

# ForwardHealth UPDATE

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## PRIOR AUTHORIZATION PROCESS IMPROVEMENTS: REVISING THE PRIOR AUTHORIZATION/CHIROPRACTIC ATTACHMENT AND ADDING A CHIROPRACTIC PROCEDURE CODE

This ForwardHealth Update is the [fourth in a series](#) about the prior authorization (PA) process changes related to the Centers for Medicare & Medicaid Services (CMS) Interoperability and Prior Authorization Rule ([CMS-0057-F](#)).

This Update includes:

- The April 2026 revisions to the Prior Authorization/Chiropractic Attachment (PA/CA), F-11029 (04/2026).
- The availability of a new chiropractic services procedure code, effective January 1, 2026.

### AFFECTED PROGRAMS

BadgerCare Plus, Medicaid

### TO

Chiropractors, HMOs and Other Managed Care Programs

### QUICK LINKS

- [Manual Manipulations of the Spine topic #2353](#)
- [Medical Records topic #2367](#)
- [Prior Authorization Process Improvements page](#)
- [Forms page](#)

The information provided in this ForwardHealth Update is published in accordance with CMS Interoperability and Prior Authorization Final Rule (CMS-0057-F).

## Revised Prior Authorization/Chiropractic Attachment Form

ForwardHealth has revised the PA/CA to streamline the PA submission process, replacing open text boxes with checkboxes to ensure providers include all required information.

Providers must submit complete and accurate PA requests, including the PA/CA, electronically via the ForwardHealth Portal (the Portal).

Providers without a Portal account can review the [ForwardHealth Provider Portal Account User Guide \(PDF\)](#) to set up an account.

The new version of the PA/CA is available on the [Forms](#) page of the Portal. Providers are required to submit the new form. PA submissions using the old form will be rejected.

## Adding a Chiropractic Procedure Code

In accordance with [2025 Wisconsin Act 15](#), ForwardHealth will cover chiropractic Current Procedural Terminology (CPT) procedure code 98943 (Chiropractic manipulative treatment [CMT]; extraspinal, 1 or more regions). Providers can use 98943 once per date of service (DOS). This procedure code follows the same PA rules as procedure codes:

- 98940 (Chiropractic manipulative treatment [CMT]; spinal, 1-2 regions).
- 98941 (Chiropractic manipulative treatment [CMT]; spinal, 3-4 regions).
- 98942 (Chiropractic manipulative treatment [CMT]; spinal, 5 regions).

Note: Providers can use CPT code 98943 in conjunction with CPT codes 98940, 98941, and 98942 but only once per DOS. The addition of procedure code 98943 does not affect coverage of existing procedure codes 98940, 98941, or 98942.

Refer to the [ForwardHealth Online Handbook](#) for all updated policy information.

## Documentation Retention

Providers are reminded that they must follow the documentation retention requirements per Wis. Admin. Code § [DHS 106.02\(9\)](#). Providers are required to produce or submit documentation, or both, to the Wisconsin Department of Health Services (DHS) upon request. Per Wis. Stat. § [49.45\(3\)\(f\)](#), providers of services shall maintain records as required by DHS for verification of provider

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claims for reimbursement. DHS may audit such records to verify the actual provision of services and the appropriateness and accuracy of claims. DHS may deny or recoup payment for services that fail to meet these requirements. Refusal to produce documentation may result in denial of submitted claims, recoupment of paid claims, application of intermediate sanctions, or termination from the Medicaid program.

## **Information Regarding Managed Care Organizations**

This Update applies to chiropractic services that members receive on a fee-for-service basis. For information about managed care implementation of the updated policy, contact the appropriate managed care organization.

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The ForwardHealth Update is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Medicaid Services within the Wisconsin Department of Health Services (DHS). The Wisconsin HIV Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health within DHS.

For questions, call Provider Services at 800-947-9627 or visit our website at [www.forwardhealth.wi.gov/](http://www.forwardhealth.wi.gov/).