

Wisconsin BadgerCare Plus HMO Choice Booklet



BADGERCARE+

Standard Plan
1-800-291-2002

Department of Health Services
Division of Health Care Access and Accountability

[English]

For help to translate or understand this document, please call 1-800-291-2002.

[Spanish]

Si necesita ayuda para traducir o entender este texto, por favor llame al teléfono 1-800-291-2002.

[Russian]

Если вам не всё понятно в этом документе, позвоните по телефону 1-800-291-2002.

[Hmong]

Yog xav tau kev pab txhais cov ntaub ntauv no kom koj totaub, hu rau 1-800-291-2002.

[Hearing Impaired]

For help to understand this document, please call TDD/TTY 1-800-291-2002.

Most families participating in the Wisconsin BadgerCare Plus program receive their health care through HMOs (Health Maintenance Organizations). This guide will help you choose an HMO for your family. You must choose the same HMO for all eligible family members.

Not all HMOs in this guide are available to you. You may choose from the list on your HMO Enrollment Choice form. HMOs marked “full” do not have room for new members.

The Wisconsin BadgerCare Plus HMO Enrollment Specialist is available toll free at **1-800-291-2002** from 7:00 a.m. to 6:00 p.m. Monday through Friday to answer your questions about HMO enrollment. The Enrollment Specialist provides language translations for those who need it.

The Enrollment Specialist can tell you if your doctor accepts any of the BadgerCare Plus HMOs. The Enrollment Specialist can also enroll you into the HMO of your choice right over the telephone or they can help you complete the form.

Thank you for choosing your Wisconsin BadgerCare Plus HMO!



Who to Call:

To enroll in an HMO or to have your enrollment questions answered, call the **HMO Enrollment Specialist at 1-800-291-2002** from 7:00 a.m. to 6:00 p.m., Monday through Friday.

Specific Questions About Health Care Services:

If you have questions about the health care services an HMO provides or other general questions about an HMO, call the HMO's member services. See the HMO Service Area Section for information on the counties these HMOs serve.

 <p>Anthem BlueCross BlueShield</p>	<p><u>Anthem BlueCross BlueShield</u> 1-855-690-7800 1-800-855-2880</p>
 <p>Children's Community Health Plan™ <i>A member of Children's Hospital and Health System.</i></p>	<p><u>Children's Community Health Plan</u> 1-800-482-8010 1-877-733-6456 TDD</p>
<p>Compcare</p>	<p><u>Compcare</u> 1-888-203-7771 or (715) 552-4310 1-800-947-3529 TDD</p>
 <p>DeanHealthPlan. A member of SSM Health</p>	<p><u>Dean Health Plan</u> 1-800-279-1301 1-877-733-6456 TDD</p>

	<p><u>Group Health Cooperative of Eau Claire</u> 1-888-203-7770 or (715) 552-4300 1-800-947-3529 TDD</p>
	<p><u>Group Health Cooperative of Wisconsin – South Central</u> (608) 828-4853 (608) 828-4815 TDD</p>
	<p><u>Gundersen Lutheran Health Plan</u> 1-866-537-1477 or (608) 775-0150 1-800-947-3529 TDD</p>
<p>Health Tradition Health Plan</p>	<p><u>Health Tradition Health Plan</u> 1-800-545-8499 1-800-407-2442 TDD</p>
	<p><u>Independent Care Health Plan</u> 1-800-777-4376 1-800-947-3529 TDD</p>
	<p><u>Managed Health Services</u> 1-888-713-6180 1 800 446 6136</p>
 <p>P.O. BOX 2770, JANESVILLE, WI 53547-2770</p>	<p><u>MercyCare Insurance Company</u> 1-800-895-2421 1-800-947-3529 TDD</p>

	<p><u>Molina Healthcare</u> 1-888-999-2404 (414) 847-1789 TDD</p>
	<p><u>Network Health Plan</u> 1-888-713-6180 1 800 446 6136</p>
	<p><u>Physicians Plus Insurance Corporation</u> 1-800-545-5015 or (608) 282-8900 (608) 260-7998 TDD</p>
	<p><u>Security Health Plan</u> 1-800-791-3044 1-877-727-2232 TDD</p>
	<p><u>Trilogy Health Insurance</u> 414 755-3619 Or 855-530-6790 414-755-3615 TDD</p>
	<p><u>UnitedHealthcare</u> <u>Community Plan</u> 1-800-504-9660 1-800-947-6644 TDD</p>
 <p>A UW Health Affiliated Company</p>	<p><u>Unity Health Plan</u> 1-800-362-3310 (608) 643-1421 TDD</p>



Wisconsin Department of Health Services 2014 HMO Report Card – BadgerCare Plus

Overview

You can use this report card to help you choose the most appropriate HMO for your needs. The report card rates the quality of health care that Wisconsin Medicaid members received from BadgerCare Plus Health Maintenance Organizations (HMOs) in 2014. It shows quality ratings for **five major areas of care**:

1. **Staying Healthy:** This rating is based on the percentage of children who were vaccinated and women who were screened for breast cancer.
2. **Living with Illness:** This rating is based on testing that diabetic members received for their cholesterol and hemoglobin A1c.
3. **Mental Health:** This rating is based on care that members received for depression, alcohol and other drug dependence, tobacco counseling and follow-up care after getting out of a mental health hospital.
4. **Pregnancy and Birth-Related Care:** This rating is based on care that women received before and after they gave birth.
5. **Emergency Room (ER) Visits:** This rating is based on the number of times members went to the ER.

The report card has a separate section for **dental care** provided by HMOs in southeastern Wisconsin. Dental care is available fee-for-service in the rest of the state.

The report card also gives an **Overall Quality rating of 1 to 5 for each HMO**, with 5 being the best score. The Overall Quality rating is the average rating for all areas of care.

Star Rating System

Each HMO received 1 to 5 stars (with more stars being better) in each major area of care. The rating for each area of care is based on how well the HMO did compared to other Medicaid HMOs in the U.S. Wisconsin’s statewide averages for major areas of care were also compared with U.S. averages. If data for other Medicaid HMOs in the U.S. was not available, HMOs were compared with other Medicaid HMOs in Wisconsin.

<i># of Stars</i>	<i>Explanation</i>
★★★★★ = Excellent	The HMO was in the top 25% of all Medicaid HMOs in the U.S. It did better than 75% (or, 3/4) of all Medicaid HMOs. Or, if data for other Medicaid HMOs in the U.S. was not available, five stars mean that the HMO was at or above 110% of the state average.
★★★★☆ = Very Good	The HMO was in the top 33% of all Medicaid HMOs in the U.S. It did better than 67% (or, 2/3) of all Medicaid HMOs. Or, if data for other Medicaid HMOs in the U.S. was not available, four stars mean that the HMO was between 100% and 109% of the state average.
★★★☆☆ = Good	The HMO was in the top 50% of all Medicaid HMOs in the U.S. It did better than 50% (or, one-half) of all Medicaid HMOs. Or, if data for other Medicaid HMOs in the U.S. was not available, three stars mean that the HMO was between 90% and 99% of the state average.
★★☆☆☆ = Fair	The HMO was below average compared to other HMOs in the U.S. It did better than 33% (or, 1/3) of all Medicaid HMOs in the U.S. Or, if data for other Medicaid HMOs in the U.S. was not available, two stars mean that the HMO was between 80% and 89% percent of the state average.
★☆☆☆☆ = Poor	The HMO was in the lowest 1/3 of all Medicaid HMOs in the U.S. Or, if data for other Medicaid HMOs in the U.S. was not available, the HMO was at or below 79% of the state average.



Wisconsin Department of Health Services
2014 HMO Report Card – BadgerCare Plus

BadgerCare Plus HMO Ratings

BadgerCare Plus HMO	Staying Healthy	Living with Illness	Mental Health	Pregnancy and Birth-Related Care	Emergency Room (ER) Visits	Overall (out of 5)
Anthem Blue Cross and Blue Shield	★★★	★★★	★★★★★	★★★	★★★	3.2
Children’s Community Health Plan	★★★★★	★★★	★★★	★★	★★★	3.2
CompCare	★★★	★★★★★	★★★	★★★★★	★★★★★	3.8
Dean Health Plan	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	4.2
Group Health Cooperative - Eau Claire	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	4.1
Group Health Cooperative - South Central	★★★	★★★★★	★★★	★★★★★	★★★★★	3.7
Gundersen Health Plan	★★★★★	★★★	★★★★★	★★★★★	★★★★★	4.1
Health Tradition Health Plan	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	4.2
Independent Care Health Plan (iCare)	Began serving BadgerCare Plus members in 2014. Not enough data for 2014.					
MercyCare Insurance Company	★★★★★	★★★★★	★★★★★	★★★★★	★★★	4.1
MHS Health Wisconsin	★★	★★★	★★★★★	★★	★★★★★	2.8
Molina Healthcare	★★★	★★★★★	★★★	★	★★	2.2
Network Health Plan	★★★	★★★★★	★★★★★	★★	★★★★★	3.5
Physicians Plus Insurance	★★★★★	★★★	★★★	★★	★★★★★	3.1
Security Health Plan	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	4.3
Trilogy Health Insurance	Began serving BadgerCare Plus members in 2014. Not enough data for 2014.					
UnitedHealthcare Community Plan	★★★★★	★★★★★	★★★★★	★★	★★★★★	3.7
Unity Health Insurance	★★★★★	★★★★★	★★★	★★★★★	★★★★★	4.2
All Wisconsin Medicaid HMOs ¹	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	3.9

¹Wisconsin’s statewide average compared to the average for other Medicaid HMOs in the U.S.



Wisconsin Department of Health Services
2014 HMO Report Card – BadgerCare Plus

BadgerCare Plus HMO Ratings – Dental Care

Ratings are for HMOs providing dental care in southeastern Wisconsin.

BadgerCare Plus HMO	Dental Care
Anthem Blue Cross and Blue Shield	★★★
Children’s Community Health Plan	★★★★★
Independent Care Health Plan (iCare)	Began serving BadgerCare Plus members in 2014. Not enough data for 2014.
MHS Health Wisconsin	Not enough data for 2014.
Molina Healthcare	★
Network Health Plan	Not enough data for 2014.
Trilogy Health Insurance	Began serving BadgerCare Plus members in 2014. Not enough data for 2014.
UnitedHealthcare Community Plan	★★
All Wisconsin Medicaid HMOs ¹	★

¹ Wisconsin’s statewide average compared to the average for other Medicaid HMOs in the U.S. for dental care for children.

P = HMO serves only part of county

	Marathon	Marinette	Marquette	Menominee	Milwaukee	Monroe	Oconto	Oneida	Outagamie	Ozaukee	Pepin	Pierce	Polk	Portage	Price	Racine	Richland	Rock	Rusk	St. Croix	Sauk	Sawyer	Shawano	Sheboygan	Taylor	Trempealeau	Vernon	Vilas	Walworth	Washburn	Washington	Waukesha	Waupaca	Wausara	Winnebago	Wood			
Children's Community Health Plan					A				A	A						A								A				A		A	A	A	A		A				
Anthem Blue Cross and Blue Shield		A	A	A	A	A			A	A			A	A		A		A					A	A	A			A		A	A	A	A	A	A	A	A		
Compcare	A					A					A	A			A				A	A		A				A	A			A									
Dean Health Plan																		A			A																		
Group Health Cooperative of Eau Claire	A					A		A			A	A	A	A	A				A	A		A	A		A	A	A	A		A							A		
Group Health Cooperative of South Central Wisconsin																																							
Gundersen Lutheran Health Plan						A											P				P					A	A												
Health Tradition Health Plan						P																				P	P												
iCare		P			A	A	A		A	A						A								A		A	A	A	A	A	A	A	A	A	A	A	A	A	
Managed Health Services	A	P	A	A	A	A	A	A	A				P	A	A	A		A	A			A	A	A	A			A	A	P		A	A	A	A	A	A	A	
MercyCare Insurance Company																		A										A											
Molina Healthcare	A	A	A		A	A	A	A	A					A		A							A	A	A			A	A		A	A	A	A	A	A	A	A	A
Network Health Plan	A	P	A	A	A	A	A	A	A				P	A	A	A		A	A			A	A	A	A			A	A	P		A	A	A	A	A	A	A	
Physicians Plus Insurance																																							
Security Health Plan	A					P		A			A			A	A				A			A	P		A	P	A		A				A	A				A	
Trilogy Health Plan		P			A	A		A	A							P							A	A							A	A	A	A	A	A			
UnitedHealthcare Community Plan	A	A	A	A	A	A	A	A	A		A	A	A	A	A	A		A		A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A
Unity Health Insurance																		A			A																		

A = HMO serves entire county
P = HMO serves only part of county

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