



IN-PERSON SUPPORT SESSIONS FOR ADULT LONG-TERM CARE ENROLLMENT

If you are an adult long-term care (LTC) waiver services provider, the deadline to submit your Wisconsin Medicaid application through the ForwardHealth Portal (the Portal) is coming soon!

It is important to enroll with Wisconsin Medicaid as soon as possible to make sure you continue to be paid by managed care organizations (MCOs) or IRIS (Include, Respect, I Self-Direct) fiscal employer agents (FEAs).

If you are looking for someone to help you enroll, the Wisconsin Department of Health Services (DHS) is hosting six, in-person support sessions throughout the State of Wisconsin.

Find an in-person support session near you

Check out the table below to find the dates and locations for each support session. Sessions are from 8 a.m.–5:30 p.m. and each session is one hour. [Sign up](#) for an in-person support session to reserve your time slot.

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LOOKING FOR FIELD REP INFORMATION FOR YOUR COUNTY?

Check out the [Assigned Professional Field Representatives by County map \(PDF\)](#)!

Field representatives are ready to handle your complex billing or claims questions in the order they get them, usually within a couple of business days.

Date	County	Address
December 3, 2025	Dane	ForwardHealth Gainwell Building 313 Blettner Blvd Madison WI 53784
December 4, 2025	Eau Claire	Holiday Inn 4751 Owen Ayres Ct Eau Claire WI 54701
December 10, 2025	Brown	Hyatt Regency 333 Main St Green Bay WI 54301
December 11, 2025	Marathon	Jefferson Street Inn 201 Jefferson St Wausau WI 54403
December 17, 2025	Milwaukee	Comfort Suites 6362 South 13th St Oak Creek WI 53154
December 18, 2025	Waukesha	The Ingleside Hotel 2810 Golf Rd Pewaukee WI 53072

[Sign up](#) for an in-person support session.

What do you need to bring?

- Any ownership or controlling interest information related to the adult LTC provider (Refer to the ForwardHealth Online Handbook Terminology to Know for Provider Enrollment topic [#14317](#) for definitions of ownership or controlling interest.)
- Criminal conviction and termination disclosure information
- Address information, including practice location, mailing location, 1099 mailing location, and a valid email address
- All tax information, including Taxpayer Identification Number (TIN) and TIN effective dates
- License and certification information
- Your own laptop, if you have one available

Additional enrollment resources

- The [enrollment checklist \(PDF\)](#) has step-by-step instructions to walk you through the process.
- The [Adult LTC: Waiver Service Provider Enrollment](#) recorded training demonstrates how to enroll.
- The [Provider Enrollment for Adult Long-Term Care](#) page of the Portal has additional trainings and more information about provider enrollment.
- The ForwardHealth Provider Services call center can help with any additional questions you have. Call **800-947-9627** and say “LTC Waiver” at the menu prompt. Representatives are available **Monday–Friday, 7 a.m.–6 p.m.** Central Time.

THE DHS HEALTH ALERT NETWORK

Did you know you can get information about new and developing Wisconsin health emergencies sent right to your inbox? The DHS [Health Alert Network](#) (HAN) is designed with health care providers, public health officials, and first responders in mind.

These alerts provide notices on public health emergency events, treatment and prevention guidelines, and other relevant health messaging.

If you’re not already signed up for HAN messages, you’re missing out on all the latest health alerts as they happen.

Sign up now!

You can [sign up](#) to get HAN messages by registering with your provider email address. Don’t wait to subscribe for all the latest public health information.

You can also find an archive of previous HAN [advisories](#) and [news releases](#) on the HAN website.

DHS HAS UPDATED THE DIABETES SELF-CARE GUIDE FOR MEMBERS

Designed to help people with diabetes manage their health more effectively, our [Diabetes Self-Care Guide](#) is available to download in English, Spanish, and Hmong. The guide complements

PRIOR AUTHORIZATION FORMS: ALWAYS USE THE MOST RECENT VERSION!

Get one step closer to an approved PA by using the **most recent version** of the form you need. Bookmark the [Forms](#) page on your browser and start there when you need a PA. Submit the forms posted there to help avoid unnecessary delays.

other diabetes education materials and reflects the latest recommendations for immunizations and blood pressure goals.

The revised edition encourages patients to take an active role in their care and treatment decisions with:

- An expanded focus to include sleep, mental health, and overall wellness.
- Introductory information about continuous glucose monitors and insulin pumps.
- Refreshed layout and modernized graphics.

Print the guide or download the PDF to any device for easy reference and fill it out to record health care contacts and immunization records.

Download the Diabetes Self-Care Guide from the DHS Informative Documents and Publications Library today and share it with others who may benefit!

Diabetes Resources for Providers

- DHS' [Diabetes](#) and [Prediabetes](#) webpages
- Find a [National Diabetes Prevention Program](#) near you search tool
- [Prediabetes: Resources for Providers](#) webpage
- [Diabetes: Professional Resources](#) webpage

FORWARDHEALTH PORTAL COMMUNICATIONS HOME PAGE

Want to catch up on past issues of the ForwardHealth Connect newsletter? You can find them all on the [Communications Home](#) page along with a wide range of other resources including ForwardHealth Updates, Adult Long-Term Care Updates, user guides, trainings, and more.

Where can I find the page?

To find the Communications Home page, scroll down to the Policy and Communication section in the middle of the [Portal](#) homepage, then click the Communications Home link from the list.

NO MIND MELD NECESSARY

Simply use this two-question survey to tell us what you think about ForwardHealth Connect:

<https://www.surveymonkey.com/r/G6QV395>.

What resources are on the page?

There are many resources to choose from on the page. You can click the links under the Policy and Communication categories on the left side to view the different options. You can find detailed descriptions for each of the communications on the right side of the page.

Policy resources include:

- Updates
- Adult LTC Updates
- Online Handbook
- Forms

Communication resources include:

- User Guides and Instruction Sheets
- Trainings
- ForwardHealth Connect Newsletter
- Email Subscription Sign-up

RECENT FORWARDHEALTH COMMUNICATIONS

ForwardHealth published these policy communications last month.

2025-32	2025 Hospice Reimbursement Rate Changes
2025-31	ForwardHealth Holiday Schedule
2025-30	Dental Therapists May Enroll With Wisconsin Medicaid and Bill as Separate Providers

CONNECT

ForwardHealth Connect is published monthly by the Division of Medicaid Services within the Wisconsin Department of Health Services. The newsletter contains valuable information and reminders for ForwardHealth providers. For policy information, refer to the [ForwardHealth Online Handbook](#).

For questions, call Provider Services at 800-947-9627 or visit www.forwardhealth.wi.gov.

