



Sixteenth Street

AT THE HEART OF OUR HEALTHY COMMUNITY

Sixteenth Street Community Health Centers

Celebrating more than 50 years of delivering quality, patient-centered, family-based health care and supportive services



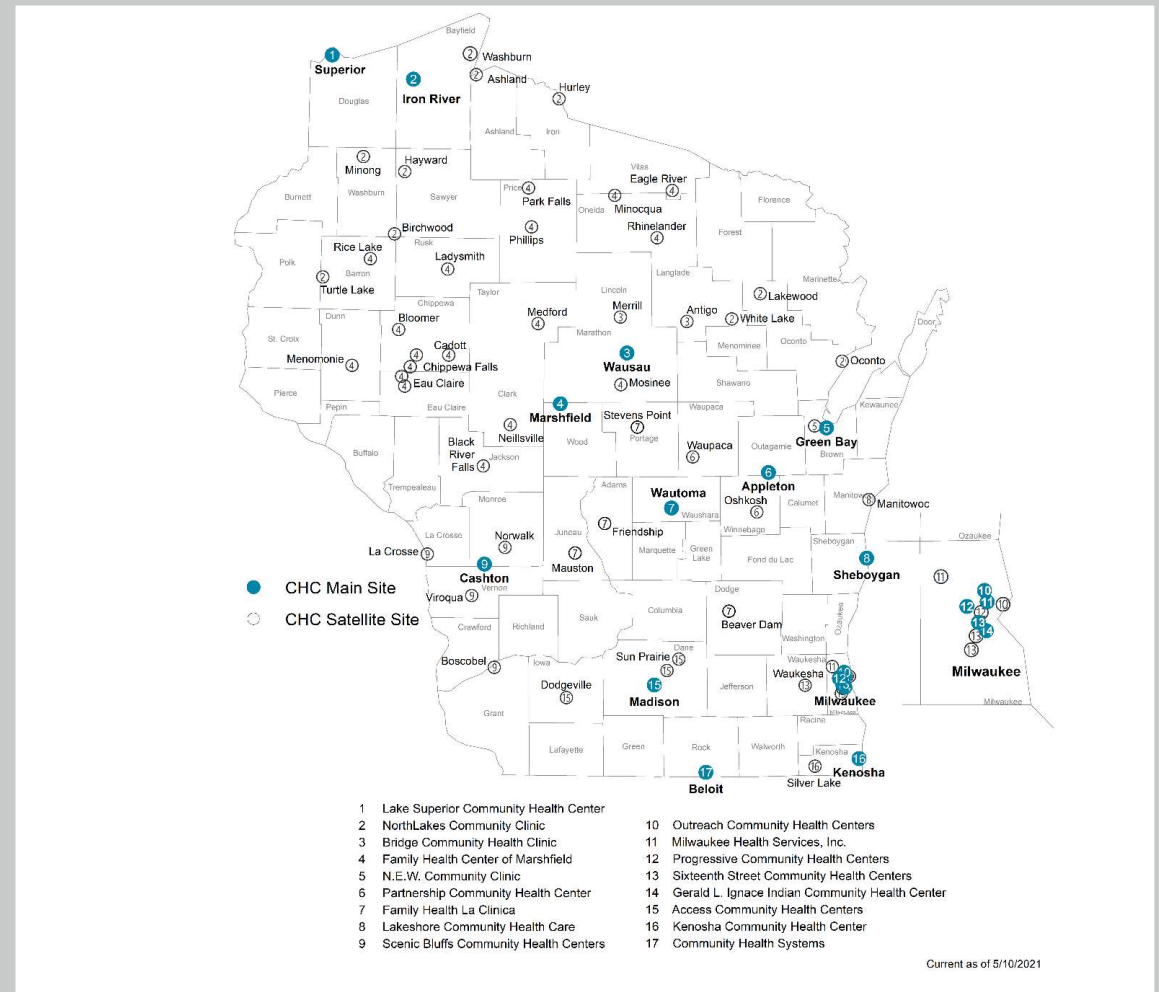
Federally Qualified Health Center

- SSCHC serves in a medically underserved area and population
- Serve anyone who walks through our doors regardless of:
 - Age
 - Income
 - Insurance status/ability to pay
 - Immigration status
- Offers a sliding fee scale for uninsured patients
- Is governed by a patient-majority Board of Directors
- Participates in federal reporting requirements



Community Health Centers in Wisconsin

- 17 FQHCs statewide
- 100+ sites
- Rural and urban communities
- Serve 305,000+ patients annually



Source: <https://www.wphca.org/page/CHCMap>



Our Mission

To improve the health and well-being of Milwaukee and surrounding communities by providing quality, family-based health care, health education and social services, free from linguistic, cultural and economic barriers.



Our History



Founded in 1969, Sixteenth Street Community Health Centers has been a community leader in primary health services for Milwaukee's south side



Sixteenth Street now has locations across Milwaukee and in Waukesha, including 5 clinics and a Women, Infants & Children (WIC) nutrition program



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Our Locations

Milwaukee

- **Chavez** (full-service clinic)
- **Parkway** (full-service clinic)
- **Layton** (full-service clinic; focus on behavioral health & AODA)
- **National Ave.** (focus on behavioral health, AODA, Comprehensive Community Services)
- **20+ in-school clinics** (medical and/or behavioral health)
- **United Community Center – Senior Center** (geriatric primary care)
- **Greenfield** (WIC location & other services: lead prevention, lactation, nutrition)

Waukesha

- **Sixteenth Street – Waukesha** (full-service clinic)



Our Patients

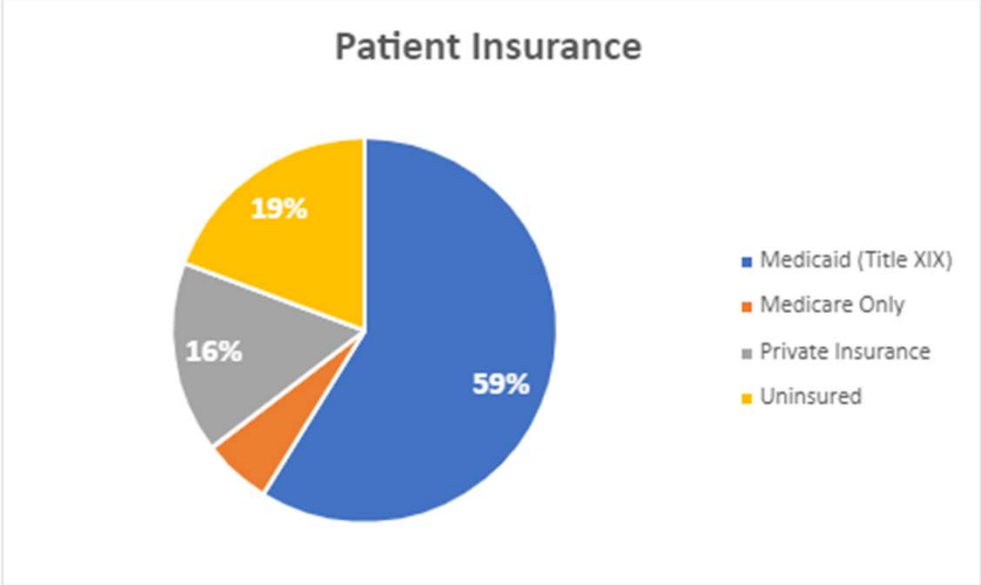
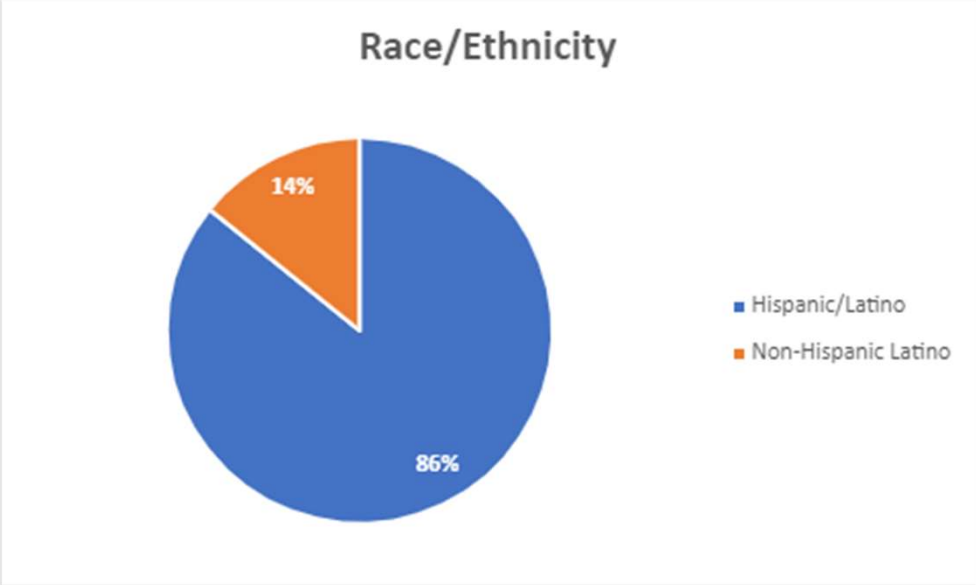
In 2021, Sixteenth Street served approximately **41,500 people**



at more than **208,000 in-person and virtual visits.**

Our Patients

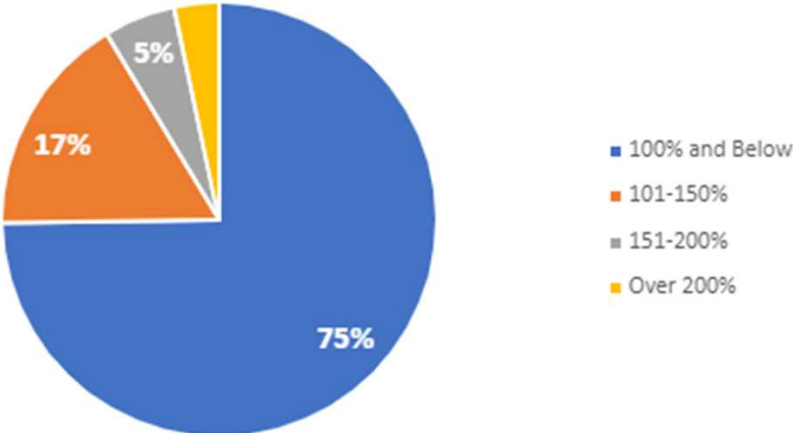
Our patient population includes many cultures, ethnicities, and economic backgrounds.



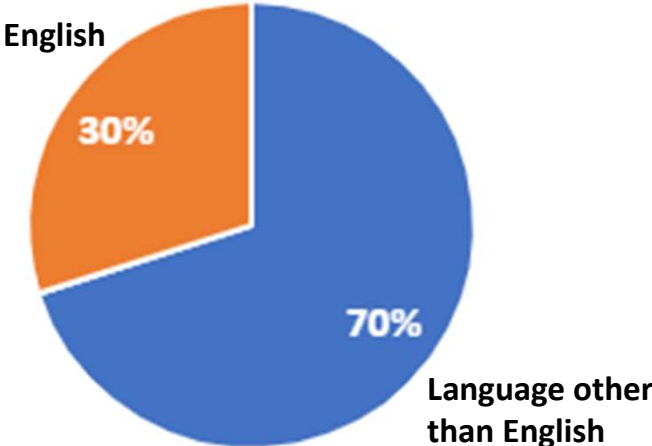
Source: UDS, 2021

Our Patients

Income as % of Poverty Guidelines
(patients w/known incomes)



Preferred Language



Source: UDS, 2021



Primary Care | Medical Services

- Pediatrics
- Family Practice & Internal Medicine
- Pregnancy Services / Women's Wellness (Prenatal and Pediatric Nurse Case Management)
- Urgent Care / Same Day Access
- Chronic Care education

Primary Care | Behavioral Health

- Psychology
- Psychiatry
- Psychotherapy
- Marriage & family therapy
- AODA services
 - Waukesha, National Ave., Layton
- Medication Assisted Treatment
 - Waukesha, National Ave., Layton
- Child and Adolescent Day Treatment
 - Layton
- ADHD Testing
- Comprehensive Community Services
 - National Ave.



Patient Support Programs

- Environmental Health and Community Wellness
- Social services
- Parenting Resource Center
- WIC nutrition program
- Patient Financial Services: eligibility and health insurance enrollment help
- HIV program: prevention, medical care, and case management
- Community engagement and events



Women's Wellness Department | Prenatal Care Coordination

Post-delivery Communication

- WWD team approach
 - Newborn Registration
 - Newborn apt
 - Postpartum Apt

Partnerships

- United Way
- City of Milwaukee Crib for Kids
- WIC: lead prevention





Thank you!