



## TO



Home Health Agencies, Individual Medical Supply Providers, Medical Equipment Vendors, Nurse Midwives, Nurse Practitioners, Nurses in Independent Practice, Occupational Therapists, Personal Care Agencies, Pharmacies, Physical Therapists, Physician Assistants, Physician Clinics, Physicians, Rehabilitation Agencies, Speech and Hearing Clinics, Speech-Language Pathologists, Therapy Groups, HMOs and other Managed Care Programs

## REGARDING

Temporary Changes for Durable Medical Equipment and Disposable Medical Supplies Face-to-Face Requirements

In response to the COVID-19 pandemic, ForwardHealth is temporarily altering certain policy requirements in order to prevent further spread of the disease and effectively treat existing cases.

ForwardHealth will publish additional guidance about the topics addressed in this Alert when the temporary policies related to COVID-19 expire.

**Face-to-Face Requirements for Durable Medical Equipment and Disposable Medical Supplies**  
Pursuant to the [Medicaid Home Health Final Rule \(CMS-2348-F\)](#), ForwardHealth requires a face-to-face visit with a physician or authorized non-physician practitioner for an initial prescription of [impacted](#) durable medical equipment or disposable medical supplies [as identified by the Centers for Medicare & Medicaid Services](#). These visits may be completed by telehealth. For more information, refer to the [Face-to-Face Requirements Durable Medical Equipment](#) topic (#21017) and the [Face-to-Face Prior Authorization Requirement](#) topic (#21037) of the Online Handbook.