicaid base data includes only State Plan services covered by the SSI Medicaid managed care program, including Medicare crossover benefits, and IMD experience (with adjustments) and "Sub-Acute Psychiatric Community-Based Psychiatric and Recovery Center Services" which are covered in lieu of inpatient psychiatric admissions.

AA.2.1 - PROVIDED UNDER THE CONTRACT TO MEDICAID-ELIGIBLE INDIVIDUALS

Data for populations not eligible to enroll in a SSI HMO has been excluded from the base data. The payment rates provided under the contract are for Medicaid-eligible individuals only.

AA.2.2 – DATA SOURCES

Please refer to Section II.A of this report for a discussion of the base year utilization and cost data.

AA.3.0 – ADJUSTMENTS TO BASE YEAR DATA

All adjustments to the base year data are discussed in Sections II - IV of this report. In addition, each item in the checklist is addressed in items AA.3.1 – AA.3.17 below.

AA.3.1 – BENEFIT DIFFERENCES

The base data used to calculate the capitation rates only includes services covered under the managed care contract and the in lieu of services mentioned in item AA.2.0.

AA.3.2 – ADMINISTRATIVE COST ALLOWANCE CALCULATIONS

The administrative cost allowances are discussed in Section III.E of this report and summarized in Table 14.

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AA.3.3 – SPECIAL POPULATION ADJUSTMENTS

The base data used to calculate the capitation rates is consistent with the managed care population. This includes FFS base period experience for members who were enrolled in SSI as part of the expansion as of July 2018. No special population adjustments were necessary.

AA.3.4 – ELIGIBILITY ADJUSTMENTS

The base data used to calculate the capitation rates is consistent with the managed care population. No eligibility adjustments were necessary.

AA.3.5 – THIRD PARTY LIABILITY (TPL)

The HMOs are responsible for the collection of any TPL recoveries. As such, the HMO encounter data already includes the impact of TPL recoveries.

AA.3.6 – INDIAN HEALTH CARE PROVIDER PAYMENTS

The HMOs are responsible for the entirety of the IHC payments, which are fully reflected in the encounter data.

AA.3.7 – DSH PAYMENTS

DSH payments are not included in the capitation rates.

AA.3.8 – FQHC AND RHC REIMBURSEMENT

HMOs are required to reimburse Federally Qualified Health Center (FQHC) and Rural Health Clinic (RHC) centers at a minimum of Medicaid rates.

AA.3.9 – GRADUATE MEDICAL EDUCATION (GME)

GME payments are excluded from the base data.

AA.3.10 - COPAYMENTS, COINSURANCE, AND DEDUCTIBLES IN CAPITATED RATES

The base data reflects appropriate cost sharing provisions. No adjustments were necessary.

AA.3.11 – MEDICAL COST TREND INFLATION

Please refer to Section III.C of this report.

AA.3.12 – UTILIZATION ADJUSTMENTS

Please refer to Sections III.B and III.C of this report.

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AA.3.13 – UTILIZATION AND COST ASSUMPTIONS

The base data for all capitation rates is appropriate for the populations to be covered. During 2018, DHS required SSI Medicaid Only members to enroll in managed care unless they met specific exemption criteria.

The base utilization and cost data for the capitation rates includes HMO encounter data, HMO financial data, and FFS data. The FFS data has managed care savings factors applied. The blending of the data sources is discussed in Sections III.D and III.E.

The dental rates in regions 1 to 4 are based on FFS data since HMOs do not currently cover dental services in those regions. Chiropractic rates in all regions are based on FFS data since only one HMO was contracted to cover chiropractic services during the base period and, therefore, credible HMO encounter data is not available.

AA.3.14 - POST-ELIGIBILITY TREATMENT OF INCOME (PETI)

The SSI program excludes members and services subject to this type of patient liability.

AA.3.15 – INCOMPLETE DATA ADJUSTMENT

The capitation rates include an adjustment to reflect IBNR claims. We also adjusted the HMO encounter data for apparent underreporting. See Section II.D for additional details.

AA.3.16 – PRIMARY CARE RATE ENHANCEMENT

The 2016 and 2017 base period data excludes enhancements to payment rates made to primary care providers, which expired on December 31, 2014. Therefore, no adjustments were necessary.

AA.3.17 – HEALTH HOMES

The Wisconsin Department of Health Services has a health home pilot for members with AIDS / HIV who receive services provided through the AIDS Resource Center of Wisconsin (ARCW). Effective January 1, 2016, members enrolled in this health home pilot program were no longer required to disenroll from Medicaid managed care HMOs. As discussed in Section III.H, DHS is in discussions with CMS regarding whether a retroactive rate amendment will be required to include the cost of services provided outside the capitation rates through the ARCW to HMO covered members.

AA.4.0 – ESTABLISH RATE CATEGORY GROUPINGS

Please refer to Section I.B of this report.

AA.4.1 – ELIGIBILITY CATEGORIES

Please refer to Section I.B of this report.

AA.4.2 – AGE

Please refer to Section I.B of this report.

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AA.4.3 – GENDER

The capitation rates do not vary by gender.

AA.4.4 – LOCALITY / REGION

Please refer to Section I.B of this report. AA.4.5 – RISK ADJUSTMENT

The SSI Medicaid Only medical capitation rates are risk adjusted using an actuarially sound CDPS + Rx methodology. The SSI Dual Eligible rates will not be risk adjusted. Please refer to Section IV.A for a description of the risk adjustment methodology.

AA.5.0 – DATA SMOOTHING

In general, the medical capitation rate methodology uses smoothing techniques in two ways:

- The methodology uses two years of base data to smooth random fluctuation that occurs on a yearto-year basis.
- Capitation rates are first set by eligibility category and region in Exhibit 3 (medical), Exhibit 8 (dental), and Exhibit 13 (chiropractic). Statewide cost relationships are then used to develop statewide rate cell factors within each eligibility category, which are applied on a cost-neutral basis to convert the region capitation rates into capitation rates by rate cell and region in Exhibit 4 (medical), Exhibit 9 (dental), and Exhibit 14 (chiropractic).

AA.5.1 – COST-NEUTRAL DATA SMOOTHING ADJUSTMENT

Exhibit 4 (medical), Exhibit 9 (dental), and Exhibit 14 (chiropractic) demonstrate the rate cell factors are cost neutral in each individual region. Please see Section III.F for additional details.

AA.5.2 – DATA DISTORTION ADJUSTMENT

We did not identify any material distortions caused by special populations.

AA.5.3 – DATA SMOOTHING TECHNIQUES

We determined that data smoothing techniques other than those described in AA5.0 and AA.5.1 were not required.

AA.5.4 – RISK ADJUSTMENT

The SSI Medicaid Only medical capitation rates are risk adjusted using an actuarially sound CDPS + Rx methodology. The SSI Dual Eligible rates will not be risk adjusted. Please refer to Section IV.A for a description of the risk adjustment methodology.

AA.6.0 – STOP LOSS, REINSURANCE, OR RISK SHARING ARRANGEMENTS

DHS' contract with the HMOs does not include any provisions for stop loss, reinsurance, or risk sharing arrangements.

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AA.6.1 – COMMERCIAL REINSURANCE

DHS does not require entities to purchase commercial reinsurance.

AA.6.2 – SIMPLE STOP LOSS PROGRAM

None.

AA.6.3 - RISK CORRIDOR PROGRAM

None.

AA.7.0 – INCENTIVE ARRANGEMENTS

DHS has an incentive arrangement for 2019 as described in Section IV.C. The HMO contract does not permit the incentive payment for any HMO to be more than 5% of their capitation rate.

AA.7.1 – ELECTRONIC HEALTH RECORDS (EHR) INCENTIVE PAYMENTS

DHS has not implemented incentive payments related to EHRs for the 2019 contract period.

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VII. RESPONSES TO 2018-2019 CMS MANAGED CARE RATE DEVELOPMENT GUIDE

SECTION I. MEDICAID MANAGED CARE RATES

1. General Information

- Rate period The capitation rates are in effect for the twelve month period from January 1, 2019 through December 31, 2019.
- Actuarial rate certification See Appendix E.
- Final capitation rates Please refer to Exhibit 6 (medical capitation rates), Exhibit 11 (dental capitation rates), and Exhibit 14 (chiropractic capitation rates) for the final capitation rates. Exhibit 19 summarizes the final capitation rates for each coverage option (Medical only, Medical and Dental, Medical and Chiropractic, or All Services).
- Rate ranges Not applicable.
- Program descriptions See Section I.B.
- Federal Medical Assistance Percentage The assumptions used to develop the projected benefit costs for covered populations are based on valid rate development standards and do not vary based on the rate of Federal financial participation associated with the covered populations.
- Cross-subsidies Payments from one rate cell are not cross-subsidized by payments from any other rate cell.
- Rate change from prior period See Section I.A. and Exhibits 15 to 17.
- Material changes to capitation rate methodology See Section I.C.

2. Data

- Service data sources See Sections II.A through II.C.
- Validation and quality adjustments See Section II.D.
- Changes in data sources Base period HMO encounter and financial data was updated from calendar years 2015 and 2016 to calendar years 2016 and 2017.
- Potential future data improvements As described in Section II.D, we applied missing data adjustments to the encounter data. DHS anticipates missing data adjustments will continue to decrease going forward as encounter data improves over time.
- Other data adjustments See Section II.D.
- Blending of data sources See Sections III.D and III.E.

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3. Projected Benefit Costs and Trends

- Please refer to Section III of this report for the methodology and assumptions we used to project contract period benefit costs. These assumptions do not vary based on the rate of federal financial participation associated with the covered populations.
- Changes in covered services and benefits:
 - a. Various legislative and program changes effective between the base period and contract period See Section III.B. The costs associated with IMD stays of more than 15 days within a given month were removed from the base data, and we considered the impact of removing the member months and non-IMD claims for members with over 15 IMD days in an IMD for a given month from the 2019 capitation rates and determined the impact was not material. We removed Narcotic Treatment Services from the base period experience because DHS will reimburse HMOs for these claim on a FFS basis outside of capitation in 2019 (similar to 2018).
- Projected benefit cost trends:
 - Annual trend assumptions excluding Medicaid FFS reimbursement changes See Section III.C.
 - Medicaid reimbursement changes between the base period and contract period See Section III.A.
- In-lieu-of services See Section II.B. CMS requested the following information for programs that allow IMDs to be used as an in-lieu of service:
 - Of members ages 21 to 64 who received treatment in an IMD through managed care organizations in the base period, 34 and 36 had a stay greater than 15 days in a given month in 2016 and 2017, respectively, and 370 and 405 had a stay less than 15 days in a given month in 2016 and 2017, respectively.
 - The tables below outline the requested information for enrollees who received care in an IMD during the base period. We provide data under two scenarios: members with stays that equated to less than 15 days in a given month (although the stay may exceed 15 days overall if it overlaps multiple months) and members with stays greater than 15 days in a given month.

Table 16 Wisconsin Department of Health Services Number of Months Enrollees Received Care in an IMD								
Year	Stay Grouping Minimum Maximum Mean Media							
2016	Less Than or Equal to 15 Days in a Given Month	1.0	10.0	1.6	1.0			
2016	Greater Than 15 Days in a Given Month	1.0	3.0	1.1	1.0			
2017	Less Than or Equal to 15 Days in a Given Month	1.0	10.0	1.6	1.0			
2017	Greater Than 15 Days in a Given Month	1.0	4.0	1.3	1.0			

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Table 17 Wisconsin Department of Health Services Length of Stay for Enrollees who Received Care in an IMD							
Year	Stay Grouping Minimum Maximum Mean Median						
2016	Less Than or Equal to 15 Days in a Given Month	1.0	15.0	5.0	4.0		
2016	Greater Than 15 Days in a Given Month	16.0	56.0	22.9	20.0		
2017	Less Than or Equal to 15 Days in a Given Month	1.0	15.0	4.7	4.0		
2017	Greater Than 15 Days in a Given Month	16.0	80.0	25.3	20.0		

- The percentage of overall projected costs that reflect IMD services is 1.8% in the SSI Medicaid Only and 1.5% in the SSI Dual Eligible capitation rates. The impact of providing treatment through IMDs is a 0.6% and a 0.7% decrease to the overall projected costs in the SSI Medicaid Only and SSI Dual Eligible capitation rates, respectively.
- IMD services Reimbursement adjustments for IMDs are documented in Section III.A, and benefit
 adjustments are documented in Section III.B.
- Mental Health Parity and Addiction Equity Act No additional services were necessary to add to the program to achieve compliance with the act.
- Retrospective eligibility periods:
 - HMOs are not responsible for claims incurred during retroactive eligibility periods. If there are claims for retrospective disenrollment periods, these claims are excluded from the base period encounter data since there is no corresponding eligibility record in the eligibility data. There is no explicit data adjustment to the capitation rates to reflect the impact of claim payments made for retroactively disenrolled members. However, the missing data adjustments add these costs into the base data.
- Changes in covered services and benefits There were no benefit changes between the base period and contract period other than the covered service changes described in Section III.B.
- Other adjustments:
 - Managed care factor adjustments applied to FFS data See Section II.D.
- Final projected benefit costs See Exhibit 3 (medical capitation rates), Exhibit 8 (dental capitation rates), and Exhibit 13 (chiropractic capitation rates).
- Conditions of any litigation to which the state is subjected Not applicable; no impact on rates.

4. Special Contract Provisions Related to Payment

- Incentive Arrangements See Section IV.C
- Withhold Arrangements See Section IV.B
- Risk Sharing Not applicable

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- Delivery System and Provider Payment Initiatives See Section IV.D
- Pass-through payments Not applicable.

5. Projected Non-Benefit Costs

- Assumptions used to project non-benefit costs do not vary based on the rate of federal financial participation associated with the covered populations.
- Administrative costs and provision for margin See Section III.E.
- Health Insurer Fee treatment See Section III.H.

6. Risk Adjustment and Acuity Adjustments

- Risk adjustment See Section IV.A and Exhibits 5 and 6.
- Acuity adjustments Not applicable.

SECTION II. MEDICAID MANAGED CARE RATES WITH LONG-TERM SERVICES

This section does not apply, as SSI is not a primarily long-term care service program.

SECTION III. NEW ADULT POPULATION CAPITATION RATES

This section is not applicable. There was no SSI Medicaid expansion due to the Affordable Care Act.

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2019 Rate Exhibits

(Provided in Excel Format)

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Appendix A

Mapping of Wisconsin Counties to Medicaid Rate Regions

This material assumes the reader is familiar with the State of Wisconsin's Medicaid program, Wisconsin Medicaid benefits, and rate setting principles. The material was prepared solely to provide assistance to DHS to set 2019 capitation rates for the SSI Medicaid managed care programs. It may not be appropriate for other purposes. Milliman does not intend to benefit and assumes no duty or liability to other parties who receive this work. This material should only be reviewed in its entirety.



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Appendix B

Custom Risk Model Weights

(Provided in Excel Format)

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Appendix C

Custom Risk Model Category Mapping

(Provided in Excel Format)

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Appendix D

Enhanced FMAP Identification Criteria

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APPENDIX D ENHANCED FMAP IDENTIFICATION CRITERIA

We identified the family planning and IHS services eligible for enhanced FMAP using FMAP indicators in the encounter data. We identified the preventive services eligible for enhanced FMAP using criteria provided by DHS.

FAMILY PLANNING SERVICES

Family planning claims are identified as service codes 48 (Family Planning) and 50 (FQHC) and the specific sub-category of service codes listed below.

	Wisconsin Department of Health Services Codes Used to Identify Enhanced Match Family Planning Claims				
Category of Service	Sub-Category of Service	Description			
48	05	Sterilizations			
48	10	Clinic			
48	20	Outpatient Hospital			
48	25	Physician / Nurse Practitioner			
48	35	Lab and X-Ray Services			
48	40	Other			
50	06	Sterilizations			
50	09	Family Planning Clinic			
50	15	Family Planning Other			

INDIAN HEALTH SERVICES

IHS claims are identified as services provided to Native Americans or Alaskan Native members at facilities officially recognized as IHS facilities.

ZERO COPAY PREVENTIVE SERVICES

Zero copay preventive services are identified using the following procedure codes provided by DHS. The codes in procedure code group 5048 require modifier 33 while the codes in procedure group 5047 do not require a modifier.

	o Identify Enhanced Match Zer	o copay rreventive claims
Procedure Code	Procedure Group Type	Procedure Code Modifier
77057	5047	N/A
86631	5047	N/A
86632	5047	N/A
87110	5047	N/A
87270	5047	N/A
87320	5047	N/A
87391	5047	N/A

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Wisconsin Department of Health Services				
Procedure Codes Used to Identify Enhanced Match Zero Copay Preventive Claims				
Procedure Code	Procedure Group Type	Procedure Code Modifier		
87490	5047	N/A		
87491	5047	N/A		
87492	5047	N/A		
87623	5047	N/A		
87624	5047	N/A		
87625	5047	N/A		
87806	5047	N/A		
87810	5047	N/A		
88141	5047	N/A		
88142	5047	N/A		
88143	5047	N/A		
88147	5047	N/A		
88148	5047	N/A		
88150	5047	N/A		
88152	5047	N/A		
88153	5047	N/A		
88154	5047	N/A		
88155	5047	N/A		
88164	5047	N/A		
88165	5047	N/A		
88166	5047	N/A		
88167	5047	N/A		
88174	5047	N/A		
88175	5047	N/A		
90620	5047	N/A		
90621	5047	N/A		
90632	5047	N/A		
90633	5047	N/A		
90636	5047	N/A		
90649	5047	N/A		
90650	5047	N/A		
90651	5047	N/A		
90656	5047	N/A		
90658	5047	N/A		
90660	5047	N/A		
90670	5047	N/A		
90703	5047	N/A		
90707	5047	N/A		
90714	5047	N/A		
90715	5047	N/A		
90716	5047	N/A		
90732	5047	N/A		

Wisconsin Department of Health Services Capitation Rate Development

Wisconsin Department of Health Services					
	Procedure Codes Used to Identify Enhanced Match Zero Copay Preventive Claims				
Procedure Code	Procedure Group Type	Procedure Code Modifier			
90733	5047	N/A			
90734	5047	N/A			
90736	5047	N/A			
90740	5047	N/A			
90743	5047	N/A			
90744	5047	N/A			
90746	5047	N/A			
90747	5047	N/A			
99173	5047	N/A			
99188	5047	N/A			
99383	5047	N/A			
99384	5047	N/A			
99385	5047	N/A			
99386	5047	N/A			
99387	5047	N/A			
99393	5047	N/A			
99394	5047	N/A			
99395	5047	N/A			
99396	5047	N/A			
99397	5047	N/A			
99401	5047	N/A			
99402	5047	N/A			
99403	5047	N/A			
99404	5047	N/A			
99406	5047	N/A			
99407	5047	N/A			
99408	5047	N/A			
99409	5047	N/A			
99411	5047	N/A			
99412	5047	N/A			
A4281	5047	N/A			
A4282	5047	N/A			
A4283	5047	N/A			
A4284	5047	N/A			
A4285	5047	N/A			
A4286	5047	N/A			
E0602	5047	N/A			
E0603	5047	N/A			
E0604	5047	N/A			
G0123	5047	N/A			
G0124	5047	N/A			
G0141	5047	N/A			

Wisconsin Department of Health Services Capitation Rate Development

Wisconsin Department of Health Services				
Procedure Codes Used to Identify Enhanced Match Zero Copay Preventive Claim				
Procedure Code	Procedure Group Type	Procedure Code Modifier		
G0143	5047	N/A		
G0144	5047	N/A		
G0145	5047	N/A		
G0147	5047	N/A		
G0148	5047	N/A		
G0202	5047	N/A		
G0297	5047	N/A		
G0389	5047	N/A		
H0002	5047	N/A		
H0004	5047	N/A		
H0049	5047	N/A		
H0050	5047	N/A		
H1003	5047	N/A		
S3620	5047	N/A		
S9443	5047	N/A		
44388	5048	33		
44389	5048	33		
44390	5048	33		
44391	5048	33		
44392	5048	33		
44393	5048	33		
44394	5048	33		
44397	5048	33		
44401	5048	33		
44402	5048	33		
44403	5048	33		
44404	5048	33		
44405	5048	33		
44406	5048	33		
44407	5048	33		
44408	5048	33		
45330	5048	33		
45331	5048	33		
45332	5048	33		
45333	5048	33		
45334	5048	33		
45335	5048	33		
45337	5048	33		
45338	5048	33		
45339	5048	33		
45340	5048	33		
45341	5048	33		

Wisconsin Department of Health Services Capitation Rate Development

Wisconsin Department of Health Services Procedure Codes Used to Identify Enhanced Match Zero Copay Preventive Claims			
Procedure Codes Osed	Procedure Group Type	Procedure Code Modifie	
45342	5048	33	
45345	5048	33	
45346	5048	33	
45347	5048	33	
45349	5048	33	
45350	5048	33	
45355	5048	33	
45378	5048	33	
45379	5048	33	
45380	5048	33	
<u>45381</u> 45382	5048	<u> </u>	
	5048		
45383	5048	33	
45384	5048	33	
45385	5048	33	
45386	5048	33	
45387	5048	33	
45388	5048	33	
45389	5048	33	
45390	5048	33	
45392	5048	33	
45393	5048	33	
45398	5048	33	
76705	5048	33	
76770	5048	33	
76775	5048	33	
76977	5048	33	
77051	5048	33	
77052	5048	33	
77055	5048	33	
77056	5048	33	
77078	5048	33	
77079	5048	33	
77080	5048	33	
77081	5048	33	
77082	5048	33	
80055	5048	33	
80061	5048	33	
80422	5048	33	
82270	5048	33	
82274	5048	33	
82465	5048	33	

Wisconsin Department of Health Services Capitation Rate Development

Wisconsin Department of Health Services					
Procedure Codes Used to Identify Enhanced Match Zero Copay Preventive Claims					
Procedure Code	Procedure Group Type	Procedure Code Modifier			
82728	5048	33			
82947	5048	33			
82948	5048	33			
82950	5048	33			
82951	5048	33			
82952	5048	33			
83020	5048	33			
83021	5048	33			
83700	5048	33			
83701	5048	33			
83704	5048	33			
83718	5048	33			
83721	5048	33			
84030	5048	33			
84443	5048	33			
84478	5048	33			
85025	5048	33			
86592	5048	33			
86593	5048	33			
86689	5048	33			
86701	5048	33			
86702	5048	33			
86703	5048	33			
86704	5048	33			
86705	5048	33			
86706	5048	33			
86900	5048	33			
86901	5048	33			
87070	5048	33			
87081	5048	33			
87086	5048	33			
87088	5048	33			
87340	5048	33			
87341	5048	33			
87389	5048	33			
87390	5048	33			
87534	5048	33			
87535	5048	33			
87536	5048	33			
87590	5048	33			
87591	5048	33			
87592	5048	33			

Wisconsin Department of Health Services Capitation Rate Development

Wisconsin Department of Health Services Procedure Codes Used to Identify Enhanced Match Zero Copay Preventive Claims				
Procedure Code	Procedure Group Type	Procedure Code Modifier		
87850	5048	33		
92002	5048	33		
92004	5048	33		
92012	5048	33		
92014	5048	33		
92587	5048	33		
96040	5048	33		
96150	5048	33		
96151	5048	33		
96152	5048	33		
96153	5048	33		
96154	5048	33		
99174	5048	33		
99201	5048	33		
99202	5048	33		
99203	5048	33		
99204	5048	33		
99205	5048	33		
99211	5048	33		
99212	5048	33		
99213	5048	33		
99214	5048	33		
99215	5048	33		
G0204	5048	33		
G0206	5048	33		

This material assumes the reader is familiar with the State of Wisconsin's Medicaid program, Wisconsin Medicaid benefits, and rate setting principles. The material was prepared solely to provide assistance to DHS to set 2019 capitation rates for the SSI Medicaid managed care programs. It may not be appropriate for other purposes. Milliman does not intend to benefit and assumes no duty or liability to other parties who receive this work. This material should only be reviewed in its entirety.

Appendix E

Actuarial Certification

This material assumes the reader is familiar with the State of Wisconsin's Medicaid program, Wisconsin Medicaid benefits, and rate setting principles. The material was prepared solely to provide assistance to DHS to set 2019 capitation rates for the SSI Medicaid managed care programs. It may not be appropriate for other purposes. Milliman does not intend to benefit and assumes no duty or liability to other parties who receive this work. This material should only be reviewed in its entirety.



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January 30, 2019

Wisconsin Department of Health Services SSI Medicaid Managed Care Programs January – December 2019 Capitation Rates Actuarial Certification

I, Shelly S. Brandel, am associated with the firm of Milliman, Inc. and am a member of the American Academy of Actuaries and meet its Qualification Standards for Statements of Actuarial Opinion. I have been retained by the Wisconsin Department of Health Services (DHS) to perform an actuarial certification of the SSI Medicaid managed care program capitation rates for January – December 2019 for filing with the Centers for Medicare and Medicaid Services (CMS). I reviewed the calculated capitation rates and am familiar with the relevant requirements of 42 CFR 438, the CMS "Appendix A, PAHP, PIHP, and MCO Contracts Financial Review Documentation for At-risk Capitated Contracts Ratesetting", the 2018-2019 Medicaid Managed Care Rate Development Guide, and Actuarial Standard of Practice (ASOP) 49.

To the best of my information, knowledge, and belief, the 2019 SSI capitation rates offered by DHS are in compliance with the relevant requirements of § CFR 438.3(c), 438.3(e), 438.4 (excluding paragraphs (b)(3),(b)(4) and (b)(9)), 438.5, 438.6, and 438.7 (excluding paragraph (c)(3)).

The attached actuarial report describes the capitation rate setting methodology.

In my opinion, the capitation rates are actuarially sound, as defined in Actuarial Standard of Practice (ASOP) 49, were developed in accordance with generally accepted actuarial principles and practices, and are appropriate for the populations to be covered and the services to be furnished under the contract.

In making my opinion, I relied upon the accuracy of the underlying records, data summaries, and calculations prepared by DHS, as well as encounter data and financial data summaries prepared by the participating HMOs. A copy of the reliance letter received from DHS is attached and constitutes part of this opinion. I did not audit the data and calculations but did review them for reasonableness and consistency and did not find material defects. In other respects, my examination included such review of the underlying assumptions and methods used and such tests of the calculations as I considered necessary.

The capitation rates developed may not be appropriate for any specific HMO. Any HMO will need to review the rates in relation to the benefits provided. Each HMO should compare the rates with its own experience, expenses, capital and surplus, and profit requirements prior to agreeing to contract with DHS. The HMO may require rates above, equal to, or below the actuarially sound capitation rates.

Actuarial methods, considerations, and analyses used in forming my opinion conform to the appropriate Standards of Practice as promulgated from time-to-time by the Actuarial Standards Board, whose standards form the basis of this Statement of Opinion.



Wisconsin Department of Health Services SSI Medicaid Managed Care Programs January – December 2019 Capitation Rates Actuarial Certification January 30, 2019 Page 2 of 2

It should be emphasized that capitation rates are a projection of future costs based on a set of assumptions. Actual costs will be dependent on each contracted HMO's situation and experience.

This Opinion assumes the reader is familiar with the Wisconsin Medicaid program, Medicaid eligibility rules, and actuarial rating techniques. The Opinion is intended for the State of Wisconsin and Centers for Medicare and Medicaid Services and should not be relied on by other parties. The reader should be advised by actuaries or other professionals competent in the area of actuarial rate projections of the type in this Opinion, so as to properly interpret the projection results.

Shelly Brandel

Shelly S. Brandel Member, American Academy of Actuaries

January 30, 2019

DIVISION OF MEDICAID SERVICES

Scott Walker Governor



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Linda Seemeyer Secretary

December 20, 2018

Ms. Shelly S. Brandel, FSA Principal and Consulting Actuary Milliman, Inc. 15800 Bluemound Road, Suite 100 Brookfield, WI 53005

RE: January 1, 2019 through December 31, 2019 Wisconsin Medicaid BadgerCare Plus and Supplemental Security Income (SSI) Managed Care Rate Development Data Reliance Letter

Dear Shelly:

I, Chad Lillethun, Director of Fiscal Management for the Wisconsin Department of Health Services (DHS), hereby affirm that the data prepared and submitted to Milliman, Inc. (Milliman) for the purpose of certifying Wisconsin Medicaid BadgerCare Plus and Supplemental Security Income (SSI) rate development for 2019 were prepared under my direction, and to the best of my knowledge and belief are accurate and complete. This includes the following information supporting the rate development:

- 1. Data files supporting the January December 2019 capitation rate development, including:
 - a. Fee-for-service claim data
 - b. HMO encounter data
 - c. Eligibility data
 - d. Hospital inpatient and outpatient facility 2019 re-pricing data
- 2. Other supporting data, including:
 - a. Monthly identification of ventilator-dependent members
 - b. HMO financial data
 - c. 2019 provider access payment funding amounts
 - d. Historical performance withhold payments
 - e. Information regarding program changes effective prior to December 31, 2019
 - f. Details regarding the scope of HMO covered services and eligible recipients
 - g. Identification criteria for services eligible for enhanced federal match
 - h. Identification of SSI members eligible for HMO expansion
 - i. Other computer files and clarifying correspondence

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January 1, 2019 through December 31, 2019 Wisconsin Medicaid BadgerCare Plus and Supplemental Security Income (SSI) Managed Care Rate Development Data Reliance Letter Page 2

Milliman relied on DHS for the collection and re-pricing of the FFS and encounter data. Milliman relied on the HMOs to provide accurate financial data as certified by the HMOs. Milliman did not audit the data, but did assess the data for reasonableness.

Chad Lillethun Director, Bureau of Fiscal Management, DHS

December 20, 2018