



TO

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REGARDING

Temporary Policy Changes for Personal Care Providers

In response to the COVID-19 pandemic, ForwardHealth is temporarily altering certain policy requirements in order to prevent further spread of the disease and effectively treat existing cases.

ForwardHealth will publish additional guidance about the topics addressed in this Alert when the temporary policies related to COVID-19 expire.

Remote Supervision by Registered Nurses

In response to COVID-19, ForwardHealth published guidance regarding allowable telehealth services in the March 2020 ForwardHealth Update (2020-15), titled "[Additional Services to Be Provided via Telehealth](#)." Temporary policies for remote supervision by registered nurses are included in the policies outlined in Update 2020-15. Any changes to this temporary policy will be communicated in revisions to Update 2020-15.

Timesheet Submission

Pursuant to Wis. Admin. Code § DHS 107.112(3)(c), ForwardHealth allows faxed, scanned, or other copied forms of timesheets as acceptable documentation for a personal care worker's record of care. All original versions of timesheets should be retained by the employee and submitted to the agency once notified that these temporary policies have ended.