



M E T A S T A R

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OB Medical Home Best Practices Seminar

OBMH Review & Results Overview

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Background

- The requirements of the OB Medical Home can be found in the *Contract for BadgerCare Plus and/or Medicaid SSI HMO Services*, January 1, 2020 – December 31, 2021.

OB Registry

- The OB Registry is designed to collect, use and store information about women enrolled in the OBMH initiative.
- Registry website location:
<https://apps.metastar.com/apps40/commercial/OBMH/OBMH/Login.aspx>
- Administrator and User guides are available on the home page of the registry.

MetaStar Quarterly Reviews

- All OBMH member records are included in the quarterly reviews except:
 - Pregnancy loss prior to 20 weeks.
- Purpose of the review:
 - Verify enrolled members meet the defined contract requirements;
 - Collect data to support potential future program refinements; and
 - Collect data to support program evaluation.

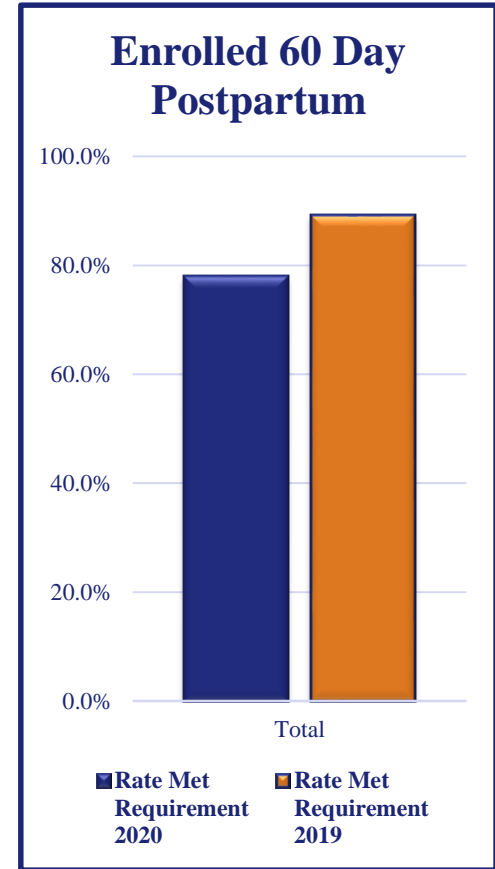
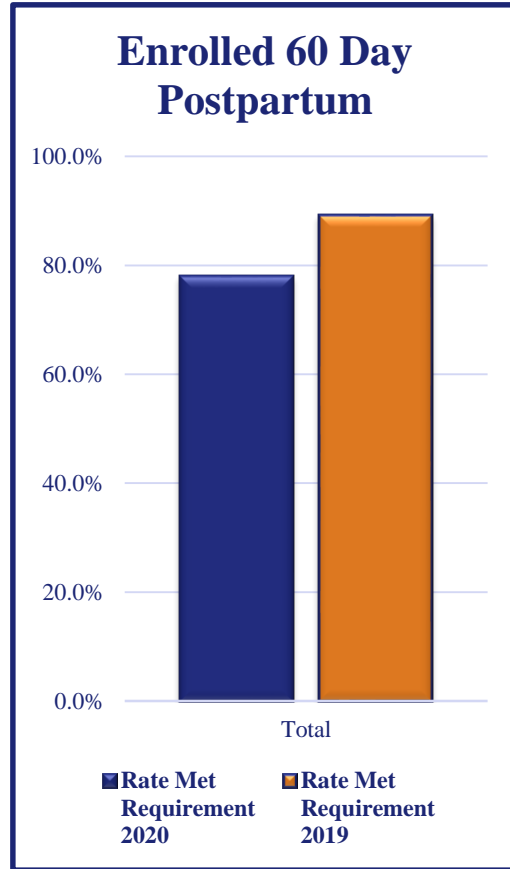
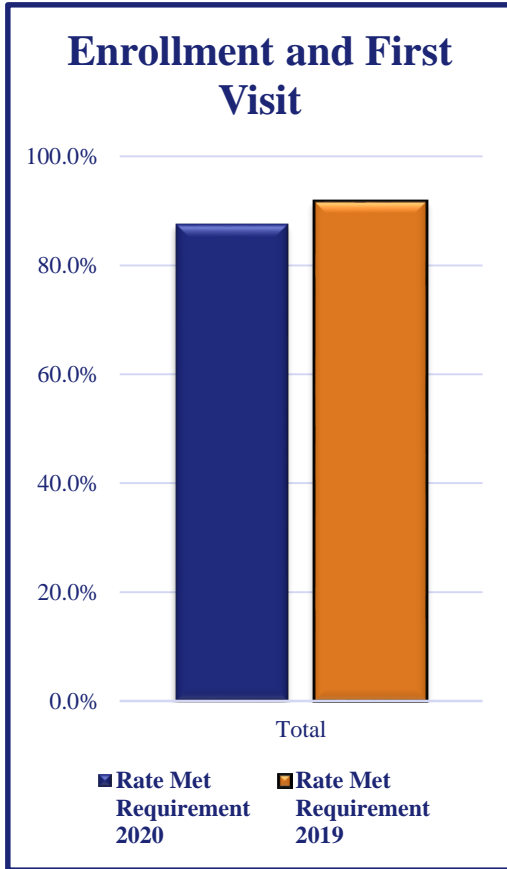
Review Results

- Annual report provides aggregate review results
- The report includes:
 - Compliance rates; and
 - Birth outcomes.
- Submitted to DHS each year.
- Reports posted by DHS on ForwardHealth website.
- Home visit requirement suspended during the public health emergency (PHE).
- Telehealth permitted for all prenatal and postpartum care during the PHE.

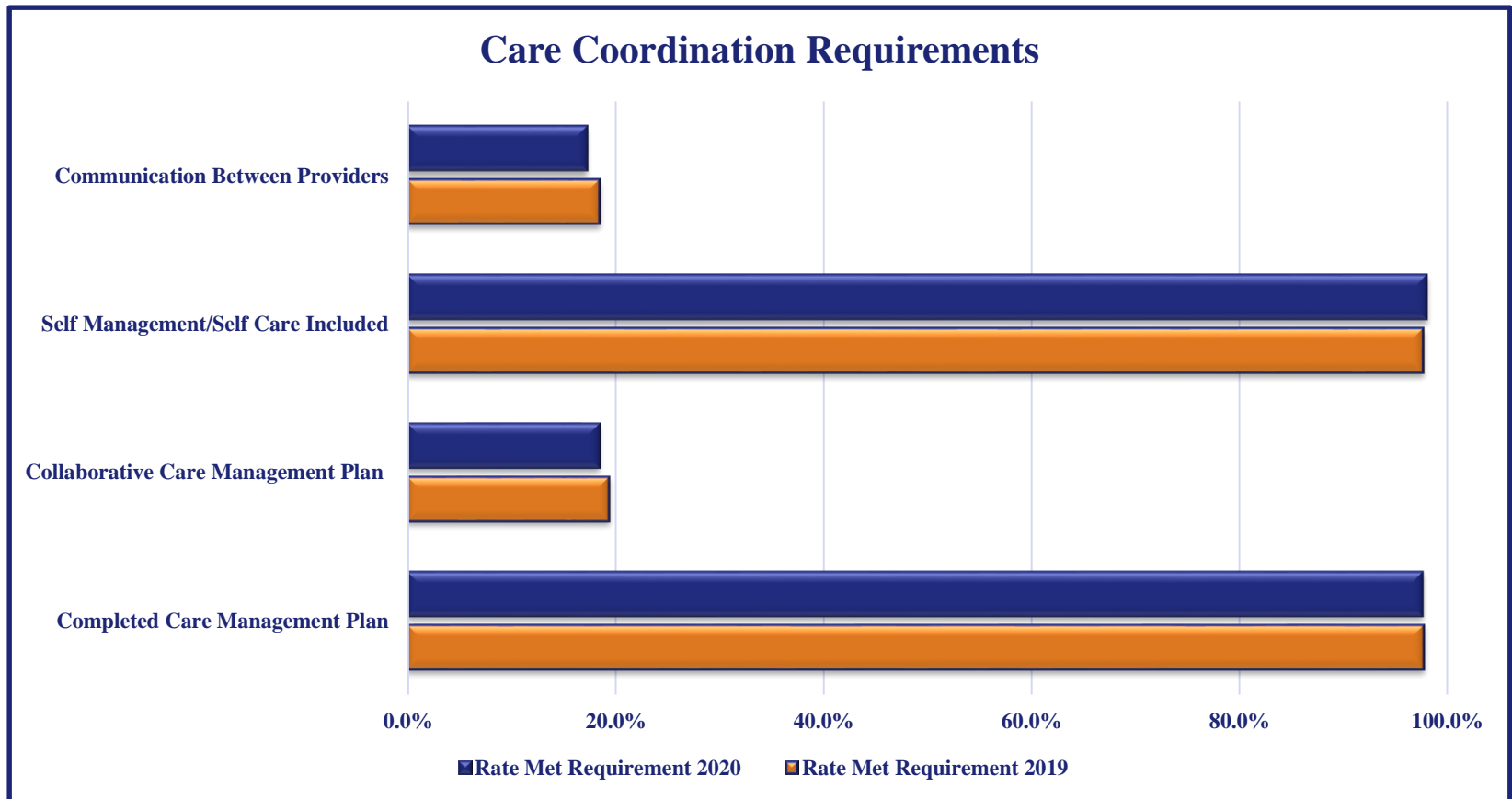
Calendar Year (CY) 2020 Birth Results

- Twelve HMOs and 15 clinics participated in the OBMH.
- MetaStar reviewed 837 enrollee records.
- 87.6% of records submitted were considered complete.
- A complete record includes:
 - Clinic prenatal/postpartum care;
 - PNCC documentation; and
 - Birth outcome information.

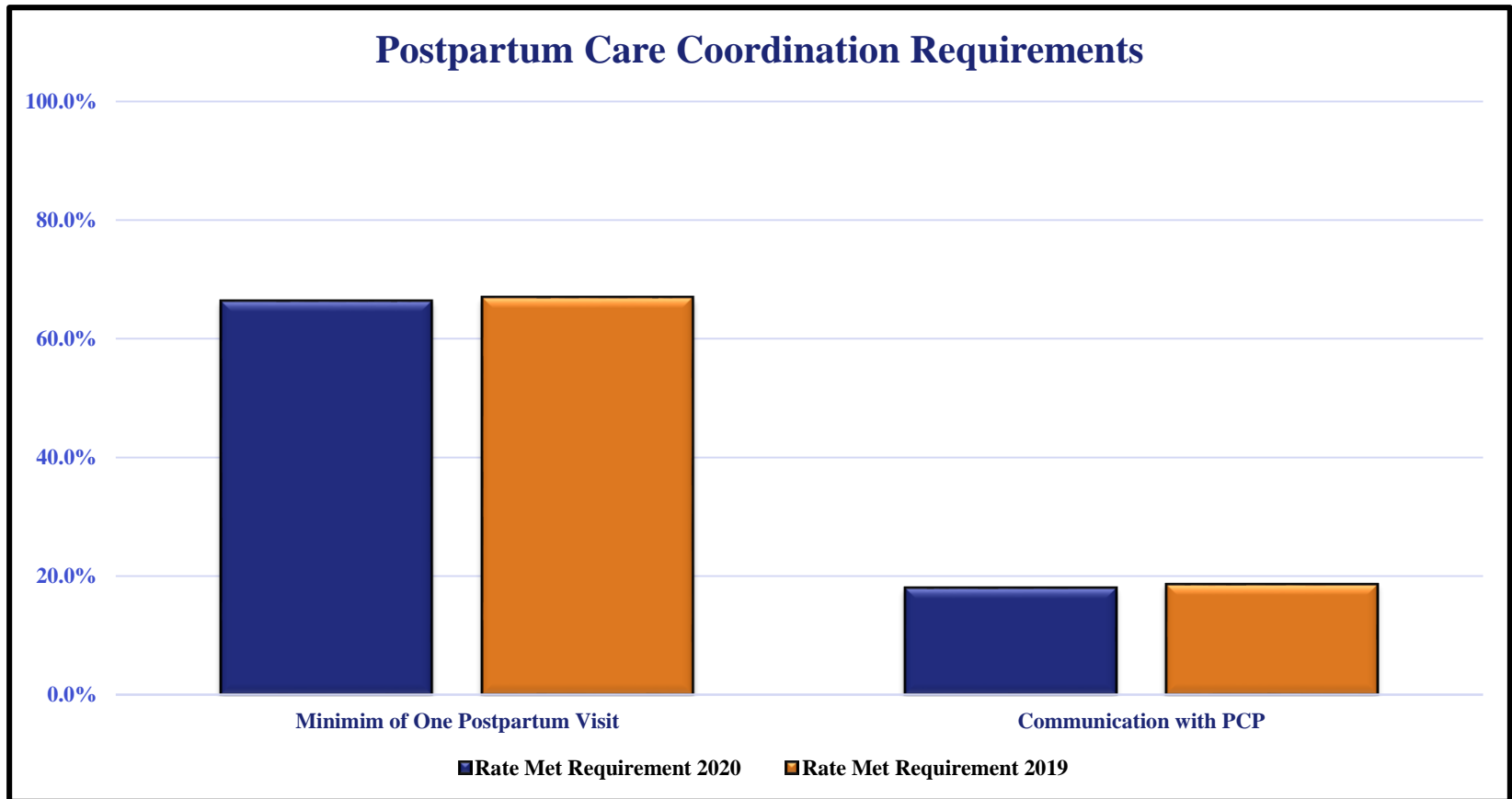
CY 2020 Results



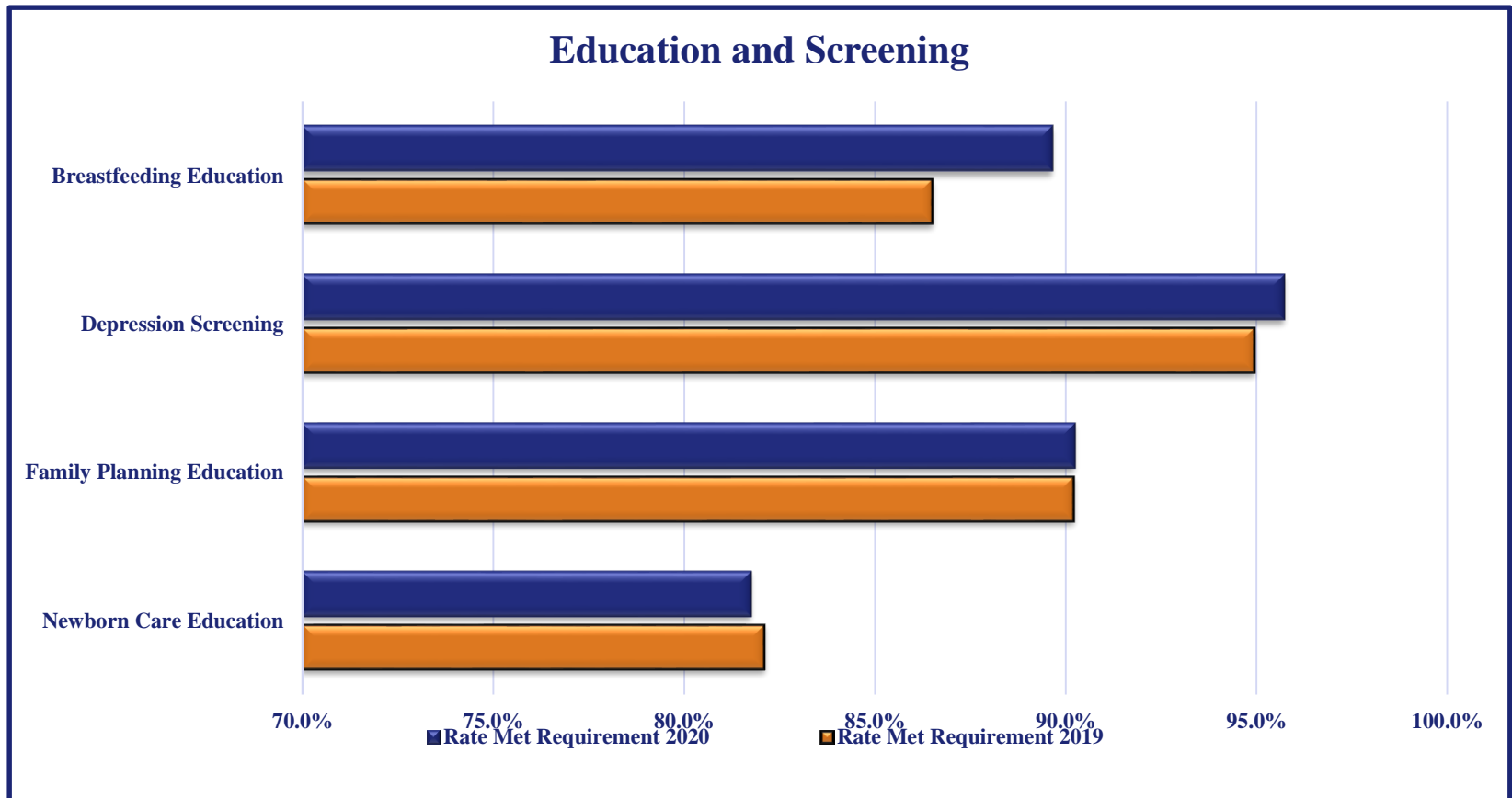
CY 2020 Results



CY 2020 Results



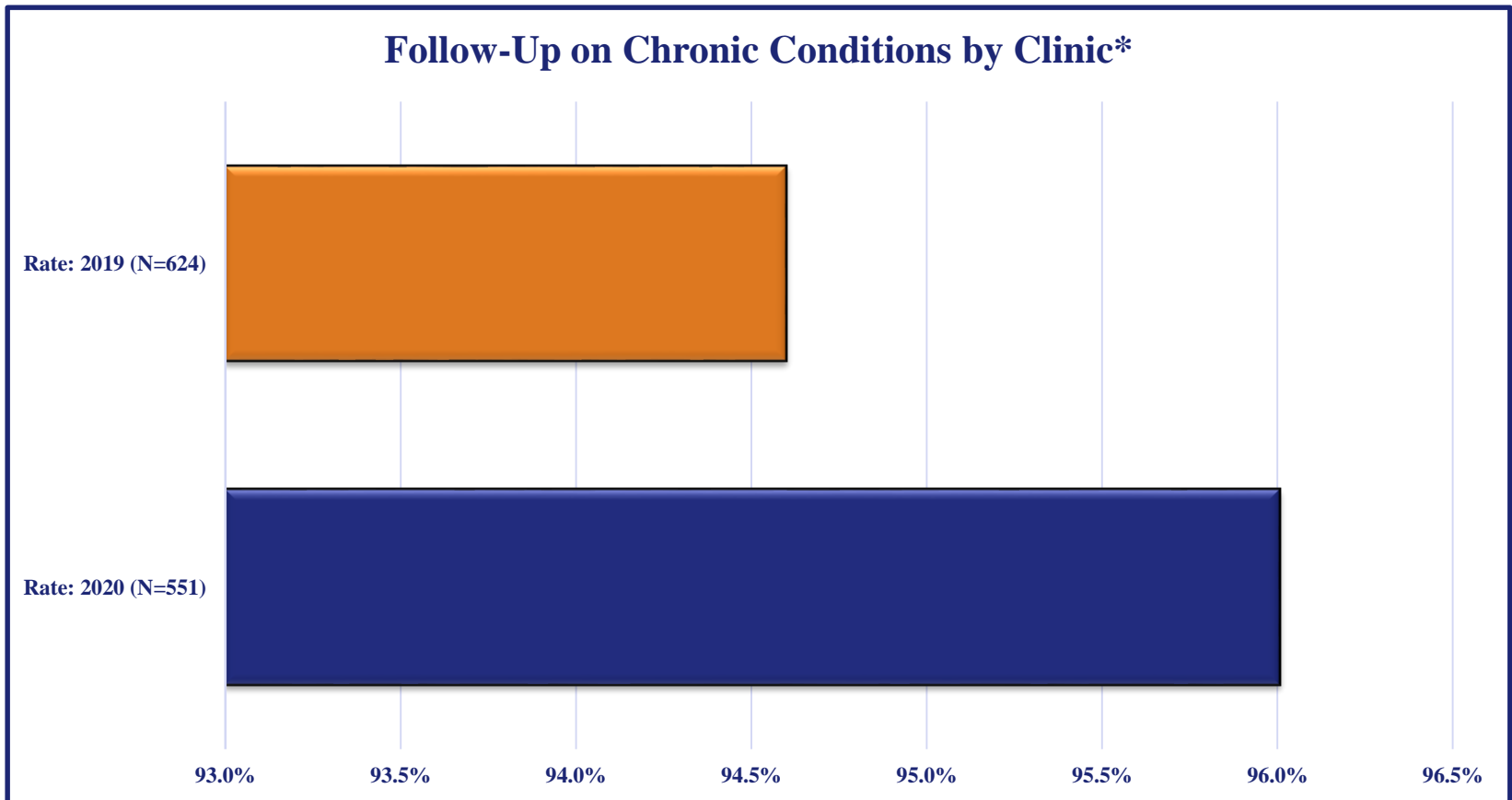
CY 2020 Results



CY 2020 Results

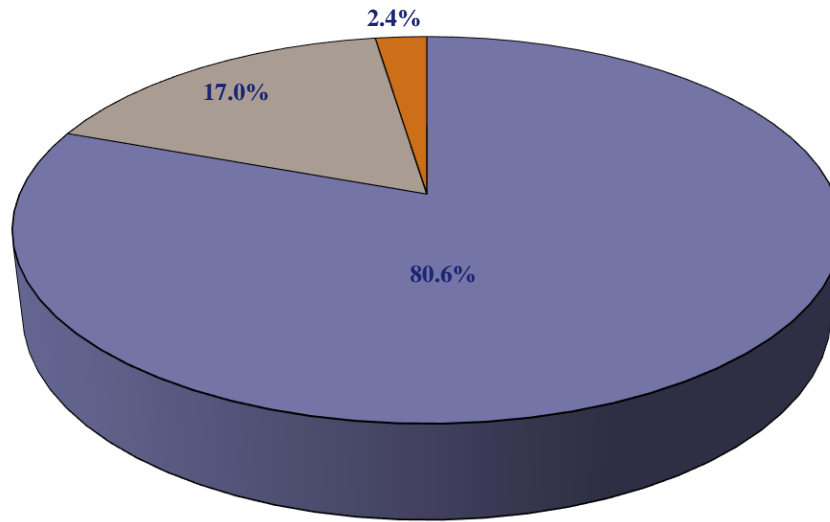
- 65.8% of women had a chronic condition. Of those, 38.5% had more than one condition. The most common chronic conditions included:
 - Behavioral Health (291);
 - Morbid Obesity/Obesity (147);
 - Asthma (159);
 - Hypertension (37);
 - Substance Abuse (29);
 - Diabetes (10);
 - Genital Herpes (49); and
 - Thyroid Conditions (9).

CY 2020 Results



CY 2020 Results

Birth Outcomes 2020*

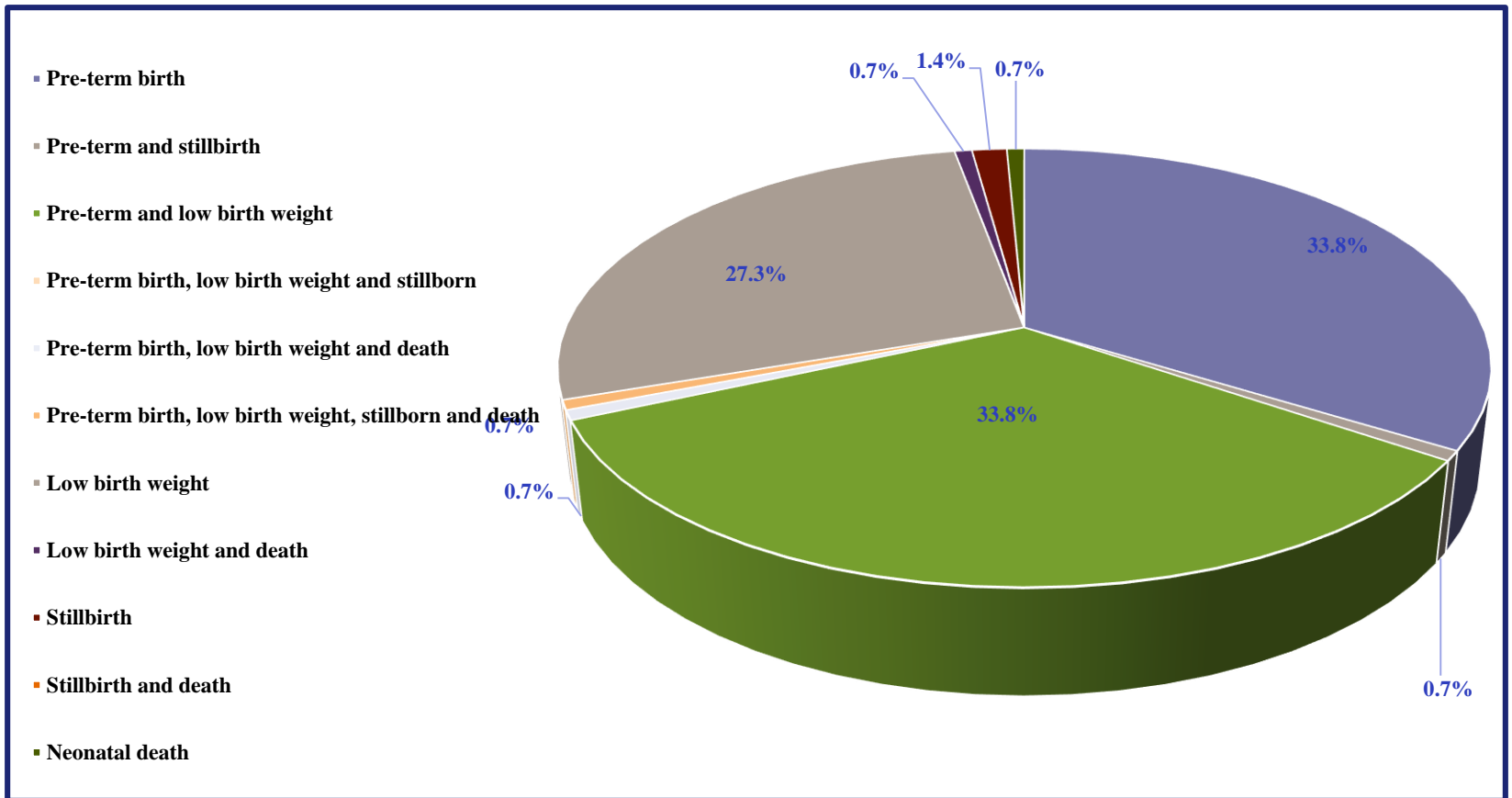


■ Healthy Birth Outcome

■ Poor Birth Outcome

■ Unknown

CY 2020 Results



CY 2020 Strengths

- Clinics continue to complete a thorough intake assessment and incorporate the members' needs into the care plan.
- Almost all care plans include member self-care or self-management component.
- Depression screening and family planning education were documented in over 90 percent of the records reviewed.

CY 2020 Opportunities & Recommendations

- DHS should continue efforts to reduce health disparities related to prenatal and postpartum health care.
- Each MCO and clinic should review their response to the PHE to address gaps in emergency or disaster plans to:
 - Identify alternate methods for providing services and supports in the event of a PHE
 - Ensure adaptation of the identified alternative methods for a rapid return to provision of the full range of services.

CY 2020 Opportunities & Recommendations

- Recommended focus areas for improvement include:
 - Conducting and documenting collaborative care plans. The care plans indicate collaboration when documentation includes evidence the care plan was created in conjunction with the care coordinator, the primary care provider (PCP), and the member.
 - Improving members' engagement in their postpartum care to increase the rate of postpartum visits.
 - Increasing documentation of regular care coordination communications between the OB care provider, the PCP, and the care coordinator throughout the prenatal and postpartum periods.

Questions?



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