

ForwardHealth Portal and Drug Carve-Out Training for Partnership MCOs

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Agenda

- Portal Overview
- Public Area of the ForwardHealth Portal
- Policy and Communication
- User Guides
- Email Subscriptions
- ForwardHealth Updates
- ForwardHealth Online Handbook

Agenda (Cont.)

- Portal Claim Submission
- Provider-Specific Resources
- Pharmacy-Specific Resources
- Drug Search Tool
- Pharmacy Extract Report
- Provider Resources
- Member Resources

Portal Overview

The ForwardHealth Portal allows providers to exchange electronic transactions through a secure entry point 24 hours a day, seven days a week.

Portal Overview (Cont.)

The Portal offers providers an efficient means of:

- Verifying member enrollment information.
- Submitting electronic claims and adjustments and receiving real-time responses.
- Checking the status and reviewing the history of previously submitted claims.
- Submitting, amending, and correcting prior authorizations (PAs).
- Accessing up-to-date policy and billing information via the ForwardHealth Online Handbook.

Portal Overview (Cont.)

Technical Aspects

- The Portal is accessible through most web browsers at www.forwardhealth.wi.gov/.
- The Portal can run on a Windows- or an Apple-based system.
- Providers should have a high-speed internet connection in order to efficiently conduct business with ForwardHealth via the Portal.
- Download speeds are generally not available through a dial-up connection.
- The Portal can be accessed from work or home.

Portal Overview (Cont.)

The Portal is made up of six distinct areas that contain both public and secure information.



Providers



Managed Care Organization



Partners



Trading Partners



Manufacturer Drug Rebate



Members

Public Area of the Portal

Managed Care Organization Area Links

- Related Programs and Services
- ForwardHealth Enrollment Data
- Health Care Enrollment Data

Public Area of the Portal (Cont.)

Provider Area Links

- Provider-specific Resources
- Become a Provider
- Fee Schedules
- Wisconsin Administrative Code
- ForwardHealth Enrollment Data
- ForwardHealth System Generated Claim Adjustments

Public Area of the Portal (Cont.)

Provider Area Links (Cont.)

- Health Care Enrollment
- Provider Revalidation
- Enrollment Tracking Search
- Bed Assessment e-Payment
- Medication Therapy Management Care Management Software

Public Area of the Portal (Cont.)

Provider Area Links (Cont.)

Other helpful links:

- Hot Topics
- Policy and Communication
- Contact

Policy and Communication

The Policy section contains links to:

- ForwardHealth Updates
- Online Handbook
- Forms

Policy and Communication (Cont.)

The Communication section contains links to:

- Communications Home
- User Guides
- Trainings
- E-mail Subscription Sign-up

User Guides

- Public home page: Providers > Portal User Guides
- Secure Portal: Home tab > Provider icon > Portal User Guides

Email Subscriptions

Registering

- Links are available in multiple places on the Portal.
- **New Subscriber** requires the user's email.
- **Existing Subscribers** allows providers to update information.
- **Available Subscriptions** allows subscribers to select the provider type(s) for the desired notifications.
- Click the Save button at the bottom when finished.

Updates

- Policy is posted in Updates and incorporated into the Online Handbook.
- Providers who registered for an email subscription will receive an email notification when Updates are published.
- All-provider Updates are sent to all provider types.
- Provider-specific Updates are only sent to the affected provider types.

Online Handbook

- Is located on the Portal at www.forwardhealth.wi.gov/
- Is accessible on the public and secure areas of the Portal
- Includes specific information for different types of providers, services, and benefits
- Is updated in real-time and contains the current policy
- Incorporates information published in Updates unless specifically noted otherwise in the Update
- Is archived every month as a PDF

Online Handbook (Cont.)

How to Use

- Select Online Handbooks from the Policy menu.
- Accept the License for Use of Physicians' Current Procedural Terminology, Fourth Edition (CPT) page.
- Use the drop-down menus on the right to:
 - Choose a user type. Provider is automatically selected.
 - Choose a program. Different programs have their own handbooks.
 - Choose a service area. Select the specific provider type here, if applicable.

Online Handbook (Cont.)

How to Use (Cont.)

- Click a section to open the list.
- Chapters display below the selected section.
- Click a chapter to display the topics for that chapter:
 - Chapter topics may be selected individually.
 - An entire chapter may be selected by clicking All Information.
 - Topics are assigned numbers that can be used for reference.

Online Handbook (Cont.)

Sections and Chapters

- The Online Handbook for each service area contains some of the same sections and chapters, but they also contain information specific to the individual service areas.
- For example, all Online Handbook service areas contain sections for Claims, Covered and Noncovered Services, Member Information, and Prior Authorization.

Select from the following options

Provider ▼

BadgerCare Plus and Medicaid ▼

◦ Pharmacy ▼

[Advanced Search](#) [Communication Home](#)

Sections and Chapters

- Claims
- Coordination of Benefits
- Covered and Noncovered Services
- Managed Care
- Member Information
- Prior Authorization
- Provider Enrollment and Ongoing Responsibilities
- Reimbursement
- Resources

Online Handbook (Cont.)

Sections and Chapters (Cont.)

- Each section contains chapters that pertain to the section.
- For example, in the Pharmacy's Prior Authorization section there are chapters such as Decisions, Diagnosis-Restricted Drugs, Forms and Attachments, and Grant and Expiration Dates.

Select from the following options

Provider ▼

BadgerCare Plus and Medicaid ▼

◦ Pharmacy ▼

[Advanced Search](#) [Communication Home](#)

Sections and Chapters

- Claims
- Coordination of Benefits
- Covered and Noncovered Services
- Managed Care
- Member Information
- Prior Authorization
 - Brand Medically Necessary Drugs and Brand Before Generic Drugs
 - Decisions
 - Diabetic Supplies
 - Diagnosis-Restricted Drugs
 - Emergent and Urgent Situations
 - Follow-Up to Decisions
 - Forms and Attachments
 - General Information
 - Grant and Expiration Dates
 - Member Eligibility Changes
 - Preferred Drug List
 - Review Process
 - Services Requiring Prior Authorization
 - Situations Requiring New Requests
 - Submission Options
- Provider Enrollment and Ongoing Responsibilities
- Reimbursement
- Resources

Online Handbook (Cont.)

Sections and Chapters (Cont.)

- Each chapter contains topics.

Select from the following options

Provider ▼

BadgerCare Plus and Medicaid ▼

◦ Pharmacy ▼

[Advanced Search](#) [Communication Home](#)

Sections and Chapters

- Claims
- Coordination of Benefits
- Covered and Noncovered Services
- Managed Care
- Member Information
- Prior Authorization
 - Brand Medically Necessary Drugs and Brand Before Generic Drugs
 - Decisions
 - [All Information](#)
 - [An Overview](#)
 - [Approved Requests](#)
 - [Communicating Prior Authorization Decisions](#)
 - [Correcting Returned Prior Authorization Requests and Request Amendments on the Portal](#)
 - [Decision Notice Letters and Returned Provider Review Letters on the Portal](#)
 - [Denied Requests](#)
 - [Modified Requests](#)
 - [Response Time](#)
 - [Returned Provider Review Letter Response Time](#)
 - [Returned Requests](#)
- Diabetic Supplies
- Diagnosis-Restricted Drugs
- Emergent and Urgent Situations
- Follow-Up to Decisions
- Forms and Attachments



Online Handbook (Cont.)

Advanced Search Function



Welcome » September 4, 2019 1:51 PM

[Login](#)

Providers

To begin using the Online Handbooks:

- Select a value from the user type drop down list located on the upper right side of the page.
- Once you select the minimum information required, a list of sections and chapters will appear.
- Within each chapter, you can select a specific topic to view.
- Once you select a topic, the data will replace this content. Each topic is assigned a topic number, displayed above the topic title, for reference. A topic number may be entered into the Search and the Advanced Search tools to locate the corresponding topic. Topic numbers are for reference only and are not pertinent to the information contained within a topic or to the information in other topics with topic numbers assigned in close sequence.

Select from the following options

Provider

Choose a program:

[Advanced Search](#) [Communication Home](#)

Sections and Chapters

A list of sections and chapters will appear once you select a user type, program, and/or service area.



Online Handbook (Cont.)

Pharmacy Topics

- Covered and Noncovered Services:
 - Manufacturer Rebate Agreements topic (#1938)
 - Vaccines topic (#12457)

Online Handbook (Cont.)

Pharmacy Topics (Cont.)

- Prior Authorization:
 - Prior Authorization/Drug Attachment topic (#15937)
 - An Introduction to Brand Medically Necessary (BMN) Drugs and Brand Before Generic (BBG) Drugs topic (#20078)
 - Brand Before Generic Drugs topic (#20077)
 - Brand Medically Necessary Drugs: A Prescriber's Responsibilities topic (#2016)

Online Handbook (Cont.)

Pharmacy Topics (Cont.)

- Prior Authorization (Cont.)
 - Brand Medically Necessary Drugs: A Pharmacy Provider's Responsibilities (#2017)
 - Diagnosis-Restricted Drugs topic (#15537)
 - A Brief Overview of the Preferred Drug List (PDL) topic (#1999)
 - A Prescriber's Responsibilities for Prior Authorization for Preferred Drug List Drugs topic (#1987)
 - Age-Restricted Drugs topic (#2331)

Online Handbook (Cont.)

Pharmacy Topics (Cont.)

- Prior Authorization (Cont.)
 - Opioid Monthly Prescription Fill Limit topic (#11097)
 - Over-the-Counter Drugs topic (#1298)
 - Provider-Administered Drugs topic (#5697)
 - Quantity Limits topic (#3407)
 - Drugs with a Three-Month Supply Maximum topic (#1939)

Portal Claim Submission

- Electronic claim submission is the most efficient method.
- Providers may submit claims using the following electronic options:
 - Portal via Direct Data Entry (DDE)
 - Provider Electronic Solutions software
 - 837 Health Care Claims for Electronic Data Interchange (EDI)
 - National Council for Prescription Drug Programs

Portal Claim Submission (Cont.)

- The Compound Drug Claim form, F-13073, and Noncompound Drug Claim form, F-13072, are available for DDE.
- Users access the online claim forms via the Claims tab within the Provider Portal account.
- Portal functionality allows providers to submit attachments via the Portal, mail, fax, or electronic upload.

Portal Claim Submission (Cont.)

- ForwardHealth interChange continuously processes claims.
- All claims, regardless of whether they are submitted on paper or electronically, will appear in the Claims area of the Portal.
- In addition to being able to view claims on the Portal, providers may adjust, copy, and void paid claims and resubmit denied claims.

Portal Claim Submission (Cont.)

The screenshot shows a web browser window with the URL <http://172.30.10.37/WIPortal2/Subsystem/claims/claims.aspx>. The browser tabs include "Employee Expense Manag...", "http--www.nucc.org-image...", and "Mail - taleena.warren@hpe". The page header features the ForwardHealth logo, the text "interChange Provider", and a welcome message: "Welcome Training Provider » April 13, 2017 1:34 PM" with a "Logout" link. A navigation menu includes: Home, Search, Providers, Enrollment, **Claims**, Prior Authorization, Remittance Advices, Trade Files, Health Check, Max Fee Home, Account, Contact Information, Online Handbooks, Site Map, User Guides, and Certification. Below the menu, it states: "You are logged in with NPI: 1639245558, Taxonomy Number: 282N00000X, Zip Code: 53709 - 1234, Financial Payer: Medicaid" with a search box. A "Claims" icon is visible. On the right, there is a "User Guides" section with a link for "Portal User Guides". The main content area is titled "Claims Submission Options" and contains the text: "Providers may submit claims to ForwardHealth electronically or on paper. Providers are encouraged to submit claims electronically as it improves efficiency, reduces billing and processing errors, and allows for the timely processing of payments."



Portal Claim Submission (Cont.)

Compound/Noncompound Claim

Billing Information

ICN Place of Service*

Provider ID Sp Pkg Indicator*

Member ID* Copay Exempt

Last Name

First Name, MI

Date of Birth

Prescriber ID* [Search]

Other Coverage Code

Prescription Information

Claim Type*

Prescription Number*

Date Dispensed*

Date Prescribed*

Refills*

Days Supply*

Dispense as Written*

Charges

Charges*

Other Coverage Amount

Patient Paid

Dispensing Fee

Total Payable Amount

[Diagnosis](#)

Detail

Line Number	NDC	Quantity Dispensed	U&C
A 1		0	\$0.00

Type data below for new record.

Line Number Quantity Dispensed*

NDC [Search] U&C*

Delete Add

DUR

*** No rows found ***

Select row above to update -or- click Add button below.

DUR Sequence Reason for Service Code [Search]

Professional Service Code [Search] Result of Service Code [Search]

Level Of Effort [Search]

Delete Add

Claim Status Information

Claim Status

Submit Cancel



Provider-Specific Resources

wisconsin.gov home state agencies subject directory department of health services

ForwardHealth Wisconsin serving you
InterChange Provider

Welcome » April 13, 2017 7:08 AM [Login](#)

Providers can use this page to access up-to-date information about programs covered under ForwardHealth. The links below and to the right offer easy access to key information and tools used most often. Providers should log in to the secure Provider Portal to submit or retrieve information about their account or member data which may be sensitive and/or fall under the requirements of the Health Insurance Portability and Accountability Act (HIPAA).

Provider Links

- [Medicaid Recovery Audit Contractor \(RAC\) Information](#)
- [Federal Poverty Limits for Presumptive Eligibility \(PE\) Determinations](#)
- [BadgerCare Plus Standard Plan Covered Services Overview](#)
- [Explanation of Benefits](#)
- [ForwardHealth System Generated Claim Adjustments](#)
- [Other Insurance - Carrier Number](#) **NEW !**
- [PERM Resources](#) **NEW !**
- [Portal User Guides](#)
- [Provider-specific Resources](#)
- [Related Programs and Services](#)
- [State of Wisconsin Value Added Networks](#)
- [Trainings](#)
- [Wisconsin Well Woman Reporting Form Crosswalk](#)

What's New?

A summary of what is new for providers:

- Providers Required to Supply Audit Address for Provider Enrollment and Revalidation
- Independent Assessments for Personal Care Services
- Resources for Dental Service Providers in Brown, Marathon, Polk, and Racine Counties
- Covered Outpatient Drug Pricing
- Incentive Payments . . . Are you Eligible?
- The Disability Determination Bureau is now filling openings throughout the state for physicians to do history and physical exams. Please click on this link to learn how you can provide

Login to Secure Site

Username

Password

- [Logging in for the first time?](#)
- [Forgot your password?](#)

Quick Links

- [Register for E-mail Subscription](#)
- [Request Portal Access](#)
- [Online Handbooks](#)
- [ForwardHealth Updates](#)
- [Find/Contact your Provider Relations Representative](#)
- [Provider Resources Reference Guide](#)
- [Provider-specific Resources](#)
- [Fee Schedules](#)
- [Forms](#)
- [Become a Provider](#)
- [Enrollment Tracking Search](#)

- [MAC](#)
- [SBS User Guide](#)
- [Student Roster File Format](#)



Pharmacy-Specific Resources

Family Planning Clinic	List	N/A
Federally Qualified Health Clinic (FQHC)	List	More Information
HealthCheck	List	More Information
HealthCheck "Other Services"	List	N/A
Hearing Instrument Specialist	List	N/A
HMOs & Other Managed Care Programs	List	N/A
Home Health/Personal Care Agency	List	More Information
Hospice	List	N/A
Hospital	List	More Information
Independent Lab	List	N/A
Individual Medical Supply	List	More Information
Institution for Mental Disease	List	N/A
Medical Equipment Vendor	List	N/A
Mental Health and Substance Abuse Services	List	More Information
Narcotic Treatment Service	List	More Information
Nurse Practitioner	List	More Information
Nurse Service	List	N/A
Nursing Facility	List	More Information
Occupational Therapist	List	N/A
Optician	List	More Information
Optometrist	List	More Information
Pharmacy	List	More Information
Physical Therapy	List	N/A
Physician	List	More Information
Physician Assistant	List	More Information

Pharmacy-Specific Resources (Cont.)

- The Pharmacy Resources page has many useful links:
 - Preferred Drug List Quick Reference
 - Drug Search Tool
 - Diagnosis Restricted Drugs



[Home](#) » [Provider Login](#) » [Provider-specific Resources](#) » [Pharmacy](#)

[« Go Back](#)

Pharmacy

Resources

- [Preferred Drug List Quick Reference](#) (Effective 3/1/2017)
 - [Preferred Drug List Quick Reference](#) (Effective 4/1/2017)
- [Revised 2/26/2016: Diabetic Supply List Quick Reference](#) (Effective 1/1/2016)
- **Over-the-Counter Drugs**
 - [Covered \(BadgerCare Plus and Medicaid\)](#) (Effective 2/1/2016)
 - [Revised 5/6/2015: Covered by HealthCheck "Other Services"](#) (Effective 4/1/2014)
- **Wisconsin AIDS Drug Assistance Program (ADAP) Formulary**
 - [PDF](#) (Effective 3/1/2017)

Other

- [Brand Medically Necessary Drugs and Brand Before Generic Drugs](#) (Effective 4/1/2017)
- [Covered Active Pharmaceutical Ingredients \(APIs\) and Excipients](#) (Effective 3/1/2014)
- [Diagnosis Restricted Drugs](#) (Effective 4/1/2017)
- [Early Refill Drug Utilization Review Drugs](#) (Effective 8/1/2016)
- [Expedited Emergency Supply Request Drugs](#) (Effective 4/1/2017)
- [State and Specialty Pharmacy Drug Reimbursement Rates](#) (Effective 4/1/2017)
- [Influenza Vaccine Procedure Codes Reimbursable to Outpatient Pharmacies for Wisconsin Medicaid and BadgerCare Plus fee-for-service and Managed Care Members -- November 14, 2014.](#)
- [Medications monitored by the Pharmacy Services Lock-In Program](#) (Effective 1/1/2012)
- [Numeric Listing of Manufacturers That Have Signed Rebate Agreements](#) (Effective 4/1/2017)
- [Opioids Included in the Prescription Fill Limit](#) (Effective 9/1/2013)
- [Quantity Limit Drugs and Diabetic Supplies](#) (Effective 2/1/2017)
- [Three-Month Supply Drugs](#) (Effective 4/1/2016)
- **Explanation of Benefits Report** (Effective 4/10/2017)
 - [EOBs on Denied Claims for March 2017](#)

<https://www.forwardhealth.wi.gov/WIPortal/Default.aspx>

Quick Links

- [Covered Outpatient Drug Pricing](#)
- [Drug Effectiveness Review Project \(DERP\)](#)
- [Drug Search Tool](#)
- [Drug Utilization Review Board](#)
- [Explanation of Benefits Code List](#)
- [Medication Therapy Management Case Management Software](#)
- [Mental Health Drug Advisors Group](#)
- [Pharmacy Online Handbook](#)
- [Pharmacy Related Forms](#)
- [Pharmacy Prior Authorization Advisory Committee \(PAC\)](#)
 - [Provider Synergies](#)
- [SeniorCare](#)

Archives

- [BadgerCare Plus Product Lists](#)
- [Other \(e.g. MAC List\)](#)
- [PDL and Diabetic Supply Quick Reference](#)
- [Pharmacy-Related Forms and Completion Instructions](#)



Drug Search Tool

- The Drug Search Tool link can be located on both the public and secure areas of the Portal on:
 - The Pharmacy Resources page of the Provider area.
 - The Fee Schedules page.

Drug Search Tool (Cont.)

- The ForwardHealth Drug Search Tool helps users identify and calculate the reimbursement rates of drugs covered by Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Drug Program.
- Covered drugs and reimbursement rate information is updated regularly.

Drug Search



The ForwardHealth Drug search tool is designed to help users to identify and calculate ingredient reimbursement rates of drugs covered by Medicaid, BadgerCare Plus, SeniorCare and the Wisconsin Chronic Disease Program. Covered drugs and reimbursement rate information is updated regularly.

The information provided by the Drug search tool does not guarantee coverage or payment. Real-time claim submission provides the most accurate member enrollment, drug coverage and reimbursement determinations. Users should also consult the ForwardHealth Online Handbook for current policies and procedures.

Members with questions about drugs covered by their program may call Member Services at 1-800-362-3002 or consult with their pharmacist or health care provider.

Users may search by any of the following:

- For information on an individual drug, enter the 11 digit National Drug Code (NDC), drug label name or Manufacturer Name in the "Search for" field.
- For a list of NDCs by labeler code, enter a minimum of 5 digits for the NDC.
- For a list of NDCs with similar names, or a list of NDCs by Manufacturer name, enter a minimum of 3 characters in the search field and choose the appropriate search category.

At a minimum, users must enter information in the Search For field and select a Search Category.

Search For	<input type="text"/>	-Search Category- ▼	-Sort By- ▼	<input type="button" value="Search *"/>
				<input type="button" value="Clear"/>
				<input type="button" value="Exit"/>

Drug Search Tool (Cont.)

Drug Search

The ForwardHealth Drug Search tool is designed to help providers identify specific information about a drug covered by Medicaid, BadgerCare Plus, SeniorCare, and the Wisconsin Chronic Disease Program. The ForwardHealth Drug Search tool only includes drugs that are billed using a National Drug Code (NDC) on a fee-for-service basis. ForwardHealth uses the National Average Drug Acquisition Cost (NADAC) pricing for the reimbursement of drugs. When there is not a NADAC reimbursement rate available for the drug, ForwardHealth uses the drug's Wholesale Acquisition Cost (WAC), State Maximum Allowable Cost (SMAC), if available, or the billed amount for reimbursement. Specialty drugs will be reimbursed at the specialty rate. Information in the Drug Search tool is updated regularly.

Reimbursement rate information for 340B drugs is not included in the ForwardHealth Drug Search tool. The 340B Drug Pricing Program (340B Program) is a federal government program that requires drug manufacturers to provide outpatient drugs to eligible covered entities at significantly reduced prices.

The information provided by the Drug search tool does not guarantee coverage or payment. Real-time claim submission provides the most accurate member enrollment, drug coverage and reimbursement determinations. Users should also consult the ForwardHealth Online Handbook for current policies and procedures.

Members with questions about drugs covered by their program may call Member Services at 1-800-362-3002 or consult with their pharmacist or health care provider.

Users may search by any of the following:

- For information on an individual drug, enter the 11 digit National Drug Code (NDC), drug label name or Manufacturer Name in the "Search for" field.
- For a list of NDCs by labeler code, enter a minimum of 5 digits for the NDC.
- For a list of NDCs with similar names, or a list of NDCs by Manufacturer name, enter a minimum of 3 characters in the search field and choose the appropriate search category.

At a minimum, users must enter information in the Search For field and select a Search Category.

Search Criteria

Search For **-Search Category-** **-Sort By-**

- Search Category-
- Label Name
- Manufacturer Name
- NDC
- Generic Name

Drug Search Tool (Cont.)

<u>NDC</u>	<u>Brand/Generic</u>	<u>Label Name</u>	<u>Manufacturer Name</u>	<u>PA Required</u>	<u>Diagnosis Restricted</u>	<u>Quantity Limit</u>	<u>Specialty Drug</u>	<u>Three-Month Supply Drug</u>	<u>OTC</u>
63653117101	Brand	PLAVIX 75 MG TABLET	BMS PRIMARYCARE	Yes	No	No	No	No	No
63653117103	Brand	PLAVIX 75 MG TABLET	BMS PRIMARYCARE	Yes	No	No	No	No	No
63653117105	Brand	PLAVIX 75 MG TABLET	BMS PRIMARYCARE	Yes	No	No	No	No	No
63653117106	Brand	PLAVIX 75 MG TABLET	BMS PRIMARYCARE	Yes	No	No	No	No	No
63653133202	Brand	PLAVIX 300 MG TABLET	BMS PRIMARYCARE	Yes	No	No	No	No	No

Drug Search Tool (Cont.)

Browser address bar: <http://172.30.10.37/WIPortal2/Subsystem/Provider/DrugInformation.aspx> Drug Information

Employee Expense Manag... http--www.nucc.org-image... Mail - taleena.warren@hpe

Searched for: Search Category:

Drug Information

NDC	<input type="text" value="63653117101"/>	Label Name	<input type="text" value="PLAVIX 75 MG TABLET"/>
Brand/Generic	<input type="text" value="BRAND"/>	Manufacturer Name	<input type="text" value="BMS PRIMARYCARE"/>
PA Required Indicator	<input type="text" value="YES"/>	Maximum Days Supply	<input type="text" value="34 DAYS"/>
Preferred Drug	<input type="text" value="NR"/>	Age Restriction	<input type="text" value="NONE"/>
Package Size	<input type="text" value="90"/>	Unit Of Measure	<input type="text" value="EA"/>
Medicare Covered	<input type="text" value="NO"/>	Diagnosis Restriction (PA required when diagnosis restrictions are not met)	<input type="text" value="NO"/>
Compound Only	<input type="text" value="NO"/>		

Program Covered

- Medicaid
- BC+ Standard Plan
- WCDP Adult Cystic Fibrosis
- SeniorCare 1, 2a
- WCDP Chronic Renal Disease
- WCDP Hemophilia Home Care
- SeniorCare 2b, 3

Drug Rate Information

Pharmacy Extract Report

- Managed care organizations are able to access information for prescriptions processed the day after they were dispensed.
- They will have access to paid claim information as well as denied claim information.
- While the extract is updated daily, this information is also aggregated weekly to allow for additional analytics with the aggregate data.

Pharmacy Extract Report (Cont.)

wisconsin.gov home state agencies subject directory department of health services

ForwardHealth
Wisconsin serving you

InterChange
Trading Partner

Welcome Bou Xiong » August 1, 2019 1:54 PM
[Logout](#)

Home | Search | **Trading Partners** | Trade Files | Account | Contact Information | Online Handbooks | Site Map | User Guides | Certification

You are logged in with Trading Partner ID: 100100102

[Trading Partners](#)

Trading Partners

Trading Partners can use this page to update and access information by following the links below. Additional links are provided on the right side of the page for those processes likely to be used often. This secure side of the ForwardHealth interChange web site exists for the transfer of information which may be sensitive and/or fall under the requirements of the Health Insurance Portability and Accountability Act (HIPAA).

What would you like to do?

- [Upload files](#)
- [Download files](#)
- [Update Trading Partner Profile](#)
- [View Designations list](#)

What's New?

Efficiency is now greatly improved by using the real time applications now available on this portal. Upload of HIPAA data (X12 or NCPDP) can now be performed immediately and securely using state of the art encryption. Similarly, trading partners can now download information related to claims, eligibility, enrollment and maintenance, or group premium payments. The Trading Partner Profile (TPP) can also be maintained using this portal.

There are no notifications at this time.

Quick Links

Trading Partner Public Links

- [Trading Partner Profile](#)
- [Provider Electronic Solutions](#)
- [Companion Guides](#)
- [Medication Therapy Management Case Management Software Approval Process](#)

• [ForwardHealth Updates](#)

• [Communications Home](#)



Pharmacy Extract Report (Cont.)

wisconsin.gov home state agencies subject directory department of health services

ForwardHealth
Wisconsin serving you

InterChange
Trading Partner

Welcome Bou Xiong » August 1, 2019 1:55 PM [Logout](#)

[Home](#) | [Search](#) | [Trading Partners](#) | **[Trade Files](#)** | [Account](#) | [Contact Information](#) | [Online Handbooks](#) | [Site Map](#) | [User Guides](#) | [Certification](#)

You are logged in with Trading Partner ID: 100100102

[Trade Files](#) » [File Download](#)

File Download Search

Required fields are indicated with an asterisk (*).

Transaction Type

Files are listed in descending order of date available.

Current Files Available

- 5010-278 P.A. Req/Rsp
- 5010-Capitation (820)
- 5010-Claim Status (277)
- 5010-Eligibility (271)
- 5010-Enrollment (834)
- 5010-Functional Ack(999)
- 5010-Payment/Advice(835)
- 820 CSV
- AprilNewRevCodeMemAssig
- Batch Submit Balance Rpt
- D-0-NCPP Batch 1.2
- HMO Autism Report
- HMO CLIA Report
- HealthCheck Extracts
- HealthCheck Outreach Rpt
- Hospital P4P Files
- Hospital Rates Files
- Interchange Ack
- MCO COB Extract
- MCO Report
- MTM_PUSH_LISTS
- Member Transition List
- NH Resident Rosters
- Pharmacy Consolidation**
- TPL Carrier Listing

[About](#) | [Contact](#) | [Disclaimer](#) | [Privacy Notice](#)

Wisconsin Department of Health Services

UAT UAT_WiPortal2_M703
Session expires in: 00:29:08

Pharmacy Extract Report (Cont.)

wisconsin.gov home | state agencies | subject directory | department of health services

ForwardHealth Wisconsin serving you
interChange Trading Partner

Welcome Yia Moua » August 1, 2019 11:28 AM [Logout](#)

Home | Search | Providers | Trading Partners | Managed Care | Enrollment | Claims | Prior Authorization | Remittance Advices | **Trade Files** | Health Check | Account | Contact Information |
Online Handbooks | Site Map | Portal Admin | Sys Maint | IC Functionality | User Guides | Certification

You are logged in with ID: 100001616

[Trade Files](#) » [File Download](#)

File Download Search

Required fields are indicated with an asterisk (*).

Transaction Type

Files are listed in order of the date they become available.

Current Files Available for Download

File Name	Transaction Type	Date Available	Date Downloaded
405382947_0_OBDAB205_834X12BATCH_590602968_100001616.834	5010-Enrollment (834)	08/01/2019	N/A
10000161620190727.dat	Pharmacy Consolidation	08/01/2019	N/A
10000161620190727.dat	Pharmacy Consolidation	07/31/2019	N/A
405109926_0_947C838C_820X12BATCH_588972008_100001616.820	5010-Capitation (820)	07/30/2019	08/01/2019
10000161620190727.dat	Pharmacy Consolidation	07/30/2019	N/A
405222882_405124601_9F553A27 EDI-0420-D_0_100001616.rpt	Batch Submit Balance Rpt	07/30/2019	N/A
405222654_405124601_D6BAD71A_999X12BATCH_0_100001616.999	5010-Functional Ack(999)	07/30/2019	N/A
10000161620190727.dat	Pharmacy Consolidation	07/29/2019	N/A
10000161620190727.dat	Pharmacy Consolidation	07/28/2019	N/A
404931922_404912736_6C54D1FB EDI-0420-D_0_100001616.rpt	Batch Submit Balance Rpt	07/27/2019	N/A

1 2 3 4 5 6 7 8 9 10 ... Next



Pharmacy Extract Report (Cont.)

Pharmacy Claims Data Extract Layout

PHARMACY CLAIMS HEADER RECORD				
Field Name	Length	Positions	Data Type	Comment
BIN Number	6	1 – 6	Alpha / Numeric	610499 (Sender ID)
Batch	5	7 – 11	Alpha / Numeric	Format = Julian Date (YYDDD)
Creation Date	8	12 – 19	Alpha / Numeric	Format = Date (CCYYMMDD)

PHARMACY CLAIMS DETAIL RECORD				
Field Name	Length	Positions	Data Type	Comment/Values
Member ID	12	1 – 12	Alpha / Numeric	MCI – Master Client Identifier
Member Last Name	20	13 – 32	Alpha / Numeric	Member's last name
Member First Name	15	33 – 47	Alpha / Numeric	Member's first name
Member Middle Initial	1	48	Alpha / Numeric	Member's middle initial
Date of Birth	8	49 – 56	Alpha / Numeric	Member's birth date Format = Date (CCYYMMDD)
Member Gender	1	57	Alpha / Numeric	F (female) M (male)
Fill Date	8	58 – 65	Alpha / Numeric	Date prescription was filled Format = Date (CCYYMMDD)
Claim Status	1	66	Alpha / Numeric	Medicaid fee-for-service status of claim P = Paid Claim or Paid Reversal/Adjustment D = Denied Claim or Denied Reversal/Adjustment



Pharmacy Extract Report (Cont.)

PHARMACY CLAIMS DETAIL RECORD				
Field Name	Length	Positions	Data Type	Comment/Values
Claim Number	13	67 – 79	Alpha / Numeric	Unique number assigned to each claim Format = RRY YJJJBBSSS RR = Region YY = Year JJJ = Julian date BBB = Batch number SSS = Sequence number
Original Claim Number	13	80 – 92	Alpha / Numeric	Claim number assigned to original claim on reversals.
Prescription Number	12	93 – 104	Alpha / Numeric	Claim prescription number assigned by the provider
NDC Code	11	105 – 115	Alpha / Numeric	National Drug Code (NDC)
Drug Name	40	116 – 155	Alpha / Numeric	Label name for NDC
OTC indicator	1	156	Alpha / Numeric	This field identifies whether or not the drug is OTC or Federal Legend. O = OTC F = Federal Legend
Multisource	1	157	Alpha / Numeric	1 = Multiple 2 = Single
DEA Schedule	1	158	Alpha / Numeric	0 = No control 1 = No accepted medical use. Examples: Marijuana, Heroin 2 = Medical Use. High potential for abuse. Examples Oxycodone, Ritalin 3 = Medical Use. Moderate abuse potential Examples: Vicodin, Acet/Codeine 4 = Lower abuse potential. Examples: Lorazepam, zolpidem 5 = Controlled sale by pharmacy only
Diagnosis Code	7	159 – 165	Alpha / Numeric	Claim diagnosis code (ICD-9 prior to Fill Date 10/1/2015. On and after Fill Date 10/1/2015 ICD-10)
Dispense as Written (DAW) indicator	1	166	Alpha / Numeric	0 = No product selection indicated 1 = Substitution Not Allowed by Prescriber 2 = Substitution Allowed-Patient Requested Product Dispensed 3 = Substitution Allowed-Pharmacist Selected Product Dispensed 4 = Substitution Allowed-Generic Drug Not in Stock 5 = Substitution Allowed-Brand Drug Dispensed as a Generic 6 = Override 7 = Substitution Not Allowed-Brand Drug Mandated by Law 8 = Substitution Allowed – Generic Drug Not Available in Marketplace 9 = Substitution Allowed By Prescriber But Plan Requests Brand- Patient's Plan Requested Brand Product To Be Dispensed

Pharmacy Extract Report (Cont.)

PHARMACY CLAIMS DETAIL RECORD				
Field Name	Length	Positions	Data Type	Comment/Values
Days Supply	9	167 – 175	Numeric	Number of days
Billed Amount	10	176 – 185	Numeric with 2 implied decimals	Dollar amount billed on claim
Pharmacy Provider ID	15	186 – 200	Alpha / Numeric	10 digit National Provider Identifier (NPI) or 8 digit or 9 digit Medicaid ID
Prescribing Provider ID	15	201 – 215	Alpha / Numeric	10 digit NPI
Refill Code	2	216 – 217	Numeric	00 – New prescription 01-99 – Number of refills
Quantity	10	218 – 227	Numeric with 3 implied decimals	Claim quantity
NCPDP reject codes	20	228 – 247	Alpha / Numeric	Claim rejects – 2 to 3 digit field

PHARMACY CLAIMS TRAILER RECORD				
Field Name	Length	Positions	Data Type	Comment
Batch	5	1 – 5	Alpha / Numeric	Format = Julian Date (YYDDD)
Record Count	7	6 – 12	Numeric	Record count plus 2 (header and trailer records)



Provider Resources

- Portal: www.forwardhealth.wi.gov/
- Provider Services: 800-947-9627 (Press 3 for the Pharmacy line.)
- WiCall: 800-947-3544
- ForwardHealth Portal Helpdesk: 866-908-1363
- EDI Helpdesk: 866-416-4979
- Provider Relations Representatives

Provider Resources (Cont.)

The Contact link at the bottom of Portal pages provides:

- Contact numbers.
- A link to the current field rep map.

- [Provider Revalidation](#)
- [Enrollment Tracking Search](#)
- [Bed Assessment e-Payment](#)
- [Medication Therapy Management Case Management](#)
- [Software](#)

Managed Care

- [Related Programs and Services](#)
- [ForwardHealth Enrollment Data](#)
- [Health Care Enrollment](#)

Manufacturer Drug Rebate

- [CMS Medicaid Drug Rebate Program](#)
- [Pharmacy Information](#)
- [Related Programs and Services](#)



[Providers](#)



[Managed Care Organization](#)



[Partners](#)



[Trading Partners](#)



[Manufacturer Drug Rebate](#)



[Members](#)

- [Related Programs and Services](#)
- [Express Enrollment for Children](#)
- [Express Enrollment Change Request](#)
- [Waiver Agencies](#)

Trading Partners

- [Trading Partner Profile](#)
- [PES](#)
- [Companion Guides](#)
- [Medication Therapy Management Case Management](#)
- [Software Approval Process](#)

Hot Topics

- NEW** [Important Information Regarding Contracted Hearing Aid Models and Pricing](#)
- [BusinessObjects Upgrade to 4.2.5 Training](#)
- [Electronic Visit Verification Requirement](#)

Policy and Communication

Policy

- [ForwardHealth Updates](#)
- [ForwardHealth Update Summaries](#)
- [Online Handbooks](#)
- [Forms](#)

Communication

- [Communications Home](#)
- [User Guides](#)
- [Trainings](#)
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Wisconsin Department of Health Services

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Member Resources

- ForwardHealth Member Services: 800-362-3002
- Member Enrollment: <https://access.wisconsin.gov/>

Thank You