

ForwardHealth **UPDATE**

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BEHAVIORAL TREATMENT BENEFIT POLICY CLARIFICATIONS AND FORWARDHEALTH ONLINE HANDBOOK REVISIONS

ForwardHealth has revised the [Online Handbook](#) to clarify the behavioral treatment benefit policy. These revisions result from a recent audit conducted by the U.S. Department of Health and Human Services, Office of the Inspector General.

Online Handbook Revisions

Several topics about the behavioral treatment benefit have been added or revised in the [Behavioral Treatment](#) service area of the Online Handbook. Refer to the [Attachment](#) to this ForwardHealth Update or the Online Handbook to review all the changes. Providers must follow all ForwardHealth policies and procedures in the Online Handbook.

AFFECTED PROGRAMS

BadgerCare Plus, Medicaid

TO

Behavioral Treatment Providers,
HMOs and Other Managed Care
Programs

QUICK LINKS

- [ForwardHealth Online Handbook](#)
- [Resources for Behavioral Treatment Benefit Services page](#)

The information provided in this ForwardHealth Update is published in accordance with the U.S. Department of Health and Human Services, Office of the Inspector General Wisconsin audit.

Updates to the behavioral treatment benefit policy include:

- Language added to the Services Not Covered Under the Behavioral Treatment Benefit topic #[19020](#).
- A new topic for adaptive behavior treatment by protocol.
- A new topic for concurrent billing.
- Specific documentation requirements.

Portal Page Revisions

The [Resources for Behavioral Treatment Benefit Services](#) page of the ForwardHealth Portal has been updated to include a list of benefit-specific Updates. That page also includes:

- Payment integrity review resources.
- Trainings.
- Additional resources.

Documentation Retention

Providers are reminded that they must follow the documentation retention requirements per Wis. Admin. Code § [DHS 106.02\(9\)](#). Providers are required to produce or submit documentation, or both, to the Wisconsin Department of Health Services (DHS) upon request. Per Wis. Stat. § [49.45\(3\)\(f\)](#), providers of services shall maintain records as required by DHS for verification of provider claims for reimbursement. DHS may audit such records to verify the actual provision of services and the appropriateness and accuracy of claims. DHS may deny or recoup payment for services that fail to meet these requirements. Refusal to produce documentation may result in denial of submitted claims, recoupment of paid claims, application of intermediate sanctions, or termination from the Medicaid program.

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Information Regarding Managed Care Organizations

The behavioral treatment benefit is an administered fee-for-service benefit for all Medicaid-enrolled members who demonstrate medical necessity for covered services. The behavioral treatment benefit is separate from managed care organizations, which include BadgerCare Plus and Medicaid SSI HMOs and special managed care plans. Special managed care plans include Care4Kids, Family Care, and Family Care Partnership, with ForwardHealth processing prior authorization requests and claims instead of the member's HMO.

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The ForwardHealth Update is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Medicaid Services within the Wisconsin Department of Health Services (DHS). The Wisconsin HIV Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health within DHS.

For questions, call Provider Services at 800-947-9627 or visit our website at www.forwardhealth.wi.gov/.

ATTACHMENT

Online Handbook Revisions to the Behavioral Treatment Benefit Service Area

TOPIC NUMBER	TOPIC NAME	NEW/ REVISED	REASON FOR CHANGE
Topic # 18999	Family Adaptive Behavior Treatment Guidance	Revised	Added links for documentation and electronic signature requirements.
Topic # 18980	Adaptive Behavior Treatment With Protocol Modification	Revised	<ul style="list-style-type: none"> • Clarified non-reimbursable services. • Updated documentation requirements. • Added links for documentation and electronic signature requirements.
Topic # 18979	Behavior Identification Assessment and Plan of Care Development	Revised	<ul style="list-style-type: none"> • Updated documentation requirements. • Added links for documentation and electronic signature requirements.
Topic # 18959	Procedure Codes	Revised	Moved content from documentation column to service definition topics.
Topic # 19020	Services Not Covered Under the Behavioral Treatment Benefit	Revised	Added information about noncovered services.
Topic # 24004	Adaptive Behavior Treatment by Protocol	New	Added topic to consolidate information on adaptive behavioral treatment by protocol.
Topic # 24023	Concurrent Billing	New	Added topic to consolidate information on behavioral treatment concurrent billing.

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