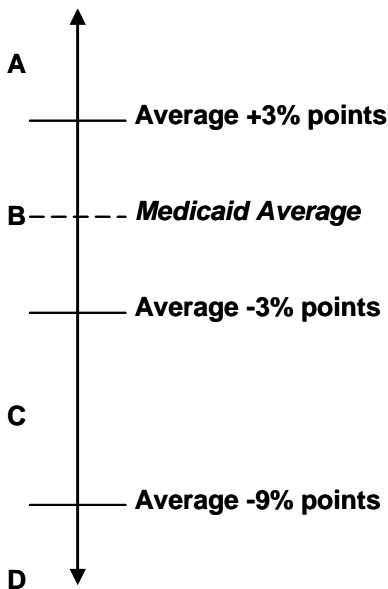


ForwardHealth 2011 BadgerCare Plus HMO Report Card

Updated April 2013

The Wisconsin *ForwardHealth* HMO Report Card can help you choose or change your HMO. It compares HMOs that serve Wisconsin BadgerCare Plus members in multiple areas of health care.

This HMO Report Card uses the latest available information: **2011 data for Health Care Measures**



Each Medicaid HMO has been given a letter grade (see scale on left) to show how it compares to Medicaid Providers across the country for *Health Care Measures*.

For example, if an HMO scored 76% in *Vaccines* and the Medicaid Average for that measure is 72%, the HMO scored 4% points higher than the Medicaid Average. That HMO's grade would be an A. HMOs at the cut-off points get the higher grade.

In addition, the scores for all measures in this Report Card were combined to give each HMO an **Overall Grade**.

Grades are based on how an HMO performs in specified region(s) of the State. An HMO may perform better or worse in some parts of the State.

Health Care Measures

Health care grades are based on information about the following services HMOs provided to BadgerCare Plus members:

- **Asthma Care** shows what percent of members with asthma in the HMO got the right medicine for asthma.
- The two **Diabetes** measures show what percent of adults with diabetes in the HMO received important blood tests.
 - **Diabetes 1** shows what percent of adults had a hemoglobin (HbA1C) test.
 - **Diabetes 2** shows what percent of adults had a cholesterol (LDL-C) test.
- **Vaccines** shows what percent of children in the HMO received all of their shots by their 2nd birthday.
- **Blood Lead 1** shows what percent of children 1 year old or younger in the HMO had a blood lead test.
- **Blood Lead 2** shows what percent of children 1 to 2 years of age in the HMO had a blood lead test.
- **Smoking** shows what percent of members who smoke got help to quit.
- **Dental 1 (Only for South East Wisconsin)** shows what percent of children received any dental care.
- **Dental 2 (Only for South East Wisconsin)** shows what percent of adults received any dental care.
- **Dental 3 (Only for South East Wisconsin)** shows what percent of children received comprehensive dental care.
- **Dental 4 (Only for South East Wisconsin)** shows what percent of adults received comprehensive dental care.

HMOs are held financially accountable for their performance for the above measures, and Wisconsin Medicaid is expanding the number of measures for which the HMOs will continue to be accountable.

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South Eastern Wisconsin (Milwaukee, Ozaukee, Washington, Waukesha, Racine and Kenosha Counties - Regions 5&6; please see map at the end) Health Care Measures (2011 data)								
HMO	Asthma	Diabetes 1	Diabetes 2	Vaccines	Blood Lead 1	Blood Lead 2	Smoking	Overall Grade
Children's Community Health Plan	B	A	B	C	B	A	B	B
Community Connect	*	B	C	D	B	C	D	C
Molina	C	B	C	C	B	A	D	B
United Healthcare	B	C	D	C	B	A	C	C
Wisconsin Medicaid Average (State-wide)	B	B	C	B	B=74.8%	B=63.6%	B=63.7%	B
National Medicaid Average (2011)	B =85.9%	B=82.4%	B=76.2%	B=75.4%	N/A			

Health Care grades show how each HMO compares to the **National Medicaid Average**, or **Wisconsin Medicaid Average (State-wide)**, as appropriate.

Wisconsin Medicaid letter grades are based on State-wide Wisconsin Averages compared to National Medicaid Averages.

N/A = National Medicaid Average is not available or applicable. Grades are based on comparisons with State-wide Wisconsin Medicaid Averages.

* = not enough data are available to calculate the grade.

South Eastern Wisconsin Dental Care Measures (2011 data)					
HMO	Dental 1	Dental 2	Dental 3	Dental 4	Overall Dental Grade
Children's Community Health Plan	A	B	A	B	A
Community Connect	C	B	C	B	C
Molina	C	B	C	B	C
United Healthcare	B	B	B	B	B
Wisconsin Medicaid Average (Regions 5 & 6 only)	B=41.4%	B=31.4%	B=28%	B=20.3%	

Dental grades for each HMO are based on averages for South Eastern Wisconsin only (Regions 5 and 6), not State-wide averages.

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Rest of the State of Wisconsin (Regions 1-4; please see map at the end)								
Health Care Measures (2011 data)								
HMO	Asthma	Diabetes 1	Diabetes 2	Vaccines	Blood Lead 1	Blood Lead 2	Smoking	Overall Grade
Children's Community Health Plan	A	*	*	A	A	A	A	A
Community Connect	*							
CompCare	B	A	B	C	C	C	A	B
Dean Health Plan	B	A	A	B	B	B	A	A
Group Health Cooperative - Eau Claire	A	A	B	B	C	C	A	B
Group Health Cooperative - South Central	A	D	C	A	B	B	A	B
Gundersen Lutheran	A	B	D	C	B	D	B	C
Health Tradition Health Plan	A	A	A	A	A	A	A	A
Managed Health Services	B	A	A	A	B	C	A	B
MercyCare	A	A	B	A	C	B	D	B
Molina Healthcare	*	A	A	A	B	C	C	A
Network Health Plan	B	A	B	A	B	C	A	B
Physicians Plus	A	A	C	A	C	D	A	B
Security Health Plan	B	A	B	A	A	B	A	A
United Healthcare	A	B	B	A	B	C	C	B
Unity Health Plan	A	A	B	A	C	D	A	A
Wisconsin Medicaid Average (State-wide)	B	B	C	B	B=74.8%	B=63.6%	B=63.7%	B
National Medicaid Average (2011)	B =85.9%	B=82.4%	B=76.2%	B=75.4%	N/A			

Health Care grades show how each HMO compares to the **National Medicaid Average**, or **Wisconsin Medicaid Average (State-wide)**, as appropriate.

Wisconsin Medicaid letter grades are based on State-wide Wisconsin Averages compared to National Medicaid Averages.

* = Sufficient data were not available to reliably measure the performance.

N/A = National Medicaid Average is not available or applicable. Grades are based on comparisons with State-wide Wisconsin Medicaid Averages.