

Prospective Drug Utilization Review Alerts

The Prospective Drug Utilization Review Alerts pharmacy data table lists the active prospective drug utilization review (DUR) alerts that may return on a real-time Point-of-Sale noncompound drug claim response and require clinical review by the pharmacy provider. If it is clinically appropriate to dispense the drug, an override by the pharmacy provider is needed to obtain reimbursement from ForwardHealth. Some prospective DUR alerts may require the pharmacy provider to obtain an override from the Drug Authorization and Policy Override (DAPO) Center. Prospective DUR also allows pre-overrides by the pharmacy provider as long as the member's supporting history (that is, drug paid claims history or the International Classification of Diseases diagnosis code on the member's pregnancy or disease profile) corresponds with the pharmacy location that is dispensing the drug.

(Effective 03/01/2021)

OVERRIDES AND PRE-OVERRIDES OF PROSPECTIVE DRUG UTILIZATION REVIEW ALERTS BY PHARMACIES						
Prospective DUR Alert Type in Hierarchical Order	Prospective DUR Message Description	Explanation of Benefits (EOB) Code and Description	Override by Pharmacy Provider	Override by DAPO Center	Pre-Override Allowed Based on Member's Drug Paid Claims History From Same Pharmacy Location	Pre-Override Allowed Based on Member's Pregnancy/Disease Profile
Drug-age precaution (PA)	"Age Warning/Contraindication"	EOB code 7013, "Drug-age prospective DUR alert"	Yes	No	Yes Note: A pharmacy provider may pre-override the PA prospective DUR alert without a drug paid claims history requirement.	No
Drug-drug interaction (DD)	"XXXXX" (The brand name of the drug in the member's paid claims history)	EOB code 7003, "Drug-drug interaction prospective DUR alert"	Yes	No	Yes	No

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Reported disease (MC)	"XXXXXXXXXX" (Description of the contraindicated disease from the First DataBank Disease Description table)	EOB code 7005, "Drug-disease (reported) prospective DUR alert"	Yes	No	No	Yes
Therapeutic duplication (TD)	"Label Name" (Refers to the drug's history.)	EOB code 7009, "Therapeutic duplication prospective DUR alert"	Yes	No	Yes	No
Pregnancy alert (PG)	"Pregnancy Contraindication"	EOB code 7010, "Drug-pregnancy prospective DUR alert"	Yes	No	No	Yes
Overuse precaution (ER)*	"May Refill on MM/DD/YYYY"	EOB code 7011, "Early Refill prospective DUR alert"	Yes	No	Yes	No

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	"PA Required"	EOB code 7019, "Early Refill alert. Policy override must be granted by the Drug Authorization and Policy Override Center to dispense early."	No	Yes	No	No
Underuse precaution (LR)	"Refill is XX Days Late"	EOB code 7015, "Late Refill prospective DUR alert"	Yes	No	Yes	No
High cumulative dose (HC)	"Claim MME is XXXXX. Caution."	EOB code 7023, "MME prospective DUR alert"	No	No	No	No
Insufficient quantity (NS)*	"Three-Month Supply Opportunity"	EOB code 7018, "Three-month supply opportunity"	No	No	No	No
	"Three-Month Supply Opportunity"	EOB code 1565, "DAPO override required to dispense less than three month supply"	No	Yes	No	No

*Pharmacy providers should refer to the March 2020 ForwardHealth Update (2020-11), titled "[COVID-19 Information for Pharmacies](#)," for temporary policy regarding three-month supply and the ER prospective DUR alert while the federal public health emergency for COVID-19 remains in effect.