

Example Scenarios for Telehealth-Only Services Enrollment (Border, Out of State, or In State)

Provider Considerations

- Provider physical location (not a temporary location, for example, traveling)
- Practice address (in state, border state, or out of state)
- Type of services delivered (in person, telehealth-only, or both)

A provider may be required to dual-enroll if they wish to perform services in person and via telehealth for Wisconsin Medicaid members. For example, if a provider is enrolled with a telehealth/virtual health care company with an out-of-state practice address but physically resides in-state, they may enroll as a telehealth-only border-status provider under the out-of-state practice address to perform telehealth services. If the provider wishes to deliver in-person services (as they physically reside in-state), they would be required to submit an additional enrollment application (dual-enroll) as an in-state provider with an in-state practice address at which they would perform in-person services.

Telehealth-only border-status providers are required to follow all applicable federal and state laws, policies, and regulations, including any related requirements from the state from which they are practicing when delivering services.

For the purposes of the tables in this attachment, the following terms are defined as follows:

- Out of State—State other than Wisconsin and its border states (Illinois, Iowa, Michigan, or Minnesota)
- In State—Wisconsin
- Border State—State that borders Wisconsin (Illinois, Iowa, Michigan, or Minnesota)

PROVIDER ENROLLMENT SCENARIOS			
Provider's Physical Location	Provider's Practice Address	Service Type	Enrollment Action
Out of State	Uses an in-state practice address (for example, employee or contracted employee of in-state group billing provider).	Telehealth-only services	Enroll as an in-state provider.
	Uses an out-of-state practice address.	Telehealth-only services	Enroll as a telehealth-only border-status provider.
	Uses an out-of-state practice address.	Telehealth and in-person services at the out-of-state practice address	Enroll as an out-of-state provider.

PROVIDER ENROLLMENT SCENARIOS

Provider's Physical Location	Provider's Practice Address	Service Type	Enrollment Action
Border State	Uses a border-state practice address.	Telehealth-only services	Enroll as a border-status provider.
	Uses an in-state practice address.	Telehealth-only services	Enroll as an in-state provider.
	Uses a border-state practice address.	In-person services only at the border-state practice address	Enroll as a border-status provider.
	Uses a border-state practice address.	Telehealth and in-person services at the border-state practice address	Enroll as a border-status provider.
	Uses in-state practice address.	Telehealth and in-person services at the in-state practice address	Enroll as an in-state provider. Note: For in-person services rendered outside of the in-state practice address, dual enrollment as a border-status or out-of-state provider is required.
	Uses an out-of-state practice address.	Telehealth-only services	Enroll as a telehealth-only border status provider.
	Uses an out-of-state practice address.	Telehealth and in-person services at the out-of-state practice address	Enroll as an out-of-state provider.
	Uses an out-of-state practice address.	In-person services only	Enroll as an out-of-state provider.

PROVIDER ENROLLMENT SCENARIOS

Provider's Physical Location	Provider's Practice Address	Service Type	Enrollment Action
In State	Uses an in-state practice address.	Telehealth-only services	Enroll as an in-state provider.
	Uses an in-state practice address.	Telehealth and in-person services at the in-state practice address	Enroll as an in-state provider.
	Uses an in-state practice address.	In-person services only at the in-state practice address	Enroll as an in-state provider.
	Uses an out-of-state practice address.	Telehealth and in-person services at the out-of-state practice address	Enroll as an out-of-state provider. Note: For in-person services rendered at an in-state practice address , dual enrollment as an in-state provider is required.
	Uses a border-state practice address.	Telehealth and in-person services at the border-state practice address	Enroll as a border-status provider. Note: For in-person services rendered at an in-state practice address , dual enrollment as an in-state provider is required.