



AUGUST IS NATIONAL BREASTFEEDING MONTH

Learn more about breastfeeding

Wisconsin joins partners across the nation to celebrate National Breastfeeding Month with a series of social media posts and events promoting the benefits of breastfeeding and emphasizing the importance of supporting lactation and families who provide human milk to their infants. We also expect Governor Evers to again issue proclamations in support of breastfeeding, recognizing our state's communities and those working hard to improve the health of families.

While Wisconsin leads the nation in the percentage of infants exclusively breastfed for their first six months, significant disparities still remain. To help ensure that all families can meet their infant feeding goals, we need to continue our efforts to make breastfeeding an easy choice for families. [Visit us online](#) to learn more about what you can do, access resources, and stay informed.

IN THIS ISSUE

[August Is National Breastfeeding Month](#)

[Adult Long-Term Care Electronic Visit Verification Provider Revalidation](#)

[Field Rep Spotlight: Leilani](#)

[Policy Communications](#)

ADULT LONG-TERM CARE ELECTRONIC VISIT VERIFICATION PROVIDER REVALIDATION

Get ready for electronic visit verification provider revalidation

If you are a supportive home care agency with an electronic visit verification (EVV)-only provider Medicaid ID, revalidation is coming soon! We are using the term “revalidation” for the process of converting your EVV-only enrollment to full Medicaid enrollment. This applies to you if you deliver services under service codes S5125, S5126, T1019, and T1020.

We are mailing you a notice this month to let you know when you can log in to the ForwardHealth Portal (the Portal) and update your provider information.

We need this additional information to ensure that you are fully enrolled as a Medicaid provider. Once you revalidate, you will be a fully certified Medicaid provider and will meet all state and federal requirements to deliver adult long-term care waiver services. Don't worry, you'll be able to keep the same provider ID that you received when you first enrolled!

The deadline to revalidate is **January 1, 2026**.

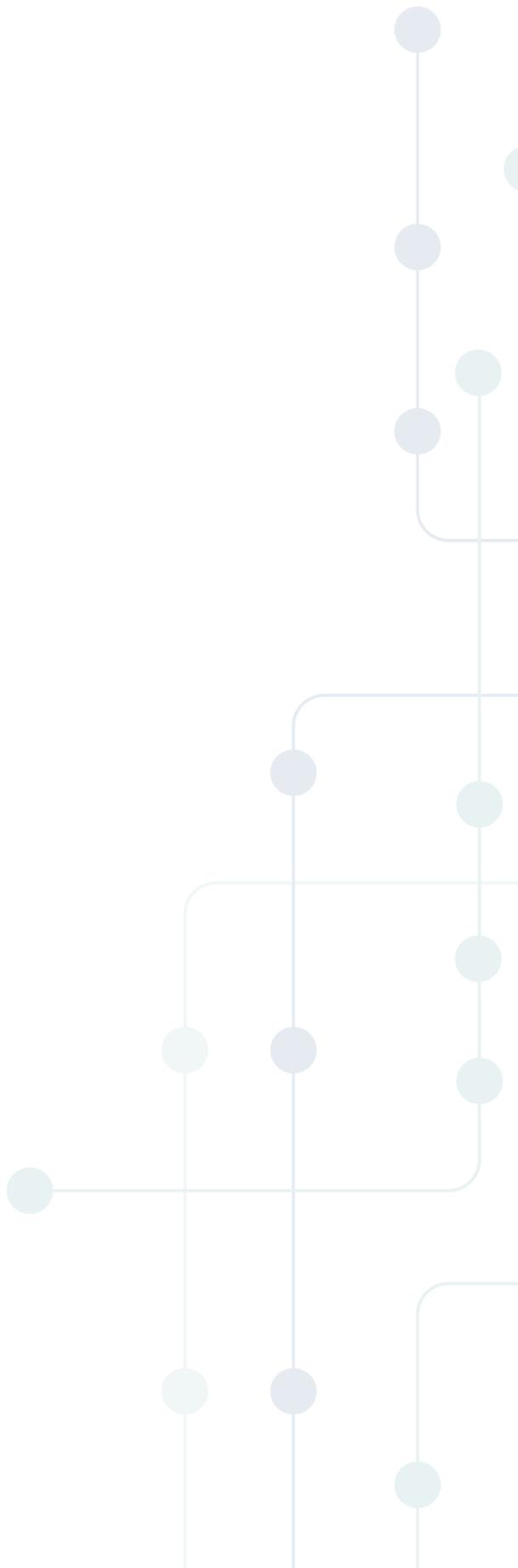
Upcoming Trainings

If you would like help with the revalidation process, we have live training sessions in August and September 2025 to walk you through the steps. Check out this [training schedule \(PDF\)](#) for a list of all training dates and registration links.

Starting August 12, 2025, the EVV Provider Revalidation recorded training will be available on the [Trainings](#) page of the Portal under the Electronic Visit Verification (EVV) drop-down menu if you want a refresher on the process or can't attend one of the live trainings.

Revalidation Checklist

If you don't have time for a training or would prefer to walk through the steps on your own, we created an [EVV Provider Revalidation Checklist \(PDF\)](#). This checklist tells you what information you will need and guides you through the process.



You can find the EVV Provider Revalidation Checklist and more information on the [Provider Enrollment for Adult Long-Term Care](#) page of the Portal.

FIELD REP SPOTLIGHT: LEILANI

This August, we are highlighting the leader of Wisconsin's Provider Relations Field Representative team! When she's not reading, being active, or spending time with family, Leilani is helping her team excel and do their best to serve providers! As the unit leader, she helps with provider escalations, coordinates outreach, and assists with presentations. Here's what she shared about her journey so far.

Q&A

How long have you been in your current role?

A friend recommended the position, and my manager thought I would be a great fit. So, he brought me with him when he began managing the field reps!

What do you like best about your job?

What I enjoy most about my job is being able to problem-solve claims issues and help educate providers about the Portal.

What's one of your favorite memories from your job?

One of my favorite memories in this role was presenting at the Professional Homecare Providers Conference in October 2024. It was great to meet the providers in person!

What's one tip you'd like to give providers?

I would tell providers to keep their Remittance Advice somewhere safe to stay compliant with the rules from the Health Insurance Portability and Accountability Act of 1996 (HIPAA). The Portal only shows them for the last 121 days.

What's the best tool available on the Portal?

There are lots of great tools on the Portal, but I think one of the best is the [ForwardHealth Online Handbook](#). This tool gives providers an abundance of information related to each provider service area.

LOOKING FOR FIELD REP INFORMATION FOR YOUR COUNTY?

Check out the [Assigned Professional Field Representatives by County map \(PDF\)](#)!

TELL US YOUR THOUGHTS

Is there something you'd like to see featured in ForwardHealth Connect? Use this two-question survey to tell us what you think: <https://www.surveymonkey.com/r/G6QV395>.

POLICY COMMUNICATIONS

ForwardHealth published these policy communications last month.

2025-21	Changes to Blood Pressure Monitoring Equipment Requirements
2025-20	School-Based Services Expansion
2025-19	Coverage Policy Changes, Contracting With HMOs, and Claims Process Updates for Child Care Coordination Providers
2025-18	Place of Service Code 27 (Outreach Site/Street) Allowable With Additional Procedure Codes

PAGE 4 | AUGUST 2025

CONNECT

ForwardHealth Connect is published monthly by the Division of Medicaid Services within the Wisconsin Department of Health Services. The newsletter contains valuable information and reminders for ForwardHealth providers. For policy information, refer to the [ForwardHealth Online Handbook](#).

For questions, call Provider Services at 800-947-9627 or visit www.forwardhealth.wi.gov.