



## FEATURE FOCUS: USING THE DRUG SEARCH TOOL AND PREFERRED DRUG LIST QUICK REFERENCE

Did you know that ForwardHealth has two ways you can find information on prescription drugs?

The Drug Search tool and the Preferred Drug List (PDL) Quick Reference are great provider resources, and both offer user-friendly features so you can always find exactly what you're looking for.

### The Drug Search tool

The [Drug Search tool](#) gives you specific information about any drug billed using a National Drug Code (NDC) and covered by Wisconsin Medicaid, BadgerCare Plus, SeniorCare, the Wisconsin Chronic Disease Program, and the HIV Drug Assistance Program.

There are three types of searches you can do with the Drug Search tool. You can:

- Find information on an individual drug.
- Find a list of NDCs by labeler code or with a similar name.

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- Find a list of drugs by drug class, a covered program area, and over-the-counter drugs.

Each of these searches have user-friendly instructions for how to enter them into the search bars on the Drug Search tool page.

Users may search by any of the following:

- For information on an individual drug, enter the 11 digit National Drug Code (NDC), drug label name or Manufacturer Name in the "Search for" field.
- For a list of NDCs by labeler code, enter a minimum of 5 digits for the NDC.
- For a list of NDCs with similar names, or a list of NDCs by Manufacturer name, enter a minimum of 3 characters in the search field and choose the appropriate search category.
- For a list of drugs by Drug Class, select a class from the Drug Class drop-down list. Please note that a drug may reside in more than one Drug Class.
- For a list of drugs by a covered program area, select the appropriate program from the program drop-down list.
- For a list of Over-The-Counter drugs, select the Over-The-Counter checkbox.

At a minimum, users must select a Program or the Over-The-Counter checkbox or enter information in the Search For field and select a Search Category.

**Search Criteria**

Drug Class:

Program:

Search For:  -Search Category-  -Sort By-

☐ Over-The-Counter

On top of that, the information in the Drug Search tool is regularly updated, so you'll always find accurate descriptions of the specific drug you're prescribing.

Refer to the [ForwardHealth Portal Maximum Allowable Fee Schedule User Guide](#) for more information.

## The PDL Quick Reference

If you need information on what drugs are on our PDL and what prior authorization (PA) form is needed for each drug, look no further than the [PDL Quick Reference Guide](#).

There are several forms related to the drugs on the PDL Quick Reference that are color-coded in the guide for your convenience.

Form Name	Color	Related PA Process
Prior Authorization/Preferred Drug List (PA/PDL) Exemption Request form, F-11075	Light Blue	Specialized Transmission Approval Technology-Prior Authorization (STAT-PA) or paper PA
Prior Authorization/Drug Attachment (PA/DGA) form, F-11049/Sec. VI	Teal	Paper PA only
PA/DGA form/Sec. VII	Brown	Paper PA only
Specific drug PA form	Purple	STAT-PA or paper PA
Specific drug PA form	Green	Paper PA only

The guide also specifies if a drug is a brand before generic (BBG) drug or was added as part of the monthly changes to the PDL.

The most up-to-date version of the guide can always be found on the [Pharmacy](#) resources page of the ForwardHealth Portal.

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## FIELD REP SPOTLIGHT: MARIA

This month, we are highlighting Maria, one of Wisconsin's most seasoned professional field representatives! This June, the veteran field rep will be celebrating her 24th year! Maria shares her knowledge of ForwardHealth's various resources with over a dozen different provider types from Wisconsin's two most populated counties. Here's what she shared about her professional journey so far.

**Areas represented:** Dane and Milwaukee counties.

### Q&A

#### How long have you been a field rep?

I have been a field rep since June 2001.

#### What led you to become a field rep?

I worked at the Medical College of Wisconsin as a Medicaid supervisor. There, I worked closely with the assigned rep, and I was interested in the position when it became available.

#### What do you like best about your job?

For me, I like researching and finding resolutions to complex claim and policy issues, as well as training providers.

#### What's one of your favorite memories from your job?

My favorite memories are from statewide training events where we met providers and established relationships. One provider was Lori, who is now our dental rep.

The biggest training we did was the new ForwardHealth Portal training during the summer of 2008. We were on the road from Sunday through Thursday, almost every week. Our manager at the time had T-shirts made with all our locations listed on the back like a tour. It was great to see the providers' excitement over this new system.

## LOOKING FOR FIELD REP INFORMATION FOR YOUR COUNTY?

Check out the [Assigned Professional Field Representatives by County map \(PDF\)](#)!

Field representatives are ready to handle your complex billing or claims questions in the order they get them, usually within a couple of business days.

**What’s one tip you’d like to give providers?**

I’d like providers to review the Remittance Advice for our proprietary Explanation of Benefits because it is very detailed.

**What’s the best tool available in the Portal?**

This is difficult for me to say, as all areas are needed! But if I had to choose one, it would be the Enrollment tab that appears after providers log in to their secure Portal accounts. That Enrollment tab shows the provider all the information they need to determine if and how they can provide services to members.

**Is there anything more you’d like to share?**

I really enjoy this position as it changes daily with new issues, training, and programs. There’s never a dull moment!

**WHAT DO YOU  
THINK ABOUT  
FORWARDHEALTH  
CONNECT?**

Does ForwardHealth Connect deserve praise or pan? Now that we’ve been publishing this newsletter for more than a year, we would love to know your thoughts.

Our short, two-question [survey](#) should only take a minute to complete. Your feedback will help us serve you better.



**POLICY COMMUNICATION**

ForwardHealth published this policy communication last month.

<a href="#">2025-13</a>	Physician Assistants Can Bill as Separate Providers
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CONNECT

ForwardHealth Connect is published monthly by the Division of Medicaid Services within the Wisconsin Department of Health Services. The newsletter contains valuable information and reminders for ForwardHealth providers. For policy information, refer to the [ForwardHealth Online Handbook](#).

For questions, call Provider Services at 800-947-9627 or visit [www.forwardhealth.wi.gov](http://www.forwardhealth.wi.gov).

